



Mission Statement:

Working together to provide efficient, effective, and exceptional library services.

Vision Statement:

Northern Lights Library System is a vibrant provider of quality library services that help our libraries become hubs that connect communities to themselves and to the world.

Values:

Service is key to our collective and individual success.

Listening is essential to providing the right service for libraries.

Innovators, creators and do-ers are more important than being followers.

Supportive, accountable and efficient leadership.

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Northern Lights Library System would like to express our gratitude to the plan of service committee members; Bernie Marko, Stacey Hryciuk, Stephen Dafoe, Dianne Ross, Cathy Brown, Lavonne Svenson, Heather Nickel Brandon Ziomek Crystal Boorse Darby Mackay Diane Bahcock Dolores Zacharuk Heather Elliott Joanne McBroom Iodi Arrowsmith Julie Walker Kavla Lorenzen Kelly McGrath Lois Quail Margaret Young Paul Kosa Rhonda Cusack Susan Frisby Tanya Fontaine Terri Hampson Tracy Paradis





FIVE STRATEGIC GOALS

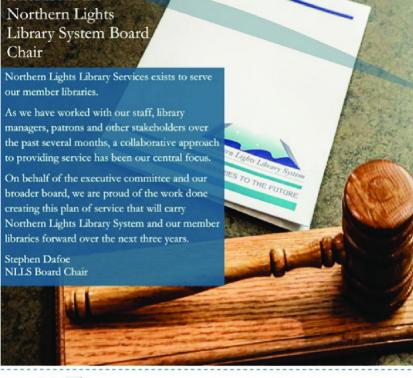
promotes collective services

provides **technology** to enhance services

board serves libraries and municipalities

collaborates to best serve patrons

professional development benefits





NLLS serves, supports and promotes our collective library services

what we heard

- Provide better integration among managers through training networks.
- Improve marketing through variety of streams.
- Have populace aware of the importance of libraries.
- Improve showcasing of library services.

- Provide better integration among managers through training networks.
- Improve marketing through variety of streams.
- Communicate to communities the importance of libraries.
- Improve showcasing of library services.

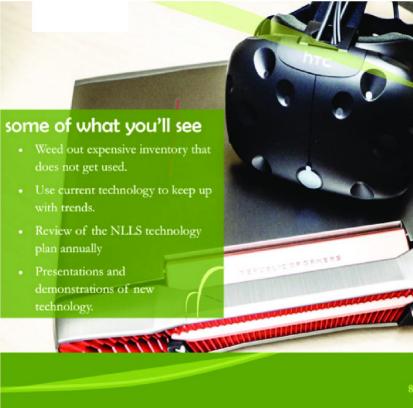


NLLS provides technology to deliver enhanced library services

what we heard

- Libraries need to provide more in order to stay viable.
- Challenges with SuperNet.
- Libraries should be able to better communicate / automate.
- Ebooks and online magazines reduce the physical usage.

- Investigate new technologies.
- Create, review, evaluate and implement a NLLS tech plan.
- Research and present to libraries affordable technology options.



NLLS Board serves their libraries and municipalities

what we heard

- New mission statement aligning with new vision.
- Orientate new board members quickly.
- Ensure municipalities know that members need not be elected.
- Assist libraries on building value to local government.

- Establish a mission statement recognizing NLLS exists to serve member libraries.
- Develop and provide new Board member orientation packages.
- Provide ongoing professional development at general Board meetings, conferences and workshops.
- Provide advocacy training.



what we heard

- Service libraries through collaborative approach.
- We are on the same team
 value people.
- Linking Alberta library systems level services across the province.
- Learn from other library systems worldwide.

- Consult with libraries before implementing or changing services.
- Continue Library Managers Meetings.
- Engagement with local libraries and their Boards.



NLLS and libraries benefit from professional development

what we heard

- Ensure that staff has latest training.
- In-house training videos available online
- Create resource network of our system experts.
- Mentorship program.

- Strengthen relationships with libraries in the region.
- Administration to develop business case for mentorship.
- NLLS provides sufficient funding for effective skills building professional development.
- Monitor trends and initiatives.



