

*2010: Continuing to Evolve*



*Northern Lights Library System*

# *Annual Conference*

*Elk Point, Alberta*

*September 16<sup>th</sup> - 18<sup>th</sup>, 2010*



# Northern Lights Library System Continuing to Evolve

September 16<sup>th</sup> - 18<sup>th</sup>, 2010

NLLS headquarters  
5615-48 Street  
Elk Point, Alberta

The early bird registration deadline is **June 25<sup>th</sup>**. Register before this date and your name will be entered into a draw for reimbursement of your conference registration fee. Please note that the last day to send in your registration is **September 3<sup>rd</sup>**. Up until this date, 50% of your registration will be reimbursed upon cancellation. After this date no refunds will be made.

**Join us on Thursday, September 16<sup>th</sup>, for our Grand Opening & 20<sup>th</sup> Anniversary Celebration Reception with a special address by Punch Jackson.**

**Our Friday dinner guest entertainers are Rooney and Punyi. Saturday at breakfast Kathleen Boland will be our keynote speaker.**

- The ever-popular Internet Café will again be available this year.
- We also plan on having items available for Silent Auction! So please, bring your cheque books and be prepared for some great deals!
- Monies raised from the silent auction of the table centrepieces will again be awarded to go towards book purchase accounts. The number of the recipients will be dependent on the amount of money raised. A representative from your library must be present at the time of the draw to be eligible.
- Names will also be drawn for a wide variety of door prizes.
- The Grand Prize Draw is paid registration for one person for next year's Jasper Conference (a value of up to \$250).

## **Meals:**

Please join us on Thursday evening for cocktails and celebratory dinner. Friday morning will start with a continental breakfast before the sessions commence. A buffet lunch will be served on Friday between 12:00 and 1:00 p.m. On Friday evening we will have a buffet dinner! On Saturday, a continental breakfast will again be provided and lunch will be offered at the end of the conference.



# Accommodations

There are accommodations available in Elk Point and the surrounding area. Delegates are responsible for booking these on their own.

Elk Point Motel and RV  
5410-48 Street  
Elk Point, Alberta  
Phone: 780-724-3505

Best Western Bonnyville  
Inn & Suites  
5401-43 Street,  
Bonnyville, Alberta  
Phone: 780/826-6226

Hilltop Motor Inn  
5710-48 Street  
Elk Point, Alberta  
Phone: 780-724-4001

Days Inn Bonnyville Hotel  
5810-50 Avenue,  
Bonnyville, Alberta  
Phone: 780-815-4843

Super 8 Motel Ltd.  
5008-43 Street  
St. Paul, Alberta  
Phone : 780-645-5581

Western Budget Motel  
6026-50 Avenue  
Bonnyville, Alberta  
Phone: 780-812-2131



# Conference Sponsors

## Platinum Plus

Francis Ng, Architect

## Platinum

B & R Eckels

Elk Point Chamber of Commerce  
Trademark Plumbing and Heating Ltd.

## Gold

Musgrave Millwork and Cabinetry  
Protech Telephones and Alarms

We would like to thank all of our generous donors for helping to make the 2010 Conference a memorable event.



# Exhibitors

Be sure to drop by and visit our exhibitors. They will have displays for browsing from 3:00 p.m. on Thursday until 5:00 p.m. on Friday.

C.O.W. Bus

Foothills Systems

Friesens Corporation

Happy Harbor Comics

Legacy Library Services

Living Books

Living Traditions Writers Group

Polaris

United Library Services



# Registration Information

Fill in the form included at the back of this brochure and return it with your payment to NLLS by mail no later than **September 3<sup>rd</sup>, 2010**, or fill in the online registration form at:

**<http://nlls.eventbrite.com>**

With the online registration, you can pay by credit card, cheque or have an invoice sent to you. Remember that the early bird deadline is **June 25<sup>th</sup>, 2010**.

\*\* Please note that some of the sessions have limited space. They are available on a first come, first served basis. We ask that you mark your first and second choices down for each session period.

\*\*\*The Cold Lake Air Force Base Tour requires either a Driver's License number or S.I.N. at the time of registration for security purposes.

If you have any questions or concerns, please contact Colette Oster by phone at 1-800-561-0387 / 780-724-2596 ext. 238 or by e-mail at [coster@nlls.ab.ca](mailto:coster@nlls.ab.ca).

## Evaluation Forms

Your input is valuable! An evaluation form will be included in your registration package. Please leave completed forms at the Registration Desk before leaving the conference.



## Conference Sessions

Thursday  
September 16<sup>th</sup>, 2010

Registration 12:00 - 7:00 p.m.

### Pre-conference Sessions - 1:00 - 4:00 p.m.

#### Connecting with Your Community through a Plan of Service - *Ken Feser, Municipal Affairs and Heather Nickel, Community Spirit*

Planning and needs assessment are the keys to delivering library service that effectively hits your community. Ken Feser and Heather Nickel will layout some techniques used by Alberta libraries today.

#### Dealing with Databases - (Limit of 25) - *Lauren DeBruin, APLEN*

Online databases are one of the biggest and most varied resources libraries can offer their patrons. From the comfort of their home computers, patrons can access reams of information on a wide variety of subject. Databases, however, do not always seem particularly user-friendly and often create anxiety and uncertainty in library users and staff alike. This pre-conference workshop will provide you with an overview of the databases provided by APLEN, equip you with the knowledge needed to use the databases effectively, and allow you to practice your new skills. Additional tips and tricks for making the databases easy and fun to use will also be explored. You need never fear a database again!

### Conference Reception 5:30 - 10:00 p.m.

Join us for cocktails, a celebratory dinner, plus an opening Keynote address from  
Punch Jackson



**Conference Sessions**  
**Friday**  
**September 17<sup>th</sup>, 2010**

**Continental breakfast provided at NLLS**  
Registration 8:00 - 8:30 a.m.

**Session A - 8:30-10:00 p.m.**

**Emergent Literacy: How Librarians Can Support Families with Children 0-6 years old** - *Ashima Sumaru & Jennifer Munro, C.O.W. Bus*

The C.O.W. bus is a friendly space for parents and young children, zero to six years, to learn and explore fun new ways to add literacy activities into their daily lives. At the invitation of local literacy groups, the C.O.W. bus tours urban and rural communities throughout the province, promoting local programs and raising provincial awareness about literacy.

**Perspectives on Aboriginal Publishing: A Look at the Aboriginal Publishing Industry from an Aboriginal Viewpoint** - *Larry Loyie & Constance Brissenden, Living Traditions Writers Group*

Larry and Constance will talk about Larry's perspectives as an Aboriginal writer, relate their experiences with publishers, then broaden to talk about the Aboriginal Publishers, trends and directions.

**Navigating VDX** - (Limit of 25) - *Karen Boutkan & Amy Genesis, Chinook Arch Library System*

This session will provide an overview of the VDX resource sharing/inter library loan software. The session will include a review of the VDX work queue, highlighting the statuses that require staff attention.

**Customer Service** - *Ken Feser, Municipal Affairs*

Do you think customer service is just for business, or too complicated for your little library? Join Ken Feser for a discussion on how straightforward customer service can help all libraries, large and small.

**Polaris ILS Tips and Tricks** - *John Richardson, Director, Library Development, Polaris Library Systems*

Are you getting the most out of the Polaris ILS? Come to this session to learn some time saving tips and best practices in Circulation, Find Tool, reports and statistics, etc



# Conference Sessions

Friday

September 17<sup>th</sup>, 2010

**Session B - 10:30 a.m. -12:00 p.m.**

**COMICS – Something for Everyone** - *Jay Bardyla , Happy Harbor Comics*

What does the Man of Steel have in common with The Road to Perdition, Bone and Naruto? They're all comics! Learn more about the original North American art form, from its terminology to its impact on pop culture and how to use the medium as a tool to improve learning, creative, and co-operative skills.

**The Role of Board Governance Versus Administration**- *Dimitri Pojidaief, H. R. Group*

This session will show board members how to play in the appropriate sandbox, including which roles you cover in your position as a board member.

**Roles and Responsibilities of Library Managers** - *Terra Plato, Chinook Arch Library System*

Sometimes the lines between board member, library manager and service volunteer can get blurred. It is important to understand the difference between these roles in order to avoid situations where unhealthy library manager/board relationships can result. This workshop will focus on the roles and responsibilities of the library manager in relation to the library board, its members and committees and service volunteers.

**Library Evolutions + Silly Solutions = Reading Revolutions** - *Denise Bjorkman, aka Miss Lilly, F.G. Miller High School*

Super silly Miss Lilly is burstin' with silly and not-so-silly ideas to help you and your library break away from boring to evolve into a place of panache your patrons will seek out as they join the reading revolutions occurring in our school and public libraries today. Share some laughs, fun ideas and interesting ways to bring about the rapid revolution of materials as we put books in the hands of our youth!

**Polaris Reporting Services: Making Use of Data for the Health of your Library** - (Limit of 25) - *Kelly Kirkpatrick-Lauzon, NLLS*

Have you ever needed to justify an expense to your library board? For most of us this is a rhetorical question. Within this session we will explore the reports and notices section of Polaris in depth to help provide you with the resources to make your library the best it can be for your patrons. We will go over reports that can help you better determine your patron's needs, help with your staff workflows, find out where your resources are being spent, where resources could be better utilized and much more.

**Join us for lunch (12:00-1:00 p.m.)**

**Last chance to browse the vendors! (1:00 - 2:30 p.m.)**



# Conference Sessions

## Friday

### September 17<sup>th</sup>, 2010

#### Session C - 2:30 - 4:00 p.m.

##### Cold Lake Air Force Base Tour (starting at 12:15 p.m.) - (Limit of 30)

The bus will leave for this session no later than 12:15 p.m. A bag lunch will be provided. The tour will consist of a briefing by 419 Squadron personnel, and a static display of the Hawk aircraft. We will require a **driver's license number or social insurance number**; this is necessary to gain access into the general restricted area. Please supply this information upon registration.

##### New Fall Titles - *Ren Speer, United Library Services*

Join our ULS representative as he show you the latest in fall titles.

##### Human Resources for Library Managers - *Human Resources, Edmonton Public Library*

A Human Resources Consultant from the Edmonton Public Library will be offering an interactive session on human resources as it applies particularly to managers of libraries in the Northern Lights Library System.

##### The Alberta Public Library Electronic Network: Collaboration at Work - *Karla Palichuk, APLEN*

This is an opportunity to learn about the Alberta Public Library Electronic Network (APLEN). APLEN is a program of The Alberta Library, in agreement with Alberta Municipal Affairs. APLEN's mandate is to support public libraries and their technological infrastructure. We will discuss how APLEN functions and the impact it has on the delivery of library services. Topics will include the Community Access Program, SuperNet and special projects undertaken by libraries with APLEN's support.

##### Book Care and Repair - (Limit of 12) - *Patty Mathiot and Susan Frisby, NLLS*

Learn the ins and outs of book care and repair with Patty and Susan from NLLS. Bring some books that you would like to repair but are not sure how to fix. This is a hands on session with limited availability to 12 people.

#### Friday Reception - 5:00 - 6:00 p.m.

Join us tonight for supper and guest speakers, Rooney & Punyi!



#### 4<sup>th</sup> Annual Library Cart Precision Drill Championship!

A conference favorite! Enter your team in this exciting event and compete to win the coveted championship trophy! NLLS will provide the library book carts. Please let us know on the registration form how many you will require.



# Conference Sessions

## Saturday

### September 18<sup>th</sup>, 2010

**7:30—8:00 a.m.**

Continental breakfast at headquarters!

**8:15—8:45 a.m.**

Our guest speaker, Kathleen Boland, will be talking about organization in your library.

#### **Session D - 9:00 -10:30 a.m.**

##### **Library Board Chair Roundtable** - *Dimitri Pojidaief, H.R. Group*

By special invitation only, local Library Board Chairs will gather to discuss current issues.

##### **Organize Your Library, Organize Your Life** - *Kathleen Boland, Professional Organizer*

This breakout session is a continuation of Kathleen Boland's breakfast talk. Join us to learn how to organize your library and your life!

##### **Public Library Services Branch Update** - *Kerry Anderson, Municipal Affairs*

Come and learn about the progress being made on the implementation of the "Framework for the Future" recommendations. Framework for the Future is the report of the MLA Committee on the future of public library service in Alberta, published in 2009.

##### **Author Visits to Die For** - *Judith Graves, Author*

Young adult author (under pen name, Judith Graves) and library technician Tracy Belsher, will discuss the *evolving* ways libraries can facilitate author visits. You don't need a ton of money – just some technology and a game plan. Welcome to the world of virtual author visits, book trailers, author Vlogs and more!

##### **Who's Afraid of the Big Bad Computer?** - *Kelly Ostropolski and Coral Kratchmer, NLLS*

Tame your fears with a 90 minute session on computer hardware basics. You will gain hands on experience doing minor repairs and upgrades.



# Conference Sessions

## Saturday, September 18<sup>th</sup>, 2010

### Session E - 10:45a.m. - 12:15 p.m.

#### Budget in a Bikini - *Brigitte Sakaluk, NLLS*

Do you wonder where your money goes and how it benefits your library and your patrons? Where does NLLS spend those funds? Brigitte will provide an in-depth explanation of NLLS's Budget to better explain these questions.

#### Naughty, Nice or Nixed – *Sharon Thompson & Deborah Cryderman, Parkland Regional Library*

Oral Sex? Atheism? Homosexuality? Growing Marijuana? Would you consider these topics for your library? Why or why not? Join us for hands-on experience in collection development choices and what to do if your choices are challenged.

#### Policy and Standards - *Pat McNamee, Libraries Branch*

What is the relationship between policy, standards and performance measurement? How do they work together? What are standards, benchmarks, best practice or guidelines? What do they mean to us here in Alberta? What is happening with standards and their development in Alberta? What can you accomplish with them in place? How do they benefit library service?

#### Book Care and Repair - (Limit of 12) - *Patty Mathiot and Susan Frisby, NLLS*

Learn the ins and outs of book care and repair with Patty and Susan from NLLS. Bring some books that you would like to repair but are not sure how to fix. This is a hands on session with limited availability to 12 people.

#### Polaris Inventory Manager: Easy as 1-2-3 - *Kristin Litke, Yellowhead Regional Library*

This session includes a review of the Polaris Inventory manager with a PowerPoint presentation, review of the digital training material and a live demonstration.

**Don't leave the conference hungry!**  
**Join us for lunch before you travel back home (12:15-1:15 p.m.)**



## Conference at a glance

**Thursday, September 16<sup>th</sup>, 2010**

Registration 12:00 - 7:00 p.m.

Pre-conference Session - 1:00 - 4:00 p.m.

- Connecting with Your Community Through a Plan of Service - Ken Feser & Heather Nickel
- Dealing with Databases - (Limit of 25) - Lauren DeBruin

5:30 - 10:00 p.m.

Celebratory Dinner with Keynote Address from Punch Jackson

**Friday, September 17<sup>th</sup>, 2010**

Continental breakfast at NLLS 8:00 - 8:30 a.m.

Session A - 8:30 - 10:00 a.m.

- Emergent Literacy: How Librarians Can Support Families with Children 0-6 years old - Ashima Sumaru & Jennifer Munro,
- Perspectives on Aboriginal Publishing: A Look at the Aboriginal Publishing Industry from an Aboriginal Viewpoint - Larry Loyie & Constance Brissende
- Navigating VDX - (Limit of 25) - Karen Boutkan & Amy Genesis
- Customer Service: An Attitude, Not a Department- Ken Feser
- Polaris ILS Tips and Tricks- John Richardson



## Conference at a glance

Friday, September 17<sup>th</sup>, 2010

### Session B - 10:30 - 12:00 a.m.

- COMICS – Something for Everyone - Jay Bardyla, Happy Harbor Comics
  - The Role of Governance Versus Administration- Dimitri Pojidaief
    - Roles and Responsibilities of Library Managers - Terra Plato
- Library Evolutions + Silly Solutions = Reading Revolutions - Denise Bjorkman
- Polaris Reporting Services: Making Use of Data for the Health of your Library - (Limit of 25) - Kelly Kirkpatrick-Lauzon

### Lunch 12:00 - 1:00 p.m.

Eat, socialize and browse our vendors!

- Cold Lake Air Force Base Tour (Limit of 30) - (starting at 12:15 p.m.)

### Session C - 2:30 - 4:00 p.m.

- New Fall Titles - Ren Speer
  - Human Resources for Library Managers - Jo Aucoin
- The Alberta Public Library Electronic Network: Collaboration at Work - Karla Palichuk
  - Book Care and Repair - (Limit of 12) Patty Mathiot and Susan Frisby

Join us for a buffet dinner from 5:00 - 6:00 p.m.

Keynote Speakers: Rooney & Punyi

4<sup>th</sup> Annual Library Cart Precision Drill Championship!

The Silent Auction closes.



## Conference at a glance

**Saturday, September 18<sup>th</sup>, 2010**

Continental breakfast at NLLS 7:30 - 8:00 a.m.



8:15 - 8:45 a.m.

Join us for our guest speaker Kathleen Boland.

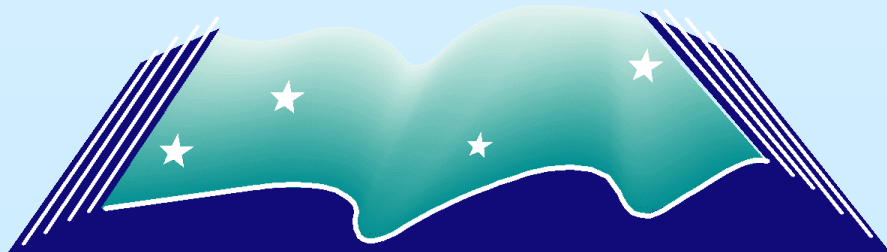
Session D - 9:00 - 10:30 a.m.

- Library Board Chair Roundtable - Dimitri Pojidaief
- Organize Your Library, Organize Your Life - Kathleen Boland
- Public Library Services Branch Update - Kerry Anderson
- Author Visits to Die For - Judith Graves
- Who's Afraid of the Big Bad Computer? - Kelly Ostropolski and Coral Kratchmer

Session E - 10:45 a.m. - 12:15 p.m.

- Budget in a Bikini - Brigitte Sakaluk
- Naughty, Nice or Nixed – Sharon Thompson & Deborah Cryderman
- Policy & Standards - Pat McNamee
- Book Care and Repair - (Limit of 12) - Patty Mathiot and Susan Frisby
- Polaris Inventory Manager: Easy as 1-2-3 - Kristin Litke

Lunch 12:15 - 1:15 p.m.



*Northern Lights Library System*

# Registration Form

Please number your first and second choices in the spaces provided

## Thursday, September 16<sup>th</sup>, 2010

### Pre-conference

- 1:00 –4:00            \_ Connecting with Your Community Through a Plan of Service  
                              \_ Dealing with Databases (Limit of 25)

## Friday, September 17<sup>th</sup>, 2010

### Session A

- 8:30 - 10:00            \_ Emergent Literacy: How Librarians Can Support Families with Children  
                              \_ Perspectives on Aboriginal Publishing  
                              \_ Navigating VDX - (Limit of 25)  
                              \_ Customer Service: An Attitude, Not a Department  
                              \_ Polaris ILS Tips and Tricks

### Session B

- 10:30 - 12:00            \_ COMICS – Something for Everyone  
                              \_ The Role of Governance Versus Administration  
                              \_ Roles and Responsibilities of Library Managers  
                              \_ Library Evolutions + Silly Solutions = Reading Revolutions  
                              \_ Polaris Hands On: Reports and Notices (Limit of 25)

### Session C

- 2:30 - 4:00             \_ New Fall Titles - United Library Services  
                              \_ Human Resources for Library Managers  
                              \_ The Alberta Public Library Electronic Network: Collaboration at Work  
                              \_ Book Care and Repair (Limit of 12)  
                              \_ Cold Lake Air Force Base Tour (Limit of 30) (starting at 12:15 pm)  
                              \_ (Driver's License or S.I.N. # \_\_\_\_\_)

## Saturday, September 18<sup>th</sup>, 2010

### Session D

- 9:00– 10:30            \_ Library Board Chair Roundtable  
                              \_ Organize Your Library, Organize Your Life  
                              \_ Public Library Services Branch Update  
                              \_ Author Visits to Die For  
                              \_ Who's Afraid of the Big Bad Computer?

### Session E

- 10:45—12:15            \_ Budget in a Bikini  
                              \_ Naughty, Nice or Nixed  
                              \_ Policy and Standards  
                              \_ Book Care and Repair (Limit of 12)  
                              \_ Polaris Inventory Manager

### **Precision Drill Cart Competition**

**Number of people on team** \_\_\_\_\_

**Team Name** \_\_\_\_\_

**# of Book Carts Required** \_\_\_\_\_



# Registration Form

Register before June 25<sup>th</sup> and get your name entered in a draw! (details on page 2)

**PLEASE NOTE: There will be no refunds on any cancelled registrations after September 3<sup>rd</sup>.**

## Fee schedule:

NLLS member library staff or board member	\$ 90.00
Non member library staff or board member	\$110.00
Exhibitors	\$150.00

Amount remitted (payable to Northern Lights Library System):

\$ \_\_\_\_\_

**Conference attendee fee includes cocktails and dinner on Thursday evening, Friday breakfast, lunch and dinner, Saturday breakfast and lunch, all sessions, refreshments, and registration packages.**

\*\*\*Please contact NLLS if you have dietary requirements.

## Registration Information

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Name of library/organization:  
\_\_\_\_\_

Please provide your e-mail address to receive your confirmation:  
\_\_\_\_\_

Driver's License or S.I.N. # (for Air Force Tour)  
\_\_\_\_\_

## Name tag information:

Please check to indicate what you would like on your name tag:

Name of Library or Organization

Board Member  Librarian  Patron  Library staff

City/Town

Other \_\_\_\_\_

**Payment must be received by September 3<sup>rd</sup>, 2010**

Please remit payment and registration to:

Northern Lights Library System

Bag 8

Elk Point, AB T0A 1A0



*Northern Lights Library System*