

Northern Lights Library System 3D Printing Terms of Service

1. In order to request a 3D print job, patrons must have a membership with a Northern Lights member library. Patrons can choose to pick up a 3D print at any participating location.
2. NLLS may reject a 3D print submission for any reason. If a print is rejected, NLLS will provide a notification by email citing the reason for the rejection. Reasons may include but are not limited to:
 - a. The object is unsuitable for our equipment (wrong file type, too large for print bed, [non-manifold geometry](#))
 - b. The object is a weapon or part of a weapon. Recognizable cosplay props will be reviewed on a case-by-case basis.
 - c. The object is illegal under federal or provincial law.
 - d. The 3D print order volume is too large to be considered a fair and equitable use of NLLS' 3D printer time. In this case, the rejection notification will include options for a reduced order volume.
3. Northern Lights Library System (NLLS) charges a cost-recovery fee of \$0.10/gram, including supports and rafts/print bed adhesion. NLLS uses [Cura slicing software](#) to determine the weight and cost of 3D printed objects.
 - a. Printing costs must be paid to the pickup library at the time of pickup.
 - b. Some libraries may be cash-only or have a minimum purchase necessary to use a debit or credit machine; payment method is at the pickup library's discretion.
4. NLLS does not guarantee that every file submitted will be printed successfully.
 - a. NLLS will not alter .stl files to ensure success before printing.
 - b. Print jobs that fail due to printer error will be reprinted once by NLLS at no additional cost.
 - c. Print jobs that fail more than once will not be reattempted.
5. Patrons submitting a 3D print file have the responsibility to ensure that they are authorized to print it by the file's copyright holder, such as with a [Creative Commons license](#).
6. NLLS will send one pickup notification per form submission. Any further pickup notifications will be sent from the pickup library, at their discretion.
7. Printed objects will be held for a guaranteed 3 weeks' grace period awaiting pickup. Any further amount of time is at the discretion of the pickup library. Once this grace period has elapsed, the 3D printed object becomes the property of the pickup library, to be used or disposed of at their discretion.