EDMONTON
Community Referrals & Legal Information
April 15, 2009

LEGAL AID PLANS AND LEGAL RESOURCES IN CANADA

ALBERTA

Resources	*Information*	*Website*
Alberta Civil Trial Lawyers Association	About the Alberta Civil Trial Lawyers Assocaition	www.actla.com/AB/
Alberta Law Foundation	About Alberta Law Foundation	www.albertalawfoundation.org/
Alberta Law Line	About Alberta Law Line	www.lawline.legalaid.ab.ca/Home.htm
Alberta Law Reform Institute	About the Alberta Law Reform Institute	www.law.ualberta.ca/alri/index.php
Alberta Law Society Libraries	About the Alberta Law Society Libraries	www.lawlibrary.ab.ca/
Association of French-speaking lawyers in Alberta	Contact Information: 780-450-2443	www.ajefa.ca/contactez_nous.php
Canadian Bar Association Alberta	Contact Information: 780-428-1230	www.cba-alberta.org/DesktopDefault.aspx?tabid=54
Canadian Family Research Institute	About CFRI	www.canadianfamilyresearch.org/
Canadian Institute of Resources Law	Publications	http://www.canadalegal.com/gosite.asp?s=1279
Canadian Research Institute for the Law and Family	About CRILF	www.ucalgary.ca/~crilf
Centre for Constitutional Studies	Classic Charter Cases available online 780-492-5681	www.law.ualberta.ca/centres/ccs
Court Martial Appeal Court of Canada	About the CMAC	www.cmac-cacm.ca/business/decisions_e.shtml
Federal Court of Canada	Decisions of the Federal Court	http://decisions.fct-cf.gc.ca/en/index.html
Lawyer Referral Service	Contact Information: 1-800-661-1095	www.lawsocietyalberta.com/publicservices/lawyerReferralService.cfm
Legal Aid Alberta	Contact Information - Regional Offices	www.legalaid.ab.ca/Contact+Legal+Aid/
Legal Education Society of Alberta	About LESA	www.lesa.org/
Libraries and Archives Canada	Canadian information by subject	www.collectionscanada.gc.ca/caninfo/ep034.htm
Supreme Court of Canada	Judgements	http://scc.lexum.umontreal.ca/en/index.html
Tax Court of Canada	Access to judgements	http://decision.tcc-cci.gc.ca/en/index.html

The Law Society of Alberta	Contact Information	www.lawsocietyalberta.com/contact.cfm
The Legal Archives Society of Alberta	About The Legal Archives Society of Alberta	www.legalarchivessociety.ab.ca/

BRITISH COLUMBIA

Resources	*Information*	*Website*
British Columbia Justice	Civil: Court Services	ww.ag.gov.bc.ca/courts/civil/index.htm
	Criminal: Violation tickets - How to pay or dispute a vi	www.ag.gov.bc.ca/courts/tickets/info/violation_ticket.htm
	Family: Access, custody, and guardianship	www.ag.gov.bc.ca/family-justice/law/custody/index.htm
Business Practicies and Consumer Protection Authority	Investigates consumer complaints, seeks redress for c	www.bpcpa.ca/index.php?option=com_contentandtask=viewandid=121andItemid=48
Canadian Bar Association British Columbia	**Lawyer Referral Service**	www.cba.org/BC/public_media/main/lawyer_referral.aspx
Credit Counselling Society	About Credit Counselling Society of British Columbia	www.nomoredebts.org/index.html
Dial-A-Law in British Columbia	Dial-A-Law is a library of scripts prepared by lawyers	www.cba.org/BC/Public_Media/dal/
Electronic Law Library of British Columbia	Law by subject	www.bclibrary.ca/ell/index.php?cida=4#top
Law Courts Education Society of British Columbia	Civil: Civil law information in British Columbia	www.lces.ca/civil_law/
	Family: Court tips for parents: Representing yourself	www.courttips.ca/
	Family: Kids guide to separation and divorce	www.lces.ca/family_law1/
	Family: Parenting after separation program	www.lces.ca/family_law1/
	Family: Teen guide to parental separation and divorc	www.lces.ca/family_law1/
Legal Services Society	Aboriginal: Aboriginal People and the law in British Co	http://www.lss.bc.ca/assets/pubs/aboriginalpeopleandlaw.pdf
	Aboriginal - Family, Housing, pensions & benefits, per	www.lawlink.bc.ca/links/aboriginal.asp
	BC LawLine	http://www.lss.bc.ca/general/LawLINE.asp
	Consumer: Consumer protection, buying tips, buying	www.lawlink.bc.ca/links/consumer_and_debt.asp
	Criminal: Adutls charged with a crime, victims of crim	www.lawlink.bc.ca/links/crime.asp
	Criminal: How to appeal your conviction	http://www.lss.bc.ca/assets/pubs/howToAppealYourConviction.pdf
	Criminal: How to appeal your sentence	http://www.lss.bc.ca/assets/pubs/howToAppealYourSentence.pdf
	Criminal: If you are charged with a crime	http://www.lss.bc.ca/assets/pubs/ifYouAreCharged_eng.pdf
	Criminal: If you can't pay your court fine on time	http://www.lss.bc.ca/assets/pubs/ifYouCan'tPayYourCourtFine.pdf
	Criminal: No contact orders explained - Information fo	http://www.lss.bc.ca/assets/pubs/noContactOrdersExplained.pdf
	Debt: Collection of debts, co-signing or guaranteeing	www.lawlink.bc.ca/links/consumer_and_debt.asp#debt
	Debt: Consumer law and credit/debt law	http://www.lss.bc.ca/assets/pubs/consumerLawAndCreditDebitLaw.pdf
	Employment: Discrimination, EI, wrongful dismissal, \	www.lawlink.bc.ca/links/work.asp
	Family Advice Lawyer Project - 3 hours of free leg	http://www.lss.bc.ca/general/LawLINE.asp
	Family: Custody/access, child protection, CS, SS, Ma	www.lawlink.bc.ca/links/family.asp
	Family: If your child is taken by the Ministry of Childre	http://www.lss.bc.ca/assets/pubs/ifYourChildIsTaken_eng.pdf
	Family: Living together, living apart: Common-law re	http://www.lss.bc.ca/assets/pubs/livingTogetherLivingApart.pdf
	Family: Parents' rights, kids' rights: A parent's guide t	http://www.lss.bc.ca/publications/pub.aspx?p_id=77
	Housing: Can't pay your mortgage? What you can do	http://www.lss.bc.ca/assets/pubs/cantPayYourMortgage.pdf
	Housing: Foreclosure, homelessness, and landlord ar	www.lawlink.bc.ca/links/housing.asp
	Immigration: Refugee information	http://www.lss.bc.ca/publications/subject.aspx?s_id=18
	Immigration: Sponsorship breakdown	http://www.lss.bc.ca/publications/pub.aspx?p_id=113

	Income support: Pensions and benefits	www.lawlink.bc.ca/links/pensions_and_benefits.asp
	Legal Aid in BC, publications, resources, links to othe	www.lss.bc.ca/default/Default.asp
Ministry of Attorney General Family Justice	Interjurisdictional Support Orders (When one person li	www.isoforms.bc.ca/
People's Law School	Consumer: Scams to avoid	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
	Criminal: Consequences of a Youth Record	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
	Employment: Working in BC	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
	Family: Caring for children - parents rights and respor	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
	Family: Child support in BC - information for parents	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
	Family: Childminding - for groups	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
	Family: The child's right to love	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
	Family: The common law in your life	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
	Family Violence: Abuse of people with disabilities	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
	Housing: Landlord guide	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
	Wills and Estates: A death in your family	www.publiclegaled.bc.ca/
	Wills and Estates: Choosing an executor, being an ex	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
	Wills and Estates: Power of Attorney	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
	Wills and Estates: Writing your will	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
Pivot	BC: Equality Lifts Everyone	http://www.pivotlegal.org/Publications/index.htm
	Family: Child support	www.ag.gov.bc.ca/family-justice/law/child/index.htm
	Family: Division of property: Who gets what? (marri	www.ag.gov.bc.ca/family-justice/law/property/index.htm
	Family: Family Justice System: family law in BC, fam	www.ag.gov.bc.ca/family-justice/
	Family: Separation and divorce	www.ag.gov.bc.ca/family-justice/law/sep_div/index.htm
	Family: Spousal support	www.ag.gov.bc.ca/family-justice/law/spouse/index.htm
	Wills and estates: About wills and estates	www.ag.gov.bc.ca/courts/civil/info/wills_estates.htm
Provincial Court of British Columbia	Criminal/Civil: About the court, court locations, etc.	www.provincialcourt.bc.ca/
The Centre for Education, Law and Society	Aboriginal Law: Land claims and Treaties in British C	www.lawconnection.ca/
	Admin: Environment climatic change	www.lawconnection.ca/
	Admin: Internet and privacy laws	www.lawconnection.ca/
	Admin: Judicial appointments	www.lawconnection.ca/
	Admin: Restorative justice	www.lawconnection.ca/
	Admin: The role of judges	www.lawconnection.ca/
	Bullying	www.lawconnection.ca/
	Civil: Social host liability	www.lawconnection.ca/
	Consumer Rights: Buyer be smart	www.lawconnection.ca/
	Corporation: What's in a name?	www.lawconnection.ca/
	Criminal: Copyright law and downloading music	www.lawconnection.ca/
	Criminal: Evidence and forensics	www.lawconnection.ca/
	Criminal: International criminal court	www.lawconnection.ca/
	Criminal: Police oversight	www.lawconnection.ca/
	Criminal: Sentencing theory	www.lawconnection.ca/

	Criminal: Violence in sports	www.lawconnection.ca/
	Human Rights: Censorship and freedom of expressio	www.lawconnection.ca/
	Family: Rights of a child	www.lawconnection.ca/
	Family: Same sex marriage	www.lawconnection.ca/
	Family: Same sex marriage Update	www.lawconnection.ca/
The Law Centre	A service of the University of Victoria, faculty of law:	http://thelawcentre.ca/
The Law Society of British Columbia	About the Law Society of BC	www.lawsociety.bc.ca/

SASKATCHEWAN

Resources	*Information*	*Website*
Courts of Saskatchewan	Court of Appeal; Provincial Court; Queen's Bench	www.sasklawcourts.ca/default.asp?pg=provincial_court
Queen's Printer of Saskatchewan	Online access to Saskatchewan legislation	www.qp.gov.sk.ca/
Public Legal Education Association of Saskatchewan	Aboriginal law: Rights Path	www.plea.org/freepubs/freepubs.htm
	Admin: Administrative law	www.plea.org/freepubs/freepubs.htm
	Admin: Environmental law and the farmer	www.plea.org/freepubs/el/environment.htm
	Civil: Small claims court	www.plea.org/freepubs/freepubs.htm
	Consumer: Automobiles - buying and selling	www.plea.org/freepubs/freepubs.htm
	Consumer: Buying and selling a home	www.plea.org/freepubs/freepubs.htm
	Consumer: Contracts	www.plea.org/freepubs/freepubs.htm
	Consumer: Fraud	www.plea.org/freepubs/freepubs.htm
	Consumer: Joint tenants or tenants in common	www.plea.org/freepubs/freepubs.htm
	Consumer: Older adults and the law	www.plea.org/freepubs/freepubs.htm
	Consumer: Warranties and guarantees	www.plea.org/freepubs/freepubs.htm
	Corporation: Non-profit organizations	www.plea.org/freepubs/freepubs.htm
	Criminal: Arrest	www.plea.org/freepubs/freepubs.htm
	Criminal: Assault	www.plea.org/freepubs/freepubs.htm
	Criminal: Being a witness in criminal court	www.plea.org/freepubs/freepubs.htm
	Criminal: Busted	www.plea.org/freepubs/freepubs.htm
	Criminal: Criminal law	www.plea.org/freepubs/freepubs.htm
	Criminal: Drugs, alcohol, and the law	www.plea.org/freepubs/freepubs.htm
	Criminal: Going to criminal court	www.plea.org/freepubs/freepubs.htm
	Criminal: Going to youth justice court	www.plea.org/freepubs/freepubs.htm
	Criminal: Harassment, intimidation and threats	www.plea.org/freepubs/freepubs.htm
	Criminal: Jail or bail	www.plea.org/freepubs/freepubs.htm
	Criminal: Peace Bonds	www.plea.org/freepubs/freepubs.htm
	Criminal: Sexual assault	www.plea.org/freepubs/freepubs.htm
	Criminal: Youth Criminal Justice Act	www.plea.org/freepubs/freepubs.htm
	Debt: Debts	www.plea.org/freepubs/freepubs.htm
	Debt: Debts and credit	www.plea.org/freepubs/freepubs.htm
	Debt: Farm financial difficulties	www.plea.org/freepubs/freepubs.htm

	Family: Child abuse and neglect	www.plea.org/freepubs/freepubs.htm
	Family: Child and spousal maintenance	www.plea.org/freepubs/freepubs.htm
	Family: Child protection services	www.plea.org/freepubs/freepubs.htm
	Family: Custody and access	www.plea.org/freepubs/freepubs.htm
	Family: Name and name changes	www.plea.org/freepubs/freepubs.htm
	Family: Parent edge - parenting after separation and	www.plea.org/freepubs/freepubs.htm
	Family: Single parents	www.plea.org/freepubs/freepubs.htm
	Family: When couples separate	www.plea.org/freepubs/freepubs.htm
	Family Violence: Abuse of older adults	www.plea.org/freepubs/freepubs.htm
	Family Violence: Abusive relationships	www.plea.org/freepubs/freepubs.htm
	Housing: Renting a home	www.plea.org/freepubs/freepubs.htm
	Human Rights: HIV/Aids, the law and you	www.plea.org/freepubs/freepubs.htm
	Human Rights: Human Rights	www.plea.org/freepubs/freepubs.htm
	Income Support: Social assistance - appeals, applyin	www.plea.org/freepubs/freepubs.htm
	Mental Health: Patient's Rights	www.plea.org/freepubs/pr/PatientsRights40.pdf
	Professional Service Complaints (Lawyer): Going to a	www.plea.org/freepubs/freepubs.htm
	Wills and Estates: Death in the family	www.plea.org/freepubs/death/death.htm
	Wills and Estates: Health care directives	www.plea.org/freepubs/freepubs.htm
	Wills and Estates: Planning for the future: Power of a	www.plea.org/freepubs/freepubs.htm
	Wills and Estates: Power of attorney	www.plea.org/freepubs/freepubs.htm
	Wills and Estates: Wills and estates	www.plea.org/freepubs/freepubs.htm
Saskatchewan Legal Aid Commission	About Legal Aid Saskatchewan	http://legalaid.sk.ca/aboutus.html
Saskatchewan Justice	Admin: Commissioner of Oaths/Notary Public	www.justice.gov.sk.ca/programs-services/
	Civil: Dispute Resolution workshops	www.justice.gov.sk.ca/programs-services/
	Civil: Suing - Small claims court	www.justice.gov.sk.ca/programs-services/
	Consumer: Consumer Protection Branch contact infor	www.justice.gov.sk.ca/cpb
	Criminal: Aboriginal Courtworker Program	www.justice.gov.sk.ca/programs-services/
	Criminal: Alternative Measures Program	www.justice.gov.sk.ca/programs-services/
	Criminal: Traffic tickets and fines	www.justice.gov.sk.ca/programs-services/
	Criminal: Vicitims services	www.justice.gov.sk.ca/programs-services/
	Consumer: Business licencing	www.justice.gov.sk.ca/programs-services/
	Consumer: Funeral contracts	www.justice.gov.sk.ca/programs-services/
	Consumer: Identity theft	www.justice.gov.sk.ca/programs-services/
	Debt: Debt management and counselling	www.justice.gov.sk.ca/programs-services/
	Debt: Farm foreclosures overview	www.justice.gov.sk.ca/programs-services/
	Family: Child support guidelines	www.justice.gov.sk.ca/programs-services/
	Family: Custody and access assessments	www.justice.gov.sk.ca/programs-services/
	Family: Divorce self-help kits	www.justice.gov.sk.ca/programs-services/
	Family: Divorce - services to help families going throu	www.justice.gov.sk.ca/programs-services/
	Family: Inter-jurisdictional support orders	www.justice.gov.sk.ca/programs-services/

	Family: Maintenance Enforcement	www.justice.gov.sk.ca/programs-services/
	Family: Reciprocal enforcement of maintenance orde	www.justice.gov.sk.ca/programs-services/
	Family: Supervised access and exchange	www.justice.gov.sk.ca/programs-services/
	Family: Support variation	www.justice.gov.sk.ca/programs-services/
	Housing: Landlord rights and responsibilities	www.justice.gov.sk.ca/programs-services/
	Human Rights: Human Rights complaints	www.justice.gov.sk.ca/programs-services/
	Human Rights: Privacy of personal information	www.justice.gov.sk.ca/programs-services/
	Professional Service Complaints (Police): Police com	www.justice.gov.sk.ca/programs-services/
	Wills and estates: Estate services	www.justice.gov.sk.ca/programs-services/
The Law Society of Saskatchewan	About the Law Society of Saskatchewan	www.lawsociety.sk.ca/
	Law firms in Saskatchewan	www.lawsociety.sk.ca/NewLook/Links/LawFirms.htm
	Professional Service Complaints (Lawyer): Frequentl	www.lawsociety.sk.ca/newlook/Law/law.htm

MANITOBA

Resources	*Information*	*Website*
Community Legal Education Association of Manitoba	A not-for-profit organization which provides Manitobar	www.communitylegal.mb.ca/
	Law Phone-in and Lawyer Referral Program	http://www.communitylegal.mb.ca/programs-law_phone.htm
Credit Counselling Canada	Community Financial Counselling Services of Manitob	www.creditcounsellingcanada.ca/manitoba.html
Legal Aid Manitoba	About Legal Aid Manitoba	www.legalaid.mb.ca/
Manitoba Justice	Aboriginal: Aboriginal Justice initiatives	www.gov.mb.ca/justice/
	Criminal: Manitoba courts	www.gov.mb.ca/justice/
	Criminal: Criminal legal process	www.gov.mb.ca/justice/
	Criminal: Domestic violence and stalking	www.gov.mb.ca/justice/
	Criminal: Fines and traffic tickets	www.gov.mb.ca/justice/
	Criminal: Impaired Driving	www.gov.mb.ca/justice/
	Criminal: Victims of crime	www.gov.mb.ca/justice/
	Family: Child support; grandparent and family access	www.gov.mb.ca/justice/family/law/index.htm
	Family: Family Justice	www.gov.mb.ca/justice/
	Family: Family law in Manitoba - 2005 public informa	www.gov.mb.ca/justice/family/englishbooklet/index.html
The Law Society of Manitoba	About the Law Society of Manitoba	www.lawsociety.mb.ca/index.htm

ONTARIO

Resources	*Information*	*Website*
Community Legal Education Ontario	Criminal: Do you know a woman who is being abused	www.cleo.on.ca/english/pub/onpub/online.htm
	Criminal: Hiring a lawyer (Youth Justice)	www.cleo.on.ca/english/pub/onpub/online.htm
	Criminal: My child is in trouble with the law: What ca	www.cleo.on.ca/english/pub/onpub/online.htm
	Criminal: Police powers: Stops and searches	www.cleo.on.ca/english/pub/onpub/online.htm
	Criminal: Prostitution and the law	www.cleo.on.ca/english/pub/onpub/online.htm
	Criminal: Sex, young people and the law	www.cleo.on.ca/english/pub/onpub/online.htm
	Criminal: Talking to police: Why you need a lawyer ('	www.cleo.on.ca/english/pub/onpub/online.htm

Criminal: Traveling with a Youth Record (Youth Justic	www.cleo.on.ca/english/pub/onpub/online.htm
Criminal: What's new in youth justice? (Youth Justice)	www.cleo.on.ca/english/pub/onpub/online.htm
Criminal: What's the big deal about court orders? (Yo	www.cleo.on.ca/english/pub/onpub/online.htm
Criminal: Working with your lawyer (Youth Justice)	www.cleo.on.ca/english/pub/onpub/online.htm
Criminal: Your Record doesn't end when you turn 18 (	www.cleo.on.ca/english/pub/onpub/online.htm
Employment: Employment Insurance	www.cleo.on.ca/english/pub/onpub/online.htm
Employment: Getting a job with a Youth Record (You	www.cleo.on.ca/english/pub/onpub/online.htm
Employment: Getting your Record of Employment	www.cleo.on.ca/english/pub/onpub/online.htm
Employment: Have you been fired or laid off?	www.cleo.on.ca/english/pub/onpub/online.htm
Employment: Taking time off work: Pregnancy and p	www.cleo.on.ca/english/pub/onpub/online.htm
Employment: Your rights at work	www.cleo.on.ca/english/pub/onpub/online.htm
Employment: Workers' Compensation series	www.cleo.on.ca/english/pub/onpub/online.htm
Family: Child support and the Child Support Guideline	www.cleo.on.ca/english/pub/onpub/online.htm
Family: CPP benefits: Are you entitled? Separated?	www.cleo.on.ca/english/pub/onpub/online.htm
Family: CPP benefits: Are you entitled? Survivor's b	www.cleo.on.ca/english/pub/onpub/online.htm
Family: Custody and access	www.cleo.on.ca/english/pub/onpub/online.htm
Family: Family law resources in Ontario	www.cleo.on.ca/english/pub/onpub/online.htm
Family: Getting divorced	www.cleo.on.ca/english/pub/onpub/online.htm
Family: Living together: Opposite-sex and same-sex	www.cleo.on.ca/english/pub/onpub/online.htm
Health: Continuing power of attorney for property	www.cleo.on.ca/english/pub/onpub/online.htm
Health: CPP benefits: Are you entitled? Disability pe	www.cleo.on.ca/english/pub/onpub/online.htm
Health: HIV testing in Ontario	www.cleo.on.ca/english/pub/onpub/online.htm
Health: Home Care Bill of Rights	www.cleo.on.ca/english/pub/onpub/online.htm
Health: Home care complaints and appeals	www.cleo.on.ca/english/pub/onpub/online.htm
Health: Patients' rights: Form 1 - Are you in hospital f	www.cleo.on.ca/english/pub/onpub/online.htm
Health: Power of attorney for personal care	www.cleo.on.ca/english/pub/onpub/online.htm
Housing: Fighting an eviction	www.cleo.on.ca/english/pub/onpub/online.htm
Housing: Maintenance and repairs	www.cleo.on.ca/english/pub/onpub/online.htm
Housing: Rent increases	www.cleo.on.ca/english/pub/onpub/online.htm
Housing: Web tool for renters with roommates: Shari	www.cleo.on.ca/english/pub/onpub/online.htm
Housing: What tenants need to know about the law	www.cleo.on.ca/english/pub/onpub/online.htm
Immigration: Every child's legal right to education	www.cleo.on.ca/english/pub/onpub/online.htm
Immigration: OHIP coverage for children born in Can	www.cleo.on.ca/english/pub/onpub/online.htm
Immigration: Being arrested and detained for immigra	www.cleo.on.ca/english/pub/onpub/online.htm
Immigration: Hiring a lawyer to help with your refugee	www.cleo.on.ca/english/pub/onpub/online.htm
Immigration: Immigrant women and domestic violenc	www.cleo.on.ca/english/pub/onpub/online.htm
Immigration: Making a refugee claim	www.cleo.on.ca/english/pub/onpub/online.htm
Immigration: Pre-removal risk assessment (PRRA)	www.cleo.on.ca/english/pub/onpub/online.htm
Immigration: Sponsoring a member of the family clas	www.cleo.on.ca/english/pub/onpub/online.htm
Immigration: What can happen if a permanent reside	www.cleo.on.ca/english/pub/onpub/online.htm

	Immigration: Your status as a permanent resident	www.cleo.on.ca/english/pub/onpub/online.htm
	Income Support: Appeals and internal reviews with re	www.cleo.on.ca/english/pub/onpub/online.htm
	Income Support: Community start-up and maintenanc	www.cleo.on.ca/english/pub/onpub/online.htm
	Income Support: Do you live with an adult who might	www.cleo.on.ca/english/pub/onpub/online.htm
	Income Support: Disability benefits in Ontario - Who (	www.cleo.on.ca/english/pub/onpub/online.htm
	Income Support: Getting an inheritance when you are	www.cleo.on.ca/english/pub/onpub/online.htm
	Income Support: Health benefits when you go off OD	www.cleo.on.ca/english/pub/onpub/online.htm
	Income Support: Health benefits for people going off	www.cleo.on.ca/english/pub/onpub/online.htm
	Income Support: Ontario Works and having a job	www.cleo.on.ca/english/pub/onpub/online.htm
	Income Support: Support payments when you are on	www.cleo.on.ca/english/pub/onpub/online.htm
	Income Support: Working and the Ontario Disability S	www.cleo.on.ca/english/pub/onpub/online.htm
	Legal Services: **Community legal clinics in Ontario**	www.cleo.on.ca/english/pub/onpub/online.htm
	Seniors: Elder Abuse: The hidden crime	www.cleo.on.ca/english/pub/onpub/online.htm
	Seniors: Every resident - Bill of Rights for people who	www.cleo.on.ca/english/pub/onpub/online.htm
Industry Canada	Better Business Bureau of Eastern and Northern Onta	http://www.ic.gc.ca/app/ccc/srch/nvgt.do?sbPrtl=&prtl=1&estblmntNo=234567082250&profile
Legal Aid Ontario	Government resources: FJS, small claims, victim ser	www.legalaid.on.ca/en/links/government.asp
	About Legal Aid Ontario	www.legalaid.on.ca/en/
Ontario Association of Credit Counselling Services	Credit counselling services	www.oaccs.com/agencies.html
Ontario Justice	Collection agencies information	www.gov.on.ca/MGS/en/ConsProt/STEL02_045978.html
	Court Services: court information, small claims, famil	www.attorneygeneral.jus.gov.on.ca/english/courts/
	Family Justice Services: programs and services, publ	www.attorneygeneral.jus.gov.on.ca/english/family/
The Law Society of Upper Canada	About the Law Society of Upper Canada	www.lsuc.on.ca/index_en.html
	Lawyer Referral Service	www.lsuc.on.ca/public/a/faqs---lawyer-referral-service/

HAMILTON, ONTARIO

Resources	*Information*	*Website*
Hamilton's Community Legal Clinics	About Hamilton's three community legal clinics	www.hamiltonlegalclinics.ca/

KINGSTON, ONTARIO

Resources	*Information*	*Website*
Queen's University, Faculty of Law	Queen's Legal Aid provides legal advice and represen	http://law.queensu.ca/students/legalAid.html

QUEBEC

Resources	*Information*	*Website*
Barreau du Quebec	Service de reference par domaine de droit et par regic	www.barreau.qc.ca/fr/public/reference.html
Commission Des Services Juridiques	About Legal Aid Quebec	http://www.csj.qc.ca/english/commission/president.asp
Educaloi	Educaloi provides legal information to Quebec citizens	www.educaloi.qc.ca/
Industry Canada	Credit counselling services	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01514e.html
Quebec Justice	Civil: Small claims	www.justice.gouv.qc.ca/English/accueil.asp
	Consumer: Contracts - rights and obligations	www.justice.gouv.qc.ca/English/accueil.asp

	Debt: Credit and debts	www.justice.gouv.qc.ca/English/accueil.asp
	Family: Child support payments	www.justice.gouv.qc.ca/English/accueil.asp
	Family: Living as a couple, rights and duties of parent	www.justice.gouv.qc.ca/English/accueil.asp
	Family: Marriage	www.justice.gouv.qc.ca/English/accueil.asp
	Family: Separation, divorce	www.justice.gouv.qc.ca/English/accueil.asp
	Family: Spousal relationship breakdown	www.justice.gouv.qc.ca/English/accueil.asp
	Housing: Acquiring and maintaining property	www.justice.gouv.qc.ca/English/accueil.asp
	Wills and Estates: In the event of illness or death	www.justice.gouv.qc.ca/English/accueil.asp
	Wills and Estates: Wills	www.justice.gouv.qc.ca/English/accueil.asp

NEW BRUNSWICK

Resources	*Information*	*Website*
Credit Counselling Canada	Credit counselling: Credit Counselling Services of Atl	www.creditcounsellingcanada.ca/
Legal Aid New Brunswick	About Legal Aid New Brunswick	www.sjfn.nb.ca/community_hall/L/lega6030.html
New Brunswick Justice	About the New Brunswick court system	www.gnb.ca/cour/index-e.asp
New Brunswick Legal Aid Commission	Provides legal assistance to eligible applicants in certa	www.gnb.ca/cour/legalaid-e.asp
Public Legal Education and Information Service of New Bru	Civil: Actions against the Provincial Crown	www.legal-info-legale.nb.ca/pub.asp
	Civil: Appealing a decision of the Court of Queen's Be	www.legal-info-legale.nb.ca/pub.asp
	Civil: Judgment enforcement	www.legal-info-legale.nb.ca/pub.asp
	Civil: Limitation periods	www.legal-info-legale.nb.ca/pub.asp
	Civil: Serving documents	www.legal-info-legale.nb.ca/pub.asp
	Civil: Small claims court - information for claimants, d	www.legal-info-legale.nb.ca/pub.asp
	Civil: So sue me! A guide to civil disputes and tort law	www.legal-info-legale.nb.ca/pub.asp
	Consumer: A guide to securities investment	www.legal-info-legale.nb.ca/pub.asp
	Consumer: A word to the wise about door-to-door sell	www.legal-info-legale.nb.ca/pub.asp
	Consumer: Charitalbe giving - be a wise donor	www.legal-info-legale.nb.ca/pub.asp
	Consumer: Consumer credit and you	www.legal-info-legale.nb.ca/pub.asp
	Consumer: Consumer credit definitions	www.legal-info-legale.nb.ca/pub.asp
	Consumer: Creditor's rights	www.legal-info-legale.nb.ca/pub.asp
	Consumer: Direct seller's guide	www.legal-info-legale.nb.ca/pub.asp
	Consumer: If it sounds too good to be true, it probably	www.legal-info-legale.nb.ca/pub.asp
	Consumer: Official languages and insurance in New B	www.legal-info-legale.nb.ca/pub.asp
	Corporate: Guide to law for non-profit organizations in	www.legal-info-legale.nb.ca/pub.asp
	Corporate: Not-for-profit organizations	www.legal-info-legale.nb.ca/pub.asp
	Criminal: A guide to the criminal justice system	www.legal-info-legale.nb.ca/pub.asp
	Criminal: Assault	www.legal-info-legale.nb.ca/pub.asp
	Criminal: Being a witness (under victims of crime)	www.legal-info-legale.nb.ca/pub.asp
	Criminal: Defending yourself in Provincial Court	www.legal-info-legale.nb.ca/pub.asp
	Criminal: Key legal terms	www.legal-info-legale.nb.ca/pub.asp
	Criminal: No means no: Understanding consent to se	www.legal-info-legale.nb.ca/whats-new-details.asp?article_id=276

Criminal: Peace bonds and restraining orders	www.legal-info-legale.nb.ca/pub.asp
Criminal: Preparing for your trial	www.legal-info-legale.nb.ca/pub.asp
Criminal: Sentencing	www.legal-info-legale.nb.ca/pub.asp
Criminal: Services for victims of crime (under family v	www.legal-info-legale.nb.ca/pub.asp
Criminal: So you've been charged with an offence	www.legal-info-legale.nb.ca/pub.asp
Criminal: Spanking and disciplining children	www.legal-info-legale.nb.ca/pub.asp
Criminal: The day of your first appearance	www.legal-info-legale.nb.ca/pub.asp
Criminal: The law, the police, and you: Your rights wl	www.legal-info-legale.nb.ca/pub.asp
Criminal: Victim impact statements: Only you know h	www.legal-info-legale.nb.ca/pub.asp
Criminal: Vulnerable victims of crime: Making it easi	www.legal-info-legale.nb.ca/pub.asp
Criminal: What victims of crime should know about n	www.legal-info-legale.nb.ca/pub.asp
Criminal: Your trial	www.legal-info-legale.nb.ca/pub.asp
Criminal: Youth justice	www.legal-info-legale.nb.ca/pub.asp
Family: Applying for custody, access, and support in I	www.legal-info-legale.nb.ca/pub.asp
Family: Child and spousal support - Q&A	www.legal-info-legale.nb.ca/pub.asp
Family: Child and spousal support - What you should	www.legal-info-legale.nb.ca/pub.asp
Family: Child and spousal support - What you should	www.legal-info-legale.nb.ca/pub.asp
Family: Child and spousal support - What you should	www.legal-info-legale.nb.ca/pub.asp
Family: Court-ordered evaluations support program	www.legal-info-legale.nb.ca/pub.asp
Family: Custody and access in New Brunswick	www.legal-info-legale.nb.ca/pub.asp
Family: Doing your own divorce in New Brunswick	www.legal-info-legale.nb.ca/pub.asp
Family: Domestic Legal Aid	www.legal-info-legale.nb.ca/pub.asp
Family: Family support orders service who we are an	www.legal-info-legale.nb.ca/pub.asp
Family: Federal child support guideline tables	www.legal-info-legale.nb.ca/pub.asp
Family: For the sake of the children	www.legal-info-legale.nb.ca/pub.asp
Family: Living together	www.legal-info-legale.nb.ca/pub.asp
Family: New Brunswick child support variation kit	www.legal-info-legale.nb.ca/pub.asp
Family: Parenting: Rights and responsibilities of your	www.legal-info-legale.nb.ca/pub.asp
Family: The financial statement and income informati	www.legal-info-legale.nb.ca/pub.asp
Family: The Marital Property Act of New Brunswick	www.legal-info-legale.nb.ca/pub.asp
Family: What parents should know about child protec	www.legal-info-legale.nb.ca/pub.asp
Family: Who's minding the kids? A homecare guide	www.legal-info-legale.nb.ca/pub.asp
Family: Who's minding the kids? A parent's guide	www.legal-info-legale.nb.ca/pub.asp
Family: Who's minding the kids? A sitter's guide	www.legal-info-legale.nb.ca/pub.asp
Family Violence	www.legal-info-legale.nb.ca/pub.asp
Family Violence: Dating violence	www.legal-info-legale.nb.ca/pub.asp
Legal process: You and your lawyer	www.legal-info-legale.nb.ca/pub.asp
Housing: Mortgages	www.legal-info-legale.nb.ca/pub.asp
Housing: Planning for buying a home	www.legal-info-legale.nb.ca/pub.asp
Housing: Preparing the offer to purchase	www.legal-info-legale.nb.ca/pub.asp

	Housing: Selling your house	www.legal-info-legale.nb.ca/pub.asp
	Seniors: Abuse and neglect of adults with disabilities	www.legal-info-legale.nb.ca/pub.asp
	Seniors: Gong to a nursing home	www.legal-info-legale.nb.ca/pub.asp
	Sexual harassment in schools	www.legal-info-legale.nb.ca/pub.asp
	Teachers' rights	www.legal-info-legale.nb.ca/pub.asp
	Wills and Estates: Being an executor	www.legal-info-legale.nb.ca/pub.asp
	Wills and Estates: Checklist for making a will	www.legal-info-legale.nb.ca/pub.asp
	Wills and Estates: Choosing an executor	www.legal-info-legale.nb.ca/pub.asp
	Wills and Estates: Dying without a will	www.legal-info-legale.nb.ca/pub.asp
	Wills and Estates: Making a will	www.legal-info-legale.nb.ca/pub.asp
	Wills and Estates: Power of attorney (under planning	www.legal-info-legale.nb.ca/pub.asp
	Wills and Estates: Power of attorney for personal care	www.legal-info-legale.nb.ca/pub.asp
	Wills and Estates: Probate of a will	www.legal-info-legale.nb.ca/pub.asp
	Wills and Estates: When you can't manage your affai	www.legal-info-legale.nb.ca/pub.asp
The Law Society of New Brunswick	About The Law Society of New Brunswick	www.lawsociety-barreau.nb.ca/emain.asp

PRINCE EDWARD ISLAND

Resources	*Information*	*Website*
Community Legal Information Association of Prince Edward	**Lawyer Referral Service**	www.isn.net/cliapei/79.html
	Admin: You and your lawyer	www.isn.net/cliapei/publications.html
	Civil: Going to court: Civil trial procedure	http://www.cliapei.ca/content/page/publications_court/
	Criminal: A guide for witnesses	http://www.cliapei.ca/content/page/publications_criminal/
	Criminal: A guide to the courts in PEI	http://www.cliapei.ca/content/page/publications_criminal/
	Criminal: Alcohol, drugs, and snowmobiles	http://www.cliapei.ca/content/page/publications_criminal/
	Criminal: Alternative mesasures information for victim	http://www.cliapei.ca/content/page/publications_criminal/
	Criminal: Alternative measures for youth and adults	http://www.cliapei.ca/content/page/publications_criminal/
	Criminal: Islanders' guide to drinking driving, and the	http://www.cliapei.ca/content/page/publications_criminal/
	Criminal: Islanders' guide to the Alternative Measures	http://www.cliapei.ca/content/page/publications_criminal/
	Criminal: Islanders' guide to the victims of Family Vio	http://www.cliapei.ca/content/page/publications_criminal/
	Criminal: Sentencing	http://www.cliapei.ca/content/page/publications_criminal/
	Criminal: Sexual assault	http://www.cliapei.ca/content/page/publications_criminal/
	Criminal: Women assault and the law	http://www.cliapei.ca/content/page/publications_criminal/
	Criminal: The Youth Criminal Justice Act - A legal gui	http://www.cliapei.ca/content/page/publications_criminal/
	Criminal: Information for victims of youth crime	http://www.cliapei.ca/content/page/publications_criminal/
	Family: Islanders' guide to the Family Law Act	http://www.cliapei.ca/content/page/publications_family
	Family: Legal information for young single parents	http://www.cliapei.ca/content/page/publications_family
	Family: Living together - Common-law relationships	http://www.cliapei.ca/content/page/publications_family
	Family: Maintenance Enforcement in PEI	http://www.cliapei.ca/content/page/publications_family
	Family: Names	http://www.cliapei.ca/content/page/publications_family
	Family: Support - What you need to know	http://www.cliapei.ca/content/page/publications_family

	Seniors: Driving safely as you age	http://www.cliapei.ca/content/page/publications_planning/
	Wills and estates: Making a will	http://www.cliapei.ca/content/page/publications_planning/
	Wills and estates: Making your will	http://www.cliapei.ca/content/page/publications_planning/
	Wills and estates: Planning ahead - What seniors nee	http://www.cliapei.ca/content/page/publications_planning/
Family Service PEI	Credit counselling services	http://familyservice.pe.ca/programs.htm
Legal Aid Prince Edward Island	About Legal Aid Prince Edward Island	ww.gov.pe.ca/infopei/onelisting.php3?number=46064
Prince Edward Island Justice	Court Services	www.gov.pe.ca/infopei/index.php3?number=41539andlang=E
The Law Society of Prince Edward Island	About The Law Society of Prince Edward Island	www.lspei.pe.ca/

NOVA SCOTIA

Resources	*Information*	*Website*
Debtor Assistance Program	Credit counsellling services	www.gov.ns.ca/snsmr/consumer/debtor/
Legal Information Society of Nova Scotia	**Lawyer Referral Service** 1-800-665-9779 or 902-455-	http://www.legalinfo.org/index.php?option=com_content&task=view&id=28&Itemid=46
	Legal Information Line 1-800-665-9779 or 902-455-3	http://www.legalinfo.org/index.php?option=com_content&task=view&id=29&Itemid=47
	Civil: Builders' lein	www.legalinfo.org/index.php?option=com_content&task=view&id=40&Itemid=58
	Civil: Lost income from motor accident (under consur	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54
	Civil: Personal injury claims (under consumer law)	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54
	Civil: Slip and fall (under consumer law)	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54
	Consumer: Auto insurance	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54
	Consumer: Avoid Internet fraud	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54
	Consumer: Avoid phone fraud	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54
	Criminal: Bail	http://www.legalinfo.org/index.php?option=com_content&task=view&id=37&Itemid=55
	Criminal: Being a witness	http://www.legalinfo.org/index.php?option=com_content&task=view&id=37&Itemid=55
	Criminal: Going to Provincial Court	http://www.legalinfo.org/index.php?option=com_content&task=view&id=37&Itemid=55
	Criminal: Jury duty	http://www.legalinfo.org/index.php?option=com_content&task=view&id=37&Itemid=55
	Criminal: Peace Bonds	http://www.legalinfo.org/index.php?option=com_content&task=view&id=37&Itemid=55
	Criminal: Prostitutes and the law	http://www.legalinfo.org/index.php?option=com_content&task=view&id=37&Itemid=55
	Criminal: Representing yourself in Criminal Court	http://www.legalinfo.org/index.php?option=com_content&task=view&id=37&Itemid=55
	Criminal: Sentencing	http://www.legalinfo.org/index.php?option=com_content&task=view&id=37&Itemid=55
	Criminal: Summary offences	http://www.legalinfo.org/index.php?option=com_content&task=view&id=37&Itemid=55
	Criminal: You and the police	http://www.legalinfo.org/index.php?option=com_content&task=view&id=37&Itemid=55
	Criminal: Youth Cirminal Justice Act	http://youthjustice.ns.ca/
	Debt: Bankruptcy (under consumer law)	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54
	Debt: Collection agencies (under consumer law)	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54
	Debt: Consumer reporting agencies (under consumer	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54
	Employment: An intorduction to employment law	http://www.legalinfo.org/index.php?option=com_content&task=view&id=38&Itemid=56
	Employment: Discrimination in employment	http://www.legalinfo.org/index.php?option=com_content&task=view&id=38&Itemid=56
	Employment: Getting paid	http://www.legalinfo.org/index.php?option=com_content&task=view&id=38&Itemid=56
	Employment: Losing your job	http://www.legalinfo.org/index.php?option=com_content&task=view&id=38&Itemid=56
	Family: Access	http://www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51

	Family: Adoption	http://www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
	Family: Adoption - Release of information	http://www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
	Family: Changing your name	http://www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
	Family: Child protection process	http://www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
	Family: Child support	http://www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
	Family: Common-law relationships	http://www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
	Family: Custody	http://www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
	Family: Divorce	http://www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
	Family: FAQs on uncontested divorces	http://www.legalinfo.org/index.php?option=com_content&task=view&id=125&Itemid=141
	Family: Family court	http://www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
	Family: Guardianship of a minor	http://www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
	Family: Marriage	http://www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
	Family: Matrimonial property	http://www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
	Family: Separation	http://www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
	Family: Spousal support	http://www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
	Housing: Buying a house (under consumer law)	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54
	Mental Health: Patients' rights	http://www.legalinfo.org/index.php?option=com_content&task=view&id=39&Itemid=57
	Professional Service Complaints (medical): Medical r	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54
	Seniors: Seniors and the law	http://www.legalinfo.org/index.php?option=com_content&task=view&id=35&Itemid=53
	Wills and estates: Advance health care directives, inc	http://www.legalinfo.org/index.php?option=com_content&task=view&id=39&Itemid=57
	Wills and estates: Guardianship of adults	http://www.legalinfo.org/index.php?option=com_content&task=view&id=39&Itemid=57
	Wills and estates: Making a will	http://www.legalinfo.org/index.php?option=com_content&task=view&id=39&Itemid=57
	Wills and estates: Power of attorney	http://www.legalinfo.org/index.php?option=com_content&task=view&id=39&Itemid=57
	Wills and estates: Public trustee	http://www.legalinfo.org/index.php?option=com_content&task=view&id=39&Itemid=57
Nova Scotia Barristers' Society	Governs the legal profession in Nova Scotia in the pul	www.nsbs.ns.ca/
Nova Scotia Legal Aid Commission	About Nova Scotia Legal Aid Commission	http://gov.ns.ca/just/legal_aid.asp
The Courts of Nova Scotia	Court of Appeal; Supreme Court; Provincial Court; Fa	www.courts.ns.ca/

HALIFAX, NOVA SCOTIA

Resources	*Information*	*Website*
Dalhousie Legal Aid Service	About Dalhousie Legal Aid Service	http://law.dal.ca/Institutes/Dalhousie%20Legal%20Aid%20Service/
The Courts of Nova Scotia	Court of Appeal; Supreme Court; Provincial Court; Fa	www.courts.ns.ca/

NEWFOUNDLAND & LABRADOR

Resources	*Information*	*Website*
Credit and Debt Solutions	Credit counselling services	www.creditanddebtsolutions.ca/
Newfoundland Legal Aid Commission	About Newfoundland Labrador Legal Aid Commission	www.justice.gov.nl.ca
Public Legal Information Association of Newfoundland	**Lawyer Referral Service**	www.publiclegalinfo.com/services.html
	Legal Information Line	www.publiclegalinfo.com/services.html
	Admin: Canadian Charter of Rights and Freedoms	www.publiclegalinfo.com/publications.html

	Admin: Making new laws: Legislation	www.publiclegalinfo.com/publications.html
	Debt: Bankruptcy - Personal bankruptcy: What you n	www.publiclegalinfo.com/publications.html
	Criminal: Criminal procedure in Provincial Court	www.publiclegalinfo.com/publications.html
	Criminal: Probation	www.publiclegalinfo.com/publications.html
	Criminal: Questions and answers on youth justice	www.publiclegalinfo.com/yjustice_QAs.html
	Criminal: Sexual harassment in the school	www.publiclegalinfo.com/publications.html
	Criminal: The Youth Criminal Justice Act	www.publiclegalinfo.com/publications.html
	Criminal: Victim impact statement	www.publiclegalinfo.com/publications.html
	Criminal: Your rights as a victim	www.publiclegalinfo.com/publications.html
	Family: Family law terms and definitions	www.publiclegalinfo.com/publications.html
	Family: Family violence	www.publiclegalinfo.com/publications.html
	Wills and estates: Do you need a will?	www.publiclegalinfo.com/publications.html
	Wills and estates: Planning ahead: Important legal te	www.publiclegalinfo.com/publications.html
	Wills and estates: What are your wishes? Living wills	www.publiclegalinfo.com/publications.html
	Wills and estates: What is power of attorney?	www.publiclegalinfo.com/publications.html
The Law Courts of Newfoundland and Labrador	Supreme Court and Provincial Court	www.court.nl.ca/
The Law Society of Newfoundland and Labrador	About The Law Society of Newfoundland and Labrado	www.lawsociety.nf.ca/

NORTH WEST TERRITORIES

Resources	*Information*	*Website*
Industry Canada	Credit counselling services	www.ic.gc.ca/epic/site/oca-bc.nsf/en/ca02284e.html
Legal Aid of The Northwest Territories	About Legal Aid in the Northwest Territories	www.justice.gov.nt.ca/legalaid/LegalAid.htm
The Law Society of the Northwest Territories	About The Law Society of the Northwest Territories	www.lawsociety.nt.ca/
	Lawyer Referral Service	www.lawsociety.nt.ca/Portal/LawyerReferralService/tabid/131/Default.aspx
	Admin: Understanding your lawyer's fees	www.lawsociety.nt.ca/PublicLegalInformation/tabid/115/Default.aspx
	Criminal: Arrest and release	www.lawsociety.nt.ca/PublicLegalInformation/tabid/115/Default.aspx
	Criminal: Assault investigation and charges	www.lawsociety.nt.ca/PublicLegalInformation/tabid/115/Default.aspx
	Criminal: Assaults and sexual assaults	www.lawsociety.nt.ca/PublicLegalInformation/tabid/115/Default.aspx
	Criminal: Going to court	www.lawsociety.nt.ca/PublicLegalInformation/tabid/115/Default.aspx
	Criminal: Peace bonds and restraining orders	www.lawsociety.nt.ca/PublicLegalInformation/tabid/115/Default.aspx
	Criminal: Sentencing and appeals	www.lawsociety.nt.ca/PublicLegalInformation/tabid/115/Default.aspx
	Criminal: The preliminary inquiry	www.lawsociety.nt.ca/PublicLegalInformation/tabid/115/Default.aspx
	Criminal: The trial	www.lawsociety.nt.ca/PublicLegalInformation/tabid/115/Default.aspx
	Employment: Changes to Employment Standards in t	www.lawsociety.nt.ca/PublicLegalInformation/tabid/115/Default.aspx
	Family: Family law in the NWT	www.lawsociety.nt.ca/PublicLegalInformation/tabid/115/Default.aspx
	Family: Shelters	www.lawsociety.nt.ca/PublicLegalInformation/tabid/115/Default.aspx
	Housing: Buying a home	www.lawsociety.nt.ca/PublicLegalInformation/tabid/115/Default.aspx
	Wills and estates: Wills in the NWT	www.lawsociety.nt.ca/PublicLegalInformation/tabid/115/Default.aspx

NUNAVUT

Resources	*Information*	*Website*
Industry Canada	Credit counselling services	www.ic.gc.ca/epic/site/oca-bc.nsf/en/ca02284e.html
The Law Society of Nunavut	About The Law Society of Nunavut	http://lawsociety.nu.ca/

YUKON

Resources	*Information*	*Website*
Industry Canada	Credit counselling services	www.ic.gc.ca/epic/site/oca-bc.nsf/en/ca02284e.html
The Law Society of Yukon	About The Law Society of Yukon	www.lawsocietyyukon.com/
	Lawyer Referral Service	www.lawsocietyyukon.com/referral.php
Yukon Courts	Court of Appeal; Supreme Court; Territorial Court; Sm	www.yukoncourts.ca/
Yukon Legal Services Society	About Yukon Legal Aid	www.legalaid.yk.ca/
Yukon Public Legal Education Association	About the Yukon Public Legal Education Association	www.yplea.com/publications.html
	Law Line 867-668-5297 or toll free 866-667-4305	www.yplea.com/lawline.html

LEGAL AID PLANS IN OTHER COUNTRIES

Resources	*Information*	*Website*
Legal Aid Alberta	Africa Legal Aid Offices	www.legalaid.ab.ca/Legal+Aid+Links/Other+Legal+Aid+Plans/Africa.htm
Legal Aid Alberta	Asia Legal Aid Offices	www.legalaid.ab.ca/Legal+Aid+Links/Other+Legal+Aid+Plans/Asia.htm
Legal Aid Alberta	Australia Legal Aid Offices	www.legalaid.ab.ca/Legal+Aid+Links/Other+Legal+Aid+Plans/Australia.htm
Legal Aid Alberta	Europe Legal Aid Offices	www.legalaid.ab.ca/Legal+Aid+Links/Other+Legal+Aid+Plans/Europe.htm
Legal Aid Alberta	North America Legal Aid Offices	www.legalaid.ab.ca/Legal+Aid+Links/Other+Legal+Aid+Plans/North+America.htm
Legal Aid Alberta	South America Legal Aid Offices	www.legalaid.ab.ca/Legal+Aid+Links/Other+Legal+Aid+Plans/South+America.htm
Legal Aid Alberta	United States Legal Aid Offices	www.legalaid.ab.ca/Legal+Aid+Links/Other+Legal+Aid+Plans/United+States+of+America.htr

ABORIGINAL LAW

CONTACT INFORMATION

Resources	*Contact Information*	*Website*
Centre for Constitutional Studies	780-492-5681	www.law.ualberta.ca/centres/ccs
Indian and Northern Affairs Canada	1-800-567-9604	www.ainc-inac.gc.ca/pr/pub/ywtk/index-eng.asp#hdas
Indian Registration System (status) FAQs		
Metis Nation of Alberta Association	780-455-2200	www.albertametis.com/MNAHome/Home.aspx
Metis Identification and Registration		
Native Counselling Services of Alberta	780-451-4002	www.ncsa.ca/
Restorative Justice Programs (courtwork)		
Native Seniors' Centre	780-476-6595	www.nativeseniorscentre.ca

ABORIGINAL LAW

LEGAL INFORMATION

Resources	*Information*	*Website*
Indian and Northern Affairs Canada	Status information - FAQs	www.ainc-inac.gc.ca/pr/pub/ywtk/index-eng.asp#hdas
Legal Services Society of British Columbia	Bankruptcy and insolvency	http://legalaid.bc.ca/assets/pubs/consumerLawAndCreditDebitLaw.pdf
	Consumer issues	http://www.lss.bc.ca/publications/subject.aspx?s_id=7
	Criminal law	http://www.lss.bc.ca/publications/subject.aspx?s_id=9
	Family law	http://www.lss.bc.ca/publications/subject.aspx?s_id=14
	Guide to Humanitarian and Compassionate Applicatio	http://www.lss.bc.ca/publications/subject.aspx?s_id=18
	Immigration and trans-boundary trade	http://www.lss.bc.ca/publications/subject.aspx?s_id=18
	Indian status and Band membership	http://www.lss.bc.ca/publications/subject.aspx?s_id=2
	Legal information for battered women fact sheet serie	http://www.lss.bc.ca/assets/pubs/batteredWomen_StayOnReserve_eng.pdf
	Mental health/adult guardianship	http://www.lss.bc.ca/publications/pub.aspx?p_id=5
	Motor vehicle/traffic	http://www.lss.bc.ca/publications/pub.aspx?p_id=5
	Planning a will for residents on Gitksan and Wet'suwe	http://www.lss.bc.ca/publications/pub.aspx?p_id=5
	Prisoners	http://www.lss.bc.ca/publications/pub.aspx?p_id=5
	Residential school abuse	http://www.lss.bc.ca/publications/pub.aspx?p_id=5
	Rights and benefits for First Nations People	http://www.lss.bc.ca/publications/pub.aspx?p_id=99
	Social assistance on reserve in British Columbia	http://www.lss.bc.ca/publications/pub.aspx?p_id=100
	Speaking of abuse: Violence against Aboriginal wome	http://www.lss.bc.ca/publications/pub.aspx?p_id=101
	Taxation	http://www.lss.bc.ca/publications/pub.aspx?p_id=99
	Wills and estates	http://www.lss.bc.ca/publications/pub.aspx?p_id=5
	Work	http://www.lss.bc.ca/publications/pub.aspx?p_id=5
Native Seniors' Centre	Services for aboriginal senior citizens	www.nativeseniorscentre.ca/
Public Legal Education Association of Saskatchewan	Debts and credits: Important note about Indian Lands	www.plea.org/freepubs/dac/credits.htm
	The Rights Path: A handbook on human rights issues	www.plea.org/freepubs/rightspath.pdf
Residential Schools Settlement - Official Court Notice	Information about the residential school class action s	www.residentialschoolsettlement.ca/
The Centre for Education, Law and Society, of British Colu	Native land claims and Treaties in British Columbia	www.lawconnection.ca

BULLYING

Resources	*Information*	*Website*
BC Confederation of Parent Advisory Councils	Call it safe: A parent guide for dealing with bullying in	www.bced.gov.bc.ca/sco/elem_callsafe.pdf
	Call it safe: A parent guide for dealing with harassme	www.bced.gov.bc.ca/sco/sec_callsafe.pdf
Bully Free Alberta	Bullying Help Line (1-888-456-2323)	www.bullyfreealberta.ca/
Bullying.org	Bullying FAQs	http://www.bullying.org/
	Bullying information	www.bullying.org/external/documents/Bullying_Information.pdf
	Cyberbullying: What is it? What to do about it?	www.bullying.org/external/documents/ACF6F8.pdf
Safe Canada	Bullying in the workplace	http://www.safecanada.ca/menu_e.asp
Justice Canada	Don't become a victim of the illegal trade in people	http://canada.justice.gc.ca/eng/fs-sv/tp/pub/brochure/index.html
KidsHealth.org	Dealing with bullies	www.kidshealth.org/kid/feeling/emotion/bullies.html

	Dealing with bullying	www.kidshealth.org/teen/your_mind/problems/bullies.html
	Helping kids deal with bullies	www.kidshealth.org/parent/emotions/behavior/bullies.html
	How can I help my child deal with a bully?	www.kidshealth.org/parent/question/emotions/bullying.html
	What kids say about bullying	www.kidshealth.org/kid/feeling/school/poll_bullying.html
PLENA	Helping kids understand and tackle bullying problems	www.plena.org/new/KC2004Bullying.pdf
Royal Canadian Mountain Police	Bullying: Be bright, think right	http://www.rcmp-grc.gc.ca/youth-jeune/bully-taxage-eng.htm
The Centre for Education, Law and Society, of British Colun	Bullying information	www.lawconnection.ca/
	Cyberbullying	www.lawconnection.ca/

CIVIL LAW

CIVIL PROCEDURE

Resources	*Information*	*Website*
Alberta Courts	Application under the Residential Tenancies Act and M	www.albertacourts.ab.ca/ProvincialCourt/CivilSmallClaimsCourt/FormsPublications/tabid/167
	Civil Claim process flowchart	www.albertacourts.ab.ca/go/ProvincialCourt/Civil/CivilClaimProcess/CivilClaimFlowchart/tab
	Commencing a Claim in Provincial Court Civil and get	www.albertacourts.ab.ca/ProvincialCourt/CivilSmallClaimsCourt/FormsPublications/tabid/167
	FAQs on Civil Claim	www.albertacourts.ab.ca/ProvincialCourt/CivilSmallClaimsCourt/CommonQuestions/tabid/19
	FAQs on Residential Tenancies Act	www.albertacourts.ab.ca/ProvincialCourt/CivilSmallClaimsCourt/CommonQuestions/tabid/19
	Mediation and the Civil Courts	www.albertacourts.ab.ca/go/ProvincialCourt/Civil/Mediation/FrequentQuestions/tabid/156/De
	Relevant legislation, government resources, legal resc	www.albertacourts.ab.ca/go/ProvincialCourt/Civil/strongLinksLegalResourcesstrong/tabid/19
	Residential tenancies process	www.albertacourts.ab.ca/go/ProvincialCourt/Civil/ResidentialTenanciesProcess/tabid/164/De
Grande Prairie Legal Guidance	Assisting in completing forms and prepare for court da	http://www.gplg.ca
	Residential tenancies process flowchart	www.albertacourts.ab.ca/go/ProvincialCourt/Civil/ResidentialTenanciesProcess/Flowchartoftl
Better Business Bureau	Small claims court	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=310457bd-e5c3-4244-80b6-b
Canadian Bar Association Alberta	Civill claims video	www.cba-alberta.org/DesktopDefault.aspx
Edmonton Community Legal Centre	Civil Enforcement tipsheet	www.eclc.ca/
Law Courts Education Society of BC	Civil law information in British Columbia	www.lces.ca/civil_law/
	Guidebooks for representing yourself	www.lces.ca/guidebooks_for_representing_yourself/
Public Legal Education and Information Service of New Bru	Actions against the Provincial Crown (under civil law)	www.legal-info-legale.nb.ca/pub.asp
	Appealing a decision of the Court of Queen's Bench (u	www.legal-info-legale.nb.ca/pub.asp
	Judgment enforcement (under civil law)	www.legal-info-legale.nb.ca/pub.asp
	Know trespassing (under civil law)	www.legal-info-legale.nb.ca/pub.asp
	Limitations periods (under civil law)	www.legal-info-legale.nb.ca/pub.asp
	Payment hearings (under civil law)	www.legal-info-legale.nb.ca/pub.asp
	Serving documents (under civil law)	www.legal-info-legale.nb.ca/pub.asp
	Small claims court: Information for claimants, defend	www.legal-info-legale.nb.ca/pub.asp
	So sue me! A guide to civil disputes and tort law	www.legal-info-legale.nb.ca/pub.asp
Public Legal Education Association of Saskatchewan	Administrative law	www.plea.org/freepubs/admin/admin.htm
	Small Claims Court in Saskatchewan	www.plea.org/freepubs/smallclaims/scc.PDF
Small Claims BC	Video on: Summary Trial: Financial Debt	http://www.smallclaimsbc.ca/summary-trials.php
	Video on: Simplified Trial: Under $5000	http://www.smallclaimsbc.ca/simplified-trials.php

	Video on: Mediation: Over $5000	http://www.smallclaimsbc.ca/mediations.php
	Video on: Trial Conference: Over $5000	http://www.smallclaimsbc.ca/trial-conferences.php
	Video on: Trial: Over $5000	http://www.smallclaimsbc.ca/trial.php

CIVIL LAW

PARENTAL LIABILITY

Resources	*Information*	*Website*
John Howard Society of Alberta	Parental liability in Alberta (Bay/Zeller letters)	www.johnhoward.ab.ca/PUB/C11.htm
Lexum	Social host liability (Accident caused by guest driving	http://scc.lexum.umontreal.ca/en/2006/2006scc18/2006scc18.html
The Centre for Education, Law and Society, of British Colun	Social host liability	www.lawconnection.ca

CIVIL LAW

PERSONAL INJURY AND MVA

Resources	*Information*	*Website*
Alberta Courts	Commencing a claim in provincial court civil and getti	www.albertacourts.ab.ca/ProvincialCourt/CivilSmallClaimsCourt/FormsPublications/tabid/167
Alberta Finance	Auto insurance - Minor injury regulation court decision	www.finance.alberta.ca/whatsnew/index.html#auto
Alberta Justice	Motor Vehicle Accident Claim Brochure	www.justice.gov.ab.ca/mvac/downloads/mvacbrochure.pdf
	Motor Vehicle Accident Claims Program: Uninsured d	www.justice.gov.ab.ca/mvac/uninsured_drivers.aspx
	Motor Vehicle Accident Claims Program: Victims - I w	www.justice.gov.ab.ca/mvac/victims.aspx?id=821
	The Alberta Motor Vehicle Accident Claims Program i	www.justsolgen.gov.ab.ca/mvac/downloads/mvacbrochure.pdf
Automotive Service and Repair Association	Collission repairs and insurance	www.asra-alberta.ab.ca/cnsmrtps.htm
CanLii	Motor Vehicle Accident Claims Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-m-22/latest/rsa-2000-c-m-22.html
	Motor Vehicle Accident Claims Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-189-1998/latest/alta-reg-189-1998.html
Insurance Bureau of Canada	So you've had an accident… brochure	www.ibc.ca/en/Car_Insurance/documents/brochure/Accident_Report_Form.pdf
Legal Information Society of Nova Scotia	Lost income as a result of a motor vehicle accident	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54
	Medical malpractice and complaints	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54
	Personal injury claims	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54
	Slip and fall	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54

CONSUMER RIGHTS

CONTACT INFORMATION

Resources	*Contact Information*	*Website*
Alberta Energy and Utilities Board	403-297-8311 and press "0"	http://www.eub.ca
Alberta Motor Vehicle Industry Council	780-466-1140	www.amvic.org/contact.htm
Alberta Ombudsman	780-427-2756	www.ombudsman.ab.ca/contact.php
Alberta Utilities Commission - *Dispute resolution*	780-427-4903	http://www.auc.ab.ca/
Alberta Utilities Commission - *Public information*	780-427-9362	http://www.auc.ab.ca/
Automotive Service and Repair Association	780-463-9292 or 1-800-282-9909	www.asra-alberta.ab.ca/home.html
Canadian Mortgage and Housing Corporation	1-877-499-7245	/www.cmhc-schl.gc.ca/en/index.html

Edmonton Chamber of Voluntary Organizations	780-441-9805	www.ecvo.ca/
Energy Resources Conservation Board	403-296-8311 (Dial 310-000 for toll free)	www.ercb.ca/portal/server.pt?
Freedom of Information and Privacy (FOIP) - Access and Privacy Branch	780-422-2657	http://foip.gov.ab.ca/dsp_about.cfm
Freedom of Information and Privacy (FOIP) - Office of the Information and Privacy Commission	780-422-6860	www.oipc.ab.ca/home/?CFID=22692andCFTOKEN=81669733
Government Electronic Directory Services (GEDS)	1-800-622-6232	http://direct.srv.gc.ca/cgi-bin/direct500/BE
Office of the Sheriff - Civil Enforcement	780-422-2481	www.albertacourts.ab.ca/CourtServices/SheriffCivilEnforcement/tabid/108/Default.aspx
Ombudsman for Banking Services and Investments	1-888-451-4519	www.obsi.ca/default.aspx
Real Estate Council of Alberta	1-888-425-2754	www.reca.ca/
Service Alberta - Consumer Information	780-427-4088	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
The Better Business Bureau - Serving Central and Northern Alberta	780-482-2341	www.edmontonbbb.org/BBBaboutus.html
The Business Link	780-422-7722	www.cbsc.org/alberta/main.cfm
Utilities Consumer Advocate	780-310-4822	www.ucahelps.gov.ab.ca/26.html
Voluntary Sector Forum	1-800-821-8814	www.voluntary-sector.ca/eng/index.cfm

CONSUMER RIGHTS

TIPSHEETS

Resources	*Information*	*Website*
ACJ Net	Consumer Fraud and Scams Booklet: A guide to resou	www.acjnet.org/abinteract/seniorsbooklets.aspx
Alberta Aboriginal Legal Education Centre	Identity theft	www.aalec.ca/page?u=identity-theft
Alberta Infrastructure and Transportation	Buying a used vehicle in Alberta	www.infratrans.gov.ab.ca/2818.htm
Alberta Justice	Financial Institutions: FAQs	www.finance.gov.ab.ca/business/fin_inst/faqs_consumer.html
Alberta Motor Vehicle Industry Council	Advertising compliance guidelines	www.amvic.org/consumer_tips.htm
	Business Tips and responsibilities	www.amvic.org/consumer_tips.htm
	Buying vehicles "As Is"	www.amvic.org/consumer_tips.htm
	Choosing a vehicle	www.amvic.org/consumer_tips.htm
	Choosing a mechanical repair facility	www.amvic.org/consumer_tips.htm
	Code of conduct	www.amvic.org/consumer_tips.htm
	Code of ethics	www.amvic.org/consumer_tips.htm
	Consumer rights and responsibilities	www.amvic.org/consumer_tips.htm
	Odometer fraud or tampering indicators	www.amvic.org/consumer_tips.htm
	Unfair practices: Fair Trading Act	www.amvic.org/consumer_tips.htm
	Vehicle consignments: What sellers and buyers shoul	www.amvic.org/consumer_tips.htm
	What to do if you have a legitimate concern or compla	www.amvic.org/consumer_tips.htm
Automotive Service and Repair Association	Automotive: A paint primer for consumers	www.asra-alberta.ab.ca/consumerinfo.html
	Automotive: Choosing an autobody repair shop	www.asra-alberta.ab.ca/consumerinfo.html
	Automotive: Collission repairs and your insurance cor	www.asra-alberta.ab.ca/consumerinfo.html
	Automotive: Trade associations help buyers beware	www.asra-alberta.ab.ca/consumerinfo.html

Better Business Bureau	Automotive: Auto repair	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=489d8e53-ce34-4f20-8d9f-d6
	Automotive: Buying a used car	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=489d8e53-ce34-4f20-8d9f-d6
	Automotive: Car leases	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=489d8e53-ce34-4f20-8d9f-d6
	Financial: Advance fee loans	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=1bdaf99d-25f5-4cd4-a236-a2
	Financial: Bond Claims	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=1bdaf99d-25f5-4cd4-a236-a2
	Financial: Closed companies	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=1bdaf99d-25f5-4cd4-a236-a2
	Financial: Collection agencies	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=1bdaf99d-25f5-4cd4-a236-a2
	Financial: Credit bureaus	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=1bdaf99d-25f5-4cd4-a236-a2
	Financial: Credit card costs	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=1bdaf99d-25f5-4cd4-a236-a2
	Financial: Found money	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=18adfb8b-54bc-41ba-a356-eb
	Financial: Franchises	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=1bdaf99d-25f5-4cd4-a236-a2
	Financial: Multi-level selling (home parties, pyramid s	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=1bdaf99d-25f5-4cd4-a236-a2
	Financial: Scholarships	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=1bdaf99d-25f5-4cd4-a236-a2
	Financial: Secure credit (Individuals with poor credit r	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=1bdaf99d-25f5-4cd4-a236-a2
	Homes: Appliance repair and service	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=7866153f-c759-4e11-9ec0-74
	Homes: Contractor referrals	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=7866153f-c759-4e11-9ec0-74
	Homes: Floor coverings	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=7866153f-c759-4e11-9ec0-74
	Homes: Furnace and HVAC	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=9db6b327-106b-41f7-8e7c-d8
	Homes: Hiring a contractor	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=7866153f-c759-4e11-9ec0-74
	Homes: Landscapers	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=7866153f-c759-4e11-9ec0-74
	Homes: Movers	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=7866153f-c759-4e11-9ec0-74
	Homes: Plumbing companies	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=7866153f-c759-4e11-9ec0-74
	Homes: Roofing	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=7866153f-c759-4e11-9ec0-74
	Homes: Security systems	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=7866153f-c759-4e11-9ec0-74
	Health: Hearing aids	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=54a50203-3ab4-4543-a422-8
	Health: Weight loss products	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=54a50203-3ab4-4543-a422-8
	Legal: Contracts	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=310457bd-e5c3-4244-80b6-b
	Legal: Patents	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=310457bd-e5c3-4244-80b6-b
	Leisure: Garage sales	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=c1434594-d91f-4b25-abae-6
	Leisure: Timeshares	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=c1434594-d91f-4b25-abae-6
	Leisure: Travel agencies	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=c1434594-d91f-4b25-abae-6
	Leisure: Vacation certificates	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=c1434594-d91f-4b25-abae-6
	Miscellaneous: Charity review	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=bed971ff-7835-4505-a76b-b4
	Miscellaneous: Dry cleaning	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=0b24507d-11ad-443f-9c18-c7
	Miscellaneous: Insurance companies	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=0b24507d-11ad-443f-9c18-c7
	Miscellaneous: Internet service providers	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=0b24507d-11ad-443f-9c18-c7
	Miscellaneous: Planning a wedding	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=0b24507d-11ad-443f-9c18-c7
	Miscellaneous: Restaurants	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=0b24507d-11ad-443f-9c18-c7
	Miscellaneous: Schools	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=0b24507d-11ad-443f-9c18-c7
	Retail: Deposits	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=fde2e004-472a-48d4-ba2b-b6

	Retail: Extended warranties	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=fde2e004-472a-48d4-ba2b-b6
	Retail: Mail order	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=fde2e004-472a-48d4-ba2b-b6
	Retail: Secured credit cards	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=fde2e004-472a-48d4-ba2b-b6
	Retail: Shopping online	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=fde2e004-472a-48d4-ba2b-b6
	Retail: Unsolicited merchandise	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=fde2e004-472a-48d4-ba2b-b6
	Scams: 900 numbers	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=c560ba25-3170-443f-b4bf-df8
	Scams: Scams and schemes (chain letters, con artisi	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=c560ba25-3170-443f-b4bf-df8
Canada Border Services Agency	Importing a vehicle into Canada	www.cbsa-asfc.gc.ca/publications/pub/bsf5048-eng.html
Canadian Legal FAQs	Contracts and consumer information	http://www.law-faqs.org/wiki/index.php/Cont
Canadian Police Information Centre	The public can report suspicious vehicles, bicycles to	http://cpic-cipc.ca/English/index.cfm?CFID=665157andCFTOKEN=57341421andjsessionid=
Canadian Motor Vehicle Arbitration Plan	CAMVAP can help consumers resolve problems with	www.camvap.ca/
Consumer Information Gateway - Office of Consumer Affai	Complaint Courier: Making consumer complaints mar	http://consumerinformation.ca/app/oca/complaintcourier/index.do?lang=e
	Know your rights: Children, communications, consum	http://consumerinformation.ca/app/oca/ccig/knowYourRights.do?language=eng
Edmonton Better Business Bureau	File a complaint online	http://edmonton.bbb.org/WWWRoot/SitePage.aspx?site=155&id=7cf57fda-9cff-440e-b906-7
	File a complaint online search	http://hurdman.edmontonbbb.org/complaintsearch.html
Edmonton Community Legal Centre	Contract tipsheet	www.eclc.ca/
Financial Consumer Agency of Canada	Accounts, branch closures, cheques, credit cards, deb	www.fcac-acfc.gc.ca/eng/consumers/rights/default.asp
	Banking and Insurance information: Accounts, debit c	www.fcac-acfc.gc.ca/eng/consumers/BankInsurance/default.asp
	Credit, loans, and debt: Payday loans, personal loand	www.fcac-acfc.gc.ca/eng/consumers/CreditLoanDebt/default.asp
	Risk of fraud affecting credit card users	www.fcac-acfc.gc.ca/eng/consumers/alerts/default.asp?postingId=228
Heads Up Fraud Prevention Association	Computer Fraud: Children online	http://www.heads-up.ca/index.php?option=com_content&task=view&id=9&Itemid=11
	Computer Fraud: Phishing	http://www.heads-up.ca/index.php?option=com_content&task=view&id=9&Itemid=11
	Employee Fraud: Employee warning signs	http://www.heads-up.ca/index.php?option=com_content&task=view&id=9&Itemid=11
	Employee Fraud: The inside threat	http://www.heads-up.ca/index.php?option=com_content&task=view&id=9&Itemid=11
	Consumer Fraud: Advance fee fraud	www.heads-up.ca/index.php?option=com_content&task=view&id=9&Itemid=11
	Consumer Fraud: Charity scams	http://www.heads-up.ca/index.php?option=com_content&task=view&id=9&Itemid=11
	Consumer Fraud: Your credit card	http://www.heads-up.ca/index.php?option=com_content&task=view&id=9&Itemid=11
	Consumer Fraud: Credit card fraud	http://www.heads-up.ca/index.php?option=com_content&task=view&id=9&Itemid=11
	Consumer Fraud: Counterfeit money	http://www.heads-up.ca/index.php?option=com_content&task=view&id=9&Itemid=11
	Consumer Fraud: Phony bank inspector	http://www.heads-up.ca/index.php?option=com_content&task=view&id=9&Itemid=11
	Consumer Fraud: Prime bank fraud	http://www.heads-up.ca/index.php?option=com_content&task=view&id=9&Itemid=11
	Consumer Fraud: Telemarketing fraud	http://www.heads-up.ca/index.php?option=com_content&task=view&id=9&Itemid=11
	Homes: Home renovation fraud	http://www.heads-up.ca/index.php?option=com_content&task=view&id=9&Itemid=11
	Homes: Mortgage fraud	http://www.heads-up.ca/index.php?option=com_content&task=view&id=9&Itemid=11
	Scams: Pyramid schemes	http://www.heads-up.ca/index.php?option=com_content&task=view&id=9&Itemid=11
	Scams: Ponzi schemes	http://www.heads-up.ca/index.php?option=com_content&task=view&id=9&Itemid=11
Industry Canada	Automotive: Automobile manufacturers and Canadiar	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01510e.html
	Automotive: Vehicles - Think you may have bought a	www.ic.gc.ca/epic/site/oca-bc.nsf/en/ca02324e.html
	Consumer: Better Business Bureaus across Canada -	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01512e.html
	Consumer: Buying: After you buy	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01482e.html#after

	Consumer: Buying: Before you buy	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01482e.html
	Consumer: Complaints: How to complain effectively	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01474e.html
	Consumer: Complaints: What to do when you have c	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01478e.html
	Consumer: Consumer privacy	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01486e.html
	Consumer: Door-to-door sales	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01489e.html
	Consumer: Energy and Utilities: Tips on energy effici	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01513e.html
	Consumer: Health and food	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01516e.html
	Consumer: Mail order	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01495e.html
	Consumer: Product safety	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01499e.html
	Consumer: Travel - Air travel complaints, know your (	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01503e.html
	Consumer Fraud: Advance fee scams - be cautious a	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01484e.html
	Consumer Fraud: Debit card fraud	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01990e.html
	Consumer Fraud: Fraud	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01491e.html
	Consumer Fraud: Online fraud	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01989e.html
	Consumer Fraud: Misleading advertising	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01497e.html
	Consumer Fraud: Multi-level marketing and pyramid s	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01498e.html
	Consumer Fraud: Telemarketing	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01502e.html
	Consumer Fraud: Theft - Identity theft	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01992e.html
	Consumer Fraud: Theft - If you're a victim of identity	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01992e.html
	Consumer Fraud: Unfair or deceptive business practi	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01504e.html
	Debt: Collection agencies: How do I deal with collecti	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01485e.html
	Debt: Credit inquiries and reporting agencies, credit c	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01514e.html
	Debt: Credit repair	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01991e.html
	Debt: Debt warnings, a budget, budget counselling	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca02199e.html
	Financial: Banks and Canadian Bankers Association,	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01511e.html
	Financial: Rent-to-own	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01501e.html
	Homes: Canadian Association of Home and Property	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01515e.html
	Homes: CMHC, New Home Warranty, etc.	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01515e.html
	Homes: Home renovations and door-to-door home re	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01493e.html
	Homes: Major purchases - Houses, new homes, cond	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01496e.html
	Homes: Movers - Canadian Association of Movers, h	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01515e.html
	Homes: Moving	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01987e.html
	Legal: Contracts - Dating servcies, health clubs, time	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01487e.html
	Retail: Refund and exchange	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01500e.html
	Retail: Warranties	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01505e.html
	Wills and Estates: Funerals: Funeral Services across	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca02066e.html
	Wills and Estates: Funerals: What kind of casket? E	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01492e.html
Legal Information Society of Nova Scotia	Avoid Internet fraud	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54
	Avoid phone fraud	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54
People's Law School of British Columbia	Scams to avoid	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27

PhoneBusters	Identity theft: Could it happen to you?	www.phonebusters.com/english/recognizeit_identitythe.htm
	The Canadian Anti-fraud Centre list of scams	www.phonebusters.com/english/index.html
Public Legal Education and Information Service of New Bru	A guide to securities investment	www.legal-info-legale.nb.ca/pub.asp
	A word to the wise about door-to-door sellers	www.legal-info-legale.nb.ca/pub.asp
	Charitable giving - Be a wise donor	www.legal-info-legale.nb.ca/pub.asp
	Consumer credit and you	www.legal-info-legale.nb.ca/pub.asp
	Consumer credit definitions	www.legal-info-legale.nb.ca/pub.asp
	Creditors' rights	www.legal-info-legale.nb.ca/pub.asp
	Direct seller's guide	www.legal-info-legale.nb.ca/pub.asp
	If it sounds too good to be true, it probably is!	www.legal-info-legale.nb.ca/pub.asp
Public Legal Education Association of Saskatchewan	Automobiles - buying and selling	www.plea.org/freepubs/freepubs.htm
	Buying stuff	www.plea.org/freepubs/freepubs.htm
	Consumer contracts	www.plea.org/freepubs/freepubs.htm
	Consumer fraud	www.plea.org/freepubs/freepubs.htm
	Consumer wisdom	www.plea.org/freepubs/freepubs.htm
	Warranties and guaranties	www.plea.org/freepubs/freepubs.htm
Real Estate Council of Alberta	About RECA: RECA is mandated to protect consume	www.reca.ca/about_reca/reca_overview.htm
	Multiple Listing Service (MLS)	www.reca.ca/consumer_information/about_your_transaction/multiple_listing_service.htm
	Real Estate Listing Contract	www.reca.ca/consumer_information/about_your_transaction/re_listing_contract.htm
	Real Estate Purchase Contract	www.reca.ca/consumer_information/about_your_transaction/re_purchase_contract.htm
	Real Estate Purchase Contract - conditions	www.reca.ca/consumer_information/about_your_transaction/re_purchase_contract_condition
	The offer process - buying and selling	www.reca.ca/consumer_information/about_your_transaction/buying_selling.htm
Registrar of Imported Vehicles	How to import a vehicle into Canada	www.riv.ca/english/html/how_to_import.html
Service Alberta	Automobiles: Drivers and motor vehicles	www.servicealberta.gov.ab.ca/Drivers_MotorVehicles.cfm
	Consumer: Auction Business Trust Accounts	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Consumer: Auctions - buying and selling	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Consumer: Buying timeshares	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Consumer: Charitable fund-raising	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Consumer: Charitable organizations that solicit donati	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Consumer: Dealing with door-to-door sales	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Consumer: Electricity and natural gas contracts	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Consumer Fraud: Identity theft	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Consumer: Internet Shopping	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Consumer: Investigating your consumer complaints	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Consumer: What does Service Alberta do to help con	www.servicealberta.gov.ab.ca/565.cfm
	Consumer: Search for a licenced business	www.servicealberta.gov.ab.ca/183.cfm
	Consumer: Travel clubs	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Consumer: Unfair practices: Fair Trading Act	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Corporation: Cooperatives Act	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Corporation: Franchises in Alberta	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm

	Corporation: Licensing and registering your business	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Debt: Bill collection and debt repayment	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Debt: What creditors can do if you don't pay	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Debt: Your credit report	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Employment: Employment agencies	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Housing: A checklist for renters and landlords	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Housing: Buying and owning a condominium	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Housing: Home renovations	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Housing: Inspection reports	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Housing: Information for landlords and tenants	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Housing: Mortgage fraud	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Housing: Renting a mobile home site	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Retail: Internet shopping	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
Student Legal Services of Edmonton	Credit and you: What you need to know about your cre	www.slsedmonton.com/civil
The Centre for Education, Law and Society, of British Colun	Buyer be smart	www.lawconnection.ca
	Copyright law and downloading music from the Interne	www.lawconnection.ca
Transport Canada	Vehicle defects and recalls	www.tc.gc.ca/roadsafety/tp/tp2822/menu.htm
	Vehicle importation from the United States	http://www.tc.gc.ca/roadsafety/safevehicles/importation/index.htm

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CORPORATION

Resources	*Information*	*Website*
Alberta Finance and Enterprise	Corporate FAQs	www.finance.gov.ab.ca/business/fin_inst/faqs_corporate.html
Alberta Justice	Business Corporations Act	www.canlii.org/ab/laws/sta/b-9/20060718/whole.html
	Business Corporations Regulations	www.canlii.org/ab/laws/regu/2000r.118/20060718/whole.html
Better Business Bureau	Trade names	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=310457bd-e5c3-4244-80b6-b
Edmonton Chamber of Voluntary Organizations	Search Resource Database	http://www.ecvo.ca/
Not-for-profit and Charity Law	News and events - Archive 2004/2005	www.law-nonprofit.org/news-arc04_05.htm
	Not-for-profit and Charity FAQs	www.law-nonprofit.org/faq.htm
Public Legal Education and Information Service of New Bru	Guide to law for nonprofit organizations in Atlantic Car	www.legal-info-legale.nb.ca/pub.asp
	Not-for-profit organizations	www.legal-info-legale.nb.ca/pub.asp
Service Alberta	Common questions on corporate registry	www.servicealberta.gov.ab.ca/820.cfm
	Corporate Registry	www.servicealberta.gov.ab.ca/index.cfm?fuseaction=section:corporateregistry
	Corporate Registry: How to incorporate cooperatives	www.servicealberta.gov.ab.ca/674.cfm
	Corporate Registry: How to incorporate corporations	www.servicealberta.gov.ab.ca/674.cfm
	Corporate Registry: How to incorporate extra-provinci	www.servicealberta.gov.ab.ca/674.cfm
	Corporate Registry: How to incorporate non-profit con	www.servicealberta.gov.ab.ca/674.cfm
	Corporate Registry: How to incorporate religious socie	www.servicealberta.gov.ab.ca/674.cfm
	Corporate Registry: How to incorporate societies	www.servicealberta.gov.ab.ca/674.cfm
	Corporate Registry Searches	www.servicealberta.gov.ab.ca/Corporate_Registries.cfm

	Obligations and responsibilities after incorporation or r	www.servicealberta.gov.ab.ca/718.cfm
The Business Link	Legal information for Alberta's small business commu	www.canadabusiness.ca/servlet/ContentServer?cid=1104766631617&pagename=CBSC_AB
Voluntary Sector Forum	About the Voluntary Sector Forum	www.voluntary-sector.ca/eng/about_us/index.cfm
Volunteer Alberta	Insurance tooklit for the voluntary sector: A guide for	www.volunteeralberta.ab.ca/insurance/understanding_policy/

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GOVERNMENT AND PUBLIC UTILITY

Resources	*Information*	*Website*
Alberta Ombudsman	Investigates complaints of unfair treatment by provinc	http://www.ombudsman.ab.ca
Alberta Utilities Commission	Utility concerns: How to make a complaint to the AUC	http://www.auc.ab.ca/involving-albertans/understanding-your-bill/Pages/Complaints.aspx
Freedom of Information and Protection of Privacy	Municipalities FAQs	http://foip.gov.ab.ca/faq/municipalities.cfm
Industry Canada	Energy and Utilities: Tips on energy efficiency and uti	http://strategis.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01513e.html
Service Alberta	Electricity and natural gas contracts	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
Taxpayer's Ombudsman	Conducts impartial and independent reviews of servic	http://www.taxpayersrights.gc.ca/
Utilities Consumer Advocate	How energy markets work; reading your bill; links; ene	www.ucahelps.gov.ab.ca/4.html
	Using energy wisely: residential, farm, small commer	www.ucahelps.gov.ab.ca/104.html

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INSURANCE

Resources	*Information*	*Website*
Alberta Insurance Council	Investigation of complaints, discipline of agents, broke	www.abcouncil.ab.ca/
Alberta Motor Association	Renters insurance	www.ama.ab.ca/cps/rde/xchg/SID-53ED365C-6E8691F9/ama/web/insurance_Renters-Insura
Automotive Service and Repair Association	Collission repairs and insurance	www.asra-alberta.ab.ca/cnsmrtps.htm
Alberta Superintendent of Insurance	Information for consumers	www.finance.alberta.ca/business/insurance/index.html
Better Business Bureau	Insurance companies	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=0b24507d-11ad-443f-9c18-c7
Canadian Life and Health Insurance OmbudService	A guide to life insurance publication	www.clhio.ca/publications.html
	A guide to segregated fund contracts	www.clhio.ca/publications.html
	A guide to supplementary health insurance publication	www.clhio.ca/publications.html
	About the Canadian Life and Health Insurance Ombuc	www.clhio.ca/publications.html
	Assists consumers with complaints about life and heal	www.clhio.ca/aboutCLHIO.html
	Disability insurance publication: Where will the money	www.clhio.ca/publications.html
	Health insurance for travellers publication: What you	www.clhio.ca/publications.html
	RRSPs with life insurance companies publication	www.clhio.ca/publications.html
	FAQs about Canadian Life and Health Insurance Omb	www.clhio.ca/complaints.html
CanLii	Insurance Act	www.canlii.org/en/ns/laws/stat/rsns-1989-c-231/latest/rsns-1989-c-231.html
	Insurance Adjusters Licensing Regulations	www.canlii.org/en/ns/laws/regu/ns-reg-245-92/latest/ns-reg-245-92.html
	Insurance Agents Licensing Regulations	www.canlii.org/en/ns/laws/regu/ns-reg-81-93/latest/ns-reg-81-93.html
Financial Consumer Agency of Canada	Banking and insurance	www.fcac-acfc.gc.ca/eng/consumers/BankInsurance/default.asp
	FCAC is an independent body working to protect and i	www.fcac-acfc.gc.ca/eng/about/default.asp
	Federally regualted financial institutions: life insuranc	www.fcac-acfc.gc.ca/eng/about/regulate/default.asp

General Insurance OmbudService	Alberta's three-step premium dispute resolution proces	www.giocanada.org/pdf/GIO-04-80_Alberta_Brochure.pdf
	Complaint process with GIO: home, auto, or business	www.giocanada.org/whosgio.html#3
Volunteer Alberta	Insurance tooklit for the voluntary sector: A guide for	www.volunteeralberta.ab.ca/insurance/understanding_policy/

CRIMINAL LAW

CONTACT INFORMATION

Resources	*Contact Information*	*Website*
Alberta Civil Trial Lawyers Association	780-429-1133	www.actla.com/
Alberta Law Foundation	403-264-4701	www.albertalawfoundation.org/
Alberta Law Line	1-866-845-3425	www.lawline.legalaid.ab.ca
Alberta Law Reform Institute - Edmonton	780-492-5291	www.law.ualberta.ca/alri/index.php
Canadian Forum on Civil Justice	780-492-2513	www.cfcj-fcjc.org/aboutForum1.htm
Centre for Constitutional Studies	780-492-5681	www.law.ualberta.ca/centres/ccs
Criminal Trial Lawyers' Association		www.albertactla.com/aboutus.shtml
Crown Prosecutor's office	780-422-1111	
Dial-A-Law	1-800-332-1091	www.lawline.legalaid.ab.ca/Getting+Legal+Help/Sources+of+Legal+Information.htm
Edmonton 311 Information line	inside Edmonton: 311 outside of Edmonton: 780-442-3	www.gov.edmonton.ab.ca/for_residents/311.aspx
Edmonton Community Legal Centre	780-702-1725	www.eclc.ca/
Edmonton Court of Appeal	780-422-2416	www.albertacourts.ab.ca/Default.aspx?tabid=83
Edmonton Court of Queens Bench	780-422-2492	www.albertacourts.ab.ca/CourtofQueensBench/LocationsSittings/Detail/tabid/256/loc/Edmon
Edmonton Provincial Court Traffic Division	780-427-4724	www.albertacourts.ab.ca/ProvincialCourt/LocationsSittings/Detail/tabid/257/loc/Edmonton/De
Edmonton Provincial Court Civil	780-422-2508	www.albertacourts.ab.ca/ProvincialCourt/LocationsSittings/Detail/tabid/257/loc/Edmonton/De
Edmonton Provincial Court Criminal	780-427-7868	www.albertacourts.ab.ca/ProvincialCourt/LocationsSittings/Detail/tabid/257/loc/Edmonton/De
Edmonton Provincial Court Family and Youth	780-427-2743	www.albertacourts.ab.ca/ProvincialCourt/LocationsSittings/Detail/tabid/257/loc/Edmonton/De
Edmonton Surrogate Court	780-422-2435	
Edmonton Institution for Women	780-472-6052	www.csc-scc.gc.ca/text/facilit/institutprofiles/edforwomen-eng.shtml
Edmonton Remand Centre	780-427-3028 or 427-1600	www.solgps.alberta.ca/programs_and_services/correctional_services/adult_centre_operation
Edmonton Taxation Office	780-422-1520	
Edmonton Young Offender Centre	780-408-8200	http://www.solgps.alberta.ca/programs_and_services/correctional_services/Publications/YOE
Environmental Law Centre	780-424-5099 or 1-800-661-4238	http://www.elc.ab.ca
Law Information Centre (LInC)	403-755-1469	www.albertacourts.ab.ca/CourtServices/LInCLawInformationCentres/tabid/275/Default.aspx
Lawyer Referral Service	1-800-661-1095	www.lawsocietyalberta.com/publicservices/lawyerReferralService.cfm
Legal Aid Alberta	780-427-7575	www.legalaid.ab.ca/
Legal Education Society of Alberta	780-420-1987 or 1-800-282-3900	www.lesa.org
Mediation and Restorative Justice Centre	780-423-0896	www.mrjc.ca/
Office of the Sherrif - Civil Enforcement	780-422-2481	www.albertacourts.ab.ca/CourtServices/SheriffCivilEnforcement/tabid/108/Default.aspx
Peace Bonds In Edmonton, Phone The JP To Make An App	780-427-5913	
Provincial Court Waiver Program - Edmonton Community L	780-702-1725	
Student Legal Services of Edmonton	780-492-2226	www.slsedmonton.com

The Law Society of Alberta	780-429-3343	www.lawsocietyalberta.com
Young Offender Branch	780-422-5019	www.solgps.alberta.ca/programs_and_services/correctional_services/young_offenders/Page

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DUTY COUNSEL LOCATIONS

Locations	*Website*
Alberta Hospital	www.legalaid.ab.ca/Getting%2BLegal%2BAid/Duty%2BCounsel/
Correctional Centre	www.legalaid.ab.ca/Getting%2BLegal%2BAid/Duty%2BCounsel/
Edmonton	www.legalaid.ab.ca/Getting%2BLegal%2BAid/Duty%2BCounsel/
Fort Saskatchewan	www.legalaid.ab.ca/Getting%2BLegal%2BAid/Duty%2BCounsel/
Morinville	www.legalaid.ab.ca/Getting%2BLegal%2BAid/Duty%2BCounsel/
St. Albert	www.legalaid.ab.ca/Getting%2BLegal%2BAid/Duty%2BCounsel/
Sherwood Park	www.legalaid.ab.ca/Getting%2BLegal%2BAid/Duty%2BCounsel/
Stony Plain	www.legalaid.ab.ca/Getting%2BLegal%2BAid/Duty%2BCounsel/

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APPEALS

Resources	*Information*	*Website*
Alberta Courts	FAQs on filing an appeal at the Court of Appeal	http://www.albertacourts.ab.ca/CourtofAppeal/FrequentlyAskedQuestions/tabid/82/Default.as
	Notice of appeal at Queen's Bench - instruction to the	www.albertacourts.ab.ca/pc/civil/forms/3338.pdf
	Summary conviction appeal at Queen's Bench - Notic	www.albertacourts.ab.ca/qb/publication/summary_conviction_appeals_notice.pdf
	Summary conviction appeal - Notice instructions	www.albertacourts.ab.ca/qb/publication/summary_conviction_appeals_instructions.pdf

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ARREST AND DETENTION

Resources	*Information*	*Website*
Alberta Justice	Alberta adult correctional centres and Alberta correctic	www.solgps.alberta.ca/programs_and_services/correctional_services/adult_centre_operation
	Criminal justice process (adults)	www.justice.gov.ab.ca/criminal_pros/process_adults.aspx
	Criminal justice process (youths)	www.justice.gov.ab.ca/criminal_pros/process_youth.aspx
Alberta Law Line	Brydges (only for persons who are in custody)	www.legalaid.ab.ca/Getting%2BLegal%2BAid/Duty%2BCounsel/Brydges%2BLine.htm
CanLII	Criminal Code of Canada	www.canlii.org/ca/sta/c-46/
Community Legal Education Ontario	Being arrested and detained for immigration reasons	www.cleo.on.ca/english/pub/onpub/subject/refugee.htm
Edmonton Police Service	Police stations - non-emergencies	http://www.edmontonpolice.ca/
	Police stations - emergencies	http://www.edmontonpolice.ca/
	Taser FAQs	http://www.edmontonpolice.ca/sitecore/media%20library/~/media/EPS%20External/Files/Bro
Legal Aid Alberta	About Legal Aid Alberta	www.legalaid.ab.ca/
Legal Information Society of Nova Scotia	You and the police	www.legalinfo.org/index.php?option=com_content&task=view&id=37&Itemid=55
Public Legal Education and Information Service of New Bru	The law, the police, and you: Your rights when questic	www.legal-info-legale.nb.ca/pub.asp
Public Legal Education Association of Saskatchewan	Arrest information	www.plea.org/freepubs/ar/arrest.htm
	Jail or bail - What are your rights when the police arre	www.plea.org/freepubs/job/jail.htm

Royal Canadian Mountain Police	About the RCMP - contact information	http://www.rcmp-grc.gc.ca/ab/detach/index-eng.htm
Youth Criminal Defence Office	Bail hearings FAQs - I have been arrested; what happ	www.ycdo.ca/faq/bail_hearing.htm
	What if I am arrested?	www.ycdo.ca/faq/arrested.htm

CRIMINAL LAW

ASSAULT

Resources	*Information*	*Website*
Alberta Courts	You've been charged with a cime - what you need to k	http://www.justice.gov.ab.ca/publications/default.aspx?id=1693
CanLII	Criminal Code of Canada (Assaults begin 264.1)	www.canlii.org/ca/sta/c-46/
Edmonton Police Service	Sexual assault - Reporting sexual assault	www.edmontonpolice.ca/CommunityPolicing/PersonalPropertyCrimes/SexualAssault/Reporti
	Sexual assault - The police interview	www.edmontonpolice.ca/CommunityPolicing/PersonalPropertyCrimes/SexualAssault/PoliceI
	Sexual assault - The sexual offender	www.edmontonpolice.ca/CommunityPolicing/PersonalPropertyCrimes/SexualAssault/TheSe
	Sexual assault - What is sexual assault?	www.edmontonpolice.ca/CommunityPolicing/PersonalPropertyCrimes/SexualAssault/Whatis
Justice Canada	Age of consent to sexual acitivy FAQs	http://canada.justice.gc.ca/eng/dept-min/clp/faq.html
Legal Services Society of British Columbia	What to do if you are charged with **assault**	http://www.lss.bc.ca/publications/pub.aspx?p_id=153
Public Legal Education and Information Service of New Bru	Age of consent to sexual activity changes	www.legal-info-legale.nb.ca/whats-new-details.asp?article_id=276
	Assault information	www.legal-info-legale.nb.ca/showpub.asp?id=15&langid=1
	No means no - Understanding consent to sexual activi	www.legal-info-legale.nb.ca/whats-new-details.asp?article_id=276
Public Legal Education Association of Saskatchewan	Assault information	www.plea.org/freepubs/as/assault.htm
	Sexual assault information	www.plea.org/freepubs/sass/sassault.htm
Student Legal Services of Edmonton	Assault	www.slsedmonton.com/criminal

CRIMINAL LAW

BAIL

Resources	*Information*	*Website*
Alberta Courts	Bail review application	www.albertacourts.ab.ca/qb/publication/BailReview2004.pdf
	When do I get my bail money back?	www.albertacourts.ab.ca/ProvincialCourt/CriminalCourt/CommonQuestions/tabid/235/Defaul
Alberta Justice	Criminal justice process chart (adults)	www.justice.gov.ab.ca/criminal_pros/process_adults.aspx
	How do I pay bail or make a fine payment?	www.solgps.alberta.ca/Lists/Common%20Questions/DispForm.aspx?ID=17
Legal Information Society of Nova Scotia	Bail	http://www.legalinfo.org/legal-information/legal-information-content/bail.html
Public Legal Education Association of Saskatchewan	Jail or bail	www.plea.org/freepubs/job/jail.htm

CRIMINAL LAW

CONTROLLED DRUGS AND SUBSTANCES

Resources	*Information*	*Website*
AADAC	Coccaine and Crack - Common questions	www.aadac.com/87_437.asp
	Marijuana - Common questions	www.aadac.com/87_439.asp
	Methamphetamine - Common questions	www.aadac.com/87_409.asp
	Finding help for an adult	www.aadac.com/86_760.asp
	Finding help for a child	www.aadac.com/86_778.asp

CanLII	Controlled Drugs and Substances Act	www.canlii.org/ca/sta/c-38.8/
	Controlled Drugs and Substances Associated Regulati	www.canlii.org/ca/sta/c-38.8/regulations.html
Coleskids	Drug facts	www.coleskids.org/drug_facts.htm
Legal Services Society of British Columbia	What to do if you are charged with **possession of an**	http://www.lss.bc.ca/publications/pub.aspx?p_id=156
National Anti-Drug Strategy	Why do some young people use drugs?	http://www.nationalantidrugstrategy.gc.ca/parents/drugs-drogues/drugs-drogues.html
	Signs and symptoms of drug use	www.nationalantidrugstrategy.gc.ca/parents/observe/sign.html
Public Legal Education Association of Saskatchewan	Drugs, alcohol and the law	www.plea.org/freepubs/drugs/drugs.htm
Student Legal Services of Edmonton	Controlled substances (drugs) & possession of control	www.slsedmonton.com/criminal

CRIMINAL LAW

CRIMINAL CODE PROCEDURE

Resources	*Information*	*Website*
Alberta Aboriginal Legal Education Centre	A guide to driving offences for Aboriginal people	www.aalec.ca/page?u=in-the-drivers-seat
	Aboriginal youth and crime: Life with a record - FAQs	www.aalec.ca/page?u=aboriginal-youth-and-crime
	Consequences of a youth record	www.publiclegaled.bc.ca/snapfiles/consequences3.pdf
	How do demerit points affect Aboriginal people?	www.aalec.ca/uploads/Demerit%20Factsheet.pdf
	Getting a job with a youth record	www.cleo.on.ca/english/pub/onpub/PDF/youth/jobrecord.pdf
	Traveling with a youth record	www.cleo.on.ca/english/pub/onpub/PDF/youth/travelling.pdf
	Your record doesn't end when you turn 18	www.cleo.on.ca/english/pub/onpub/PDF/youth/turn18.pdf
Alberta Courts	Can I waive my charge to another location?	www.albertacourts.ab.ca/ProvincialCourt/CriminalCourt/CommonQuestions/tabid/235/Defaul
	Court locations and dates	www.albertacourts.ab.ca/calendar/index.htm
	Common questions on provincial court criminal	www.albertacourts.ab.ca/ProvincialCourt/CriminalCourt/CommonQuestions/tabid/235/Defaul
	The witness and the justice system	www.albertacourts.ab.ca/cs/publication/witness_and_the_justice_system.pdf
	What can I do if I can not appear in court on my court	www.albertacourts.ab.ca/ProvincialCourt/CriminalCourt/CommonQuestions/tabid/235/Defaul
Alberta Justice	Chart of courts in Alberta	www.justice.gov.ab.ca/courts/chart_courts_alberta.aspx?id=3190
	Criminal justice process (adults)	www.justice.gov.ab.ca/criminal_pros/process_adults.aspx
	Criminal justice process (youths)	www.justice.gov.ab.ca/criminal_pros/process_youth.aspx
	Prosecutor's roles and responsibilities	http://www.justice.gov.ab.ca/criminal_pros/default.aspx?id=385
	You've been charged with a crime: What you need to	www.justice.gov.ab.ca/publications/default.aspx?id=1693
Alberta Law Line	What is a subpoena? How does the service of a subp	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
	What to do when someone threatens you from going t	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
	What to do when you need legal information or legal a	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
Canadian Legal FAQs	FAQs on Joyriding	http://www.law-faqs.org/wiki/index.php/Cr-joy
	FAQs on Shoplifting	http://www.law-faqs.org/wiki/index.php/Crim
CanLII	Criminal Code of Canada	www.canlii.org/ca/sta/c-46/
Community Legal Education Ontario	What can happen if a permanent resident is convicted	www.cleo.on.ca/english/pub/onpub/subject/refugee.htm
	Your status as a permanent resident	www.cleo.on.ca/english/pub/onpub/subject/refugee.htm
Correctional Service Canada	Victim-offender mediation - a brief overview	www.csc-scc.gc.ca/text/rj/vom-eng.shtml
Elizabeth Fry Societies	Court program, legal clinic program for federally sente	www.elizabethfry.ab.ca/edmonton/edprofr.htm
Edmonton Bylaws	Bylaws and Licenses: Bylaws A-Z	www.gov.edmonton.ab.ca/bylaws_licences/bylaws.aspx

	Bylaws: Penalties Bylaw	http://webdocs.edmonton.ca/bylaws/c7083.doc
Edmonton John Howard Society	Community services: anger management, avenues to	www.johnhoward.org/programs_and_services/community_services/index.html
Edmonton Police Service	High risk offenders	www.edmontonpolice.ca/CommunityPolicing/FamilyProtection/HighRiskOffenders.aspx
	How do I complete a criminal record check?	http://www.edmontonpolice.ca/EPS%20External/Home/CommunityPolicing/OperationalServi
	How to request information in which you are named?	www.edmontonpolice.ca/EPS%20External/Home/AboutEPS/HowToRequestInformation.aspx
	Police seized vehicles	http://www.edmontonpolice.ca/TrafficVehicles/PoliceSeizedVehicles.aspx
	Property and exhibit	http://www.edmontonpolice.ca/CommunityPolicing/PersonalPropertyCrimes/PropertyExhibits
	Property and exhibit - FAQs	http://www.edmontonpolice.ca/CommunityPolicing/PersonalPropertyCrimes/PropertyExhibits
	Property and exhibit - How to recover property?	http://www.edmontonpolice.ca/CommunityPolicing/PersonalPropertyCrimes/PropertyExhibits
	Property and exhibit - Stolen bicycles	http://www.edmontonpolice.ca/CommunityPolicing/PersonalPropertyCrimes/PropertyExhibits
	Property and exhibit - Unclaimed property	http://www.edmontonpolice.ca/CommunityPolicing/PersonalPropertyCrimes/PropertyExhibits
	Sexual assault - Reporting sexual assault	www.edmontonpolice.ca/CommunityPolicing/PersonalPropertyCrimes/SexualAssault/Reporti
	Sexual assault - The police interview	www.edmontonpolice.ca/CommunityPolicing/PersonalPropertyCrimes/SexualAssault/PoliceI
	Sexual assault - The sexual offender	www.edmontonpolice.ca/CommunityPolicing/PersonalPropertyCrimes/SexualAssault/TheSex
	Sexual assault - What is sexual assault?	www.edmontonpolice.ca/CommunityPolicing/PersonalPropertyCrimes/SexualAssault/Whatis
Justice Canada	If I need information about my case, where do I go?	www.justice.gc.ca/eng/pi/pcvi-cpcv/questions.html
	What are summary offences and indictable offences?	www.justice.gc.ca/eng/pi/pcvi-cpcv/questions.html
Law Courts Education Society of British Columbia	Choices for youth in British Columbia - Testifying in co	www.courtchoices.ca/
	Information for unrepresented accused	www.lces.ca/index.cfm?act=main&call=2a550f1c&hl=2&mnid=364
	Representing yourself in criminal court	www.lces.ca/index.cfm?act=main&call=2a550f1c&hl=2&mnid=364
Legal Information Society of Nova Scotia	Going to Provincial Court	www.legalinfo.org/index.php?option=com_content&task=view&id=37&Itemid=55
	Jury duty	www.legalinfo.org/index.php?option=com_content&task=view&id=37&Itemid=55
	Peace Bonds	www.legalinfo.org/index.php?option=com_content&task=view&id=37&Itemid=55
	Representing yourself in Criminal Court	www.legalinfo.org/index.php?option=com_content&task=view&id=37&Itemid=55
	Sentencing	www.legalinfo.org/index.php?option=com_content&task=view&id=37&Itemid=55
Legal Services Society of British Columbia	For your protection: Peace bonds and restraining orde	http://www.lss.bc.ca/publications/pub.aspx?p_id=20
	If you are charged with a crime	http://www.lss.bc.ca/publications/pub.aspx?p_id=25
	Legal information for battered women fact sheet series	http://www.lss.bc.ca/publications/pub.aspx?p_id=67
	No Contact Orders explained: Information for people	http://www.lss.bc.ca/publications/pub.aspx?p_id=263
	Representing yourself in a criminal trial	http://www.lss.bc.ca/publications/pub.aspx?p_id=98
	Speaking to the judge before you are sentenced	http://www.lss.bc.ca/publications/pub.aspx?p_id=110
	What to do if you are charged with **assault**	http://www.lss.bc.ca/publications/pub.aspx?p_id=153
	What to do if you are charged with a **drinking and dri**	http://www.lss.bc.ca/publications/pub.aspx?p_id=154
	What to do if you are charged with **mischief**	http://www.lss.bc.ca/publications/pub.aspx?p_id=155
	What to do if you are charged with **possession of an**	http://www.lss.bc.ca/publications/pub.aspx?p_id=156
	What to do if you are charged with **possession of pro**	http://www.lss.bc.ca/publications/pub.aspx?p_id=157
	What to do if you are charged with **theft under $5,000**	http://www.lss.bc.ca/publications/pub.aspx?p_id=158
Native Counselling Services of Alberta	Programs: Courtworkers, corrections and restorative j	www.ncsa.ca/
Public Legal Education and Information Service of New Bru	A guide to the criminal justice system	www.legal-info-legale.nb.ca/pub.asp
	Defending yourself in Provinicial Court	www.legal-info-legale.nb.ca/pub.asp

	Key legal terms	www.legal-info-legale.nb.ca/pub.asp
	Preparing for your trial	www.legal-info-legale.nb.ca/pub.asp
	Sentencing	www.legal-info-legale.nb.ca/pub.asp
	So you've been charged with an offence	www.legal-info-legale.nb.ca/pub.asp
	The day of your first appearance	www.legal-info-legale.nb.ca/pub.asp
	Your trial	www.legal-info-legale.nb.ca/pub.asp
Public Legal Education Association of Saskatchewan	Criminal law: Proof of offences; defences to a charge	www.plea.org/freepubs/crim/crim.htm
	Going to criminal court: Criminal charges; arrest; fing	www.plea.org/freepubs/gcc/goingcc.htm
Royal Canadian Mountain Police	Canadian criminal records information services - FAQ	http://www.rcmp-grc.gc.ca/cr-cj/fing-empr-faq-eng.htm
	How to obtain a certified criminal record check	http://www.rcmp-grc.gc.ca/cr-cj/fing-empr2-eng.htm
Student Legal Services of Edmonton	Assault booklet	www.slsedmonton.com/criminal
	Common Questions about Criminal Records	www.slsedmonton/criminal
	Controlled substances (drugs) & possession of control	www.slsedmonton.com/criminal
	Domestic Abuse and your legal rights	www.slsedmonton.com/family
	Driver's licence suspensions in Alberta	www.slsedmonton.com/criminal
	How do I run my own trial (criminal)	www.slsedmonton.com/criminal
	I am being investigated by the police. What should I k	www.slsedmonton.com/criminal
	I have been charged with an Offence. What happens	www.slsedmonton.com/criminal
	I plan to plead guilty. What should I know?	www.slsedmonton.com/criminal
	Impaired driving booklet	www.slsedmonton.com/criminal
	Prostitution	www.slsedmonton.com/criminal
	Sexual Harrassment	www.slsedmonton.com/criminal
	Theft, fraud, and possession of stolen property	www.slsedmonton.com/criminal
The Centre for Education, Law and Society, of British Colu	Evidence and forensics	www.lawconnection.ca

CRIMINAL LAW

IMPAIRED DRIVING

Resources	*Information*	*Website*
Alberta Aboriginal Legal Education Centre	A guide to driving offences for Aboriginal people	www.aalec.ca/page?u=in-the-drivers-seat
Alberta Justice	You've been charged with a crime: What you need to	www.justice.gov.ab.ca/publications/default.aspx?id=1693
Alberta Motor Association	Alberta Impaired Drivers' Program	www.ama.ab.ca/cps/rde/xchg/ama/web/advocacy_safety_AIDPstep1-8495.htm?link=nav3
Alberta Infrastructure and Transportation	Traffic Safety in Alberta: Impaired driving	www.saferoads.com/drivers/impaired.html
	Traffic Safety in Alberta: Impaired driving facts	www.saferoads.com/drivers/impaired_impfacts.html
Alberta Law Line	FAQs: Breath or blood samples	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
	FAQs: Failing or refusing to provide a sample	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
	FAQs: Impaired driving	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
	FAQs: Measuring your blood alcohol level	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
Alberta Ministery of Transportation	Ignition Interlock Program	http://www.transportation.alberta.ca/2170.htm
Alberta Transportation and Safety Board	Ignition Interlock Program	http://atsb.alberta.ca/506.htm
Edmonton Police Service	Impaired driving charges: promise to appear, notice of	http://www.edmontonpolice.ca/TrafficVehicles/AlcoholBreathTesting/ImpairedDrivingCharges

	Impaired driving FAQs	http://www.edmontonpolice.ca/TrafficVehicles/AlcoholBreathTesting/Impaired%20Driving%2
Justice Canada	Impaired driving: fact sheet	www.justice.gc.ca/eng/pi/pcvi-cpcv/id-cafa.html
Legal Services Society of British Columbia	What to do if you are charged with a **drinking and dri**	http://www.lss.bc.ca/publications/pub.aspx?p_id=154
Public Legal Education Association of Saskatchewan	Drugs, alcohol and the law	www.plea.org/freepubs/drugs/drugs.htm
Student Legal Services of Edmonton	Drivers' licence suspensions in Alberta booklet	www.slsedmonton.com/criminal
	Impaired driving booklet	www.slsedmonton.com/criminal

CRIMINAL LAW

PARDONS

Resources	*Information*	*Website*
Alberta Justice	Pardons: Can I obtain a pardon?	www.solgps.alberta.ca/Lists/Common%20Questions/DispForm.aspx?ID=20
Better Business Bureau	Pardons	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=310457bd-e5c3-4244-80b6-b
Elizabeth Fry Society	Pardon Program: Helps women with the process of ap	www.elizabethfry.ab.ca/edmonton/edprofr.htm
National Parole Board	Pardons: FAQs	http://www.npb-cnlc.gc.ca/infocntr/factsh/pardonfaq-eng.shtml
	Pardons: Information on pardons and the application	http://www.npb-cnlc.gc.ca/prdons/servic-eng.shtml
	Pardons: Step-by-step instructions and a help line	http://www.npb-cnlc.gc.ca/prdons/pardon-eng.shtml
	Types of release	http://www.npb-cnlc.gc.ca/infocntr/factsh/rls-eng.shtml
Public Legal Education Association of Saskatchewan	Criminal law: Proof of offences; defences to a charge	www.plea.org/freepubs/crim/crim.htm
Student Legal Services of Edmonton	Am I Eligible for a Pardon	www.slsedmonton/criminal
	Common Questions about Criminal Records	www.slsedmonton/criminal

CRIMINAL LAW

PAROLE AND PROBATION

Resources	*Information*	*Website*
Alberta Justice	Alternative Measures	www.solgps.alberta.ca/Lists/Common%20Questions/Community_Corrections.aspx
	Extrajudicial Sanctions Program	www.solgps.alberta.ca/Lists/Common%20Questions/DispForm.aspx?ID=16
	Probation and parole - Is there a difference?	www.solgps.alberta.ca/Lists/Common%20Questions/DispForm.aspx?ID=52&Source=http%3
	Probation: How often do I have to see the probation o	www.solgps.alberta.ca/Lists/Common%20Questions/DispForm.aspx?ID=56&Source=http%3
	Probation: What does a probation officer do?	www.solgps.alberta.ca/Lists/Common%20Questions/DispForm.aspx?ID=55&Source=http%3
Correctional Service Canada	Community corrections activities	www.csc-scc.gc.ca/text/faits/03-10-eng.shtml
	Conditional release	www.csc-scc.gc.ca/text/faits/03-03-eng.shtml
	Programs: Aboriginal Initiatives, Chaplaincy Services	www.csc-scc.gc.ca/text/prgrms-eng.shtml
	Statutory release	www.csc-scc.gc.ca/text/faits/03-04-eng.shtml
	Temporary absences from prison	www.csc-scc.gc.ca/text/faits/03-02-eng.shtml
	Women offender programs and issues	www.csc-scc.gc.ca/text/prgrm/fsw/fsw-eng.shtml
Directory of Provincial and Territorial Institutions	Phone numbers across Canada	http://www.cfcn-rcafd.org/
Justice Canada	Conditional sentences FAQs	www.justice.gc.ca/eng/pi/pcvi-cpcv/cond.html
National Parole Board	Parole: Contributing to public safety	http://www.npb-cnlc.gc.ca/infocntr/parolec/contrib-eng.shtml
	Forms, observers, registry of decisions, appeal divisio	http://www.npb-cnlc.gc.ca/forms/form-eng.shtml
	Parole decision-making: Myths and realities	http://www.npb-cnlc.gc.ca/infocntr/myths_reality-eng.shtml

CRIMINAL LAW

PRISONER'S RIGHTS

Resources	*Information*	*Website*
Elizabeth Fry Society	Prison Liaison Program: Helps women in the ERC an	www.elizabethfry.ab.ca/edmonton/edprofr.htm
Native Counselling Services of Alberta	Restorative justice programs: criminal courtwork prog	http://www.ncsa.ca/page?u=programs--corrections--restorative-justice
Office of the Correctional Investigator of Canada	Office of the Correctional Investigator	http://www.oci-bec.gc.ca/man-eng.aspx

CRIMINAL LAW

TRAFFIC & TRAFFIC COURT

Resources	*Information*	*Website*
Alberta Aboriginal Legal Education Centre	A guide to driving offences for Aboriginal people	www.aalec.ca/page?u=in-the-drivers-seat
	How do demerit points affect Aboriginal people?	www.aalec.ca/uploads/Demerit%20Factsheet.pdf
Alberta Courts - Traffic Court	Traffic Court - What you need to know when you've be	www.albertacourts.ab.ca/pc/traffic/TrafficCourt-youvebeencharged.pdf
	Provincial Traffic Court	http://www.albertacourts.ab.ca/ProvincialCourt/TrafficCourt/tabid/99/Default.aspx
	Court directory and calendar	www.albertacourts.ab.ca/calendar/loc/edmonton.htm
	Edmonton Provincial Court Traffic Division	www.albertacourts.ab.ca/ProvincialCourt/LocationsSittings/Detail/tabid/257/loc/Edmonton/De
	Publications and Forms	www.albertacourts.ab.ca/ProvincialCourt/TrafficCourt/tabid/99/Default.aspx
Alberta Infrastructure and Transportation	Driver Licencing	www.infratrans.gov.ab.ca/543.htm
	Driver's Handbook	www.infratrans.gov.ab.ca/531.htm
	FAQs on Alberta Vehicle Seizure Program	http://atsb.alberta.ca/507.htm
	FAQs on cautionary notice, suspended licence in anot	www.infratrans.gov.ab.ca/2566.htm
	FAQs on review of driver conduct	http://atsb.alberta.ca/508.htm
	FAQs on Ignition Interlock Program	http://atsb.alberta.ca/506.htm
	Medical conditions and safe driving: Medical conditio	www.infratrans.gov.ab.ca/542.htm
	Rules of the Road:Speed	www.saferoads.com/drivers/rules_speed.html
	Visitor's Driving In Canada	www.saferoads.com/drivers/visitors.html
Alberta Motor Association	FAQs on Graduated Driver Licencing	www.ama.ab.ca/cps/rde/xchg/SID-53ED365C-77185C09/ama/web/service_FAQ-Driver-Educ
	Online Registries for Members	www.ama.ab.ca/cps/rde/xchg/SID-53ED365C-408E362F/ama/web/registries.htm
Canadian Police Information Centre	Reporting or checking by public of suspicious or stoler	www.cpic-cipc.ca/English/search.cfm
CanLii	Traffic Safety Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-t-6/latest/rsa-2000-c-t-6.html
Edmonton Police Service	Traffic collisions - How to report a collision	http://www.edmontonpolice.ca/TrafficVehicles/TrafficCollisions/ReportACollision.aspx
	Traffic collisions - Obligations in a collision	http://www.edmontonpolice.ca/TrafficVehicles/TrafficCollisions/ObligationsinaCollision.aspx
	Paying traffic fines	http://www.edmontonpolice.ca/TrafficVehicles/PhotoRadar/HowtoPayYourFine.aspx
Legal Services Society of British Columbia	If you can't pay your court fine on time	http://www.lss.bc.ca/publications/pub.aspx?p_id=27
Royal Canadian Mounted Police	K Division: Traffic Services	http://www.rcmp-grc.gc.ca/ab/prog-serv/tra-eng.htm
Service Alberta	Alberta Fine Payment Option	www.finepayment.gov.ab.ca/
	FAQs on Drivers and Motor Vehicles	www.servicealberta.gov.ab.ca/672.cfm
	Motor Vehicle Forms	www.servicealberta.gov.ab.ca/596.cfm
Student Legal Services of Edmonton	Drivers' Licence Suspensions in Alberta	www.slsedmonton.com/criminal

	Traffic Offences	www.slsedmonton.com/criminal
	Unpaid fines and debt collection	www.slsedmonton.com/criminal
University of Alberta	Class 4 Licence Information	www.uofaweb.ualberta.ca/driving/Class4.cfm

CRIMINAL LAW

VICTIMS OF CRIME

Resources	*Information*	*Website*
Alberta Courts	The witness and the justice system	www.albertacourts.ab.ca/cs/publication/witness_and_the_justice_system.pdf
Alberta Justice	FAQs on victims of crime	www.solgps.alberta.ca/Lists/Common%20Questions/Help_for_victims.aspx
	Help for victims of crime	www.solgps.alberta.ca/programs_and_services/victim_services/help_for_victims/Pages/defa
	Help for victims of crime: Financial benefits for victim	www.solgps.alberta.ca/programs_and_services/victim_services/help_for_victims/Pages/defa
	Victim impact statement brochure	www.solgps.alberta.ca/programs_and_services/victim_services/help_for_victims/Publication
	What victims of crime can expect from the criminal ju	www.solgps.alberta.ca/programs_and_services/victim_services/Publications/2007/Victims%2
Better Business Bureau	Current Scam/Tips	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=3d335f7f-74ee-4f09-99af-73c
CanLII	Victims of Crime Act	www.canlii.org/ab/laws/sta/v-3/20060614/whole.html
	Victims of Crime Regulation	www.canlii.org/ab/laws/regu/2004r.63/20070117/whole.html
Consumer Measures Committee	Identity Theft: What to do if it happens to you.	http://cmcweb.ca/epic/site/cmc-cmc.nsf/en/fe00078e.html
	The identity theft statement: FAQs	http://cmcweb.ca/epic/site/cmc-cmc.nsf/en/fe00077e.html
	Watch your identity: Tips for reducing the risk of ident	http://cmcweb.ca/epic/site/cmc-cmc.nsf/en/fe00040e.html
Correctional Service Canada	Victim-offender mediation - a brief overview	www.csc-scc.gc.ca/text/rj/vom-eng.shtml
Edmonton Police Service, Victim Services Unit	Contact Information - Divisional map of Edmonton	www.vsedm.org/
Edmonton John Howard Society	Victims' Assistance Program: Court preparation and s	www.johnhoward.org/programs_and_services/community_services/victims_assistance.html
Justice Canada	A Crime Victim's Guide to the Criminal Justice System	www.justice.gc.ca/eng/pi/pcvi-cpcv/guide/index.html
	Improving the experience of victims and witnesses in	www.justice.gc.ca/eng/pi/pcvi-cpcv/exp.html
	Making it easier for young victims and witnesses to tes	www.justice.gc.ca/eng/pi/pcvi-cpcv/eas-fac.html
	Policy centre for victim issues - FAQs - Victim impact	www.justice.gc.ca/eng/pi/pcvi-cpcv/questions.html
	The Victims Fund	www.justice.gc.ca/eng/pi/pcvi-cpcv/fund-fond.html
Law Courts Education Society of British Columbia	Choices for youth in British Columbia - Testifying in cc	www.lces.ca/index.cfm?act=main&call=2a550f1c&hl=2&mnid=364
	Cory's courthouse - Learn about court with Corty; Cory	www.coryscourthouse.ca/en/home/home.htm
PhoneBusters	Personal information and scam protection - List of sca	www.phonebusters.com/english/index.html
Public Legal Education and Information Service of New Bru	Being a witness	www.legal-info-legale.nb.ca/showpub.asp?id=17&langid=1
	Peace bonds and restraining orders	www.legal-info-legale.nb.ca/showpub.asp?id=161&langid=1
	Victim impact statements: Only you know how this cri	www.legal-info-legale.nb.ca/showpub.asp?id=19&langid=1
	Vulnerable victims of crime: Making it easier to testify	www.legal-info-legale.nb.ca/showpub.asp?id=148&langid=1
	What victims of crime should know about not criminall	www.legal-info-legale.nb.ca/showpub.asp?id=164&langid=1
Public Legal Education Association of Saskatchewan	Being a witness in criminal court	www.plea.org/freepubs/bwc/witness.htm
	Criminal law: Proof of offences; victims rights and prc	www.plea.org/freepubs/crim/crim.htm
	Harassment intimidation and threats	www.plea.org/freepubs/hit/harass.htm
	Peace Bonds	www.plea.org/freepubs/pb/bonds.htm
Public Safety Canada	General information for victims and the public	http://www.publicsafety.gc.ca/prg/cor/nov/nov-bnv-en.asp

CRIMINAL LAW

YOUTH CRIMINAL JUSTICE

Resources	*Information*	*Website*
Alberta Aboriginal Legal Education Centre	Aboriginal youth and crime: Life with a record - FAQs	www.aalec.ca/page?u=aboriginal-youth-and-crime
	Consequences of a youth record	www.publiclegaled.bc.ca/snapfiles/consequences3.pdf
	Getting a job with a youth record	www.cleo.on.ca/english/pub/onpub/PDF/youth/jobrecord.pdf
	Traveling with a youth record	www.cleo.on.ca/english/pub/onpub/PDF/youth/travelling.pdf
	Your record doesn't end when you turn 18	www.cleo.on.ca/english/pub/onpub/PDF/youth/turn18.pdf
Alberta Courts	General information on youth court and FAQs	www.albertacourts.ab.ca/ProvincialCourt/YouthCourt/FrequentQuestions/tabid/241/Default.as
	Judicial interim release (bail hearing)	www.albertacourts.ab.ca/pc/youth/jir.pdf
	Youth Criminal Justice Act information	www.albertacourts.ab.ca/ProvincialCourt/YouthCourt/tabid/100/Default.aspx
	Youth Justice Court and You	www.albertacourts.ab.ca/pc/youth/ycyou.pdf
	Youth Penalties	www.albertacourts.ab.ca/pc/youth/punish+penalties.pdf
	Youth Records	www.albertacourts.ab.ca/pc/youth/records.pdf
Alberta Justice	Youth offenders FAQs.: What is the Youth Criminal Ju	www.solgps.alberta.ca/Lists/Common%20Questions/Young%20Offenders.aspx
Alberta Solicitor General and Public Security	Youth Programs	http://www.solgps.alberta.ca/programs_and_services/correctional_services/community_corre
Canadian Legal FAQs	Joyriding	http://www.law-faqs.org/wiki/index.php/Cr-joy
	Shoplifting	http://www.law-faqs.org/wiki/index.php/Cr-sho
	Youth and the law: age-related and Youth Criminal Ju	http://www.law-faqs.org/wiki/index.php/Nat
CanLII	Youth Criminal Justice Act	www.canlii.org/ca/sta/y-1.5/
Community Legal Education Ontario	Getting a job with a Youth record	www.cleo.on.ca/english/pub/onpub/subject/yj.htm
	Hiring a lawyer	www.cleo.on.ca/english/pub/onpub/subject/yj.htm
	My child is in trouble with the law: What can I do to he	www.cleo.on.ca/english/pub/onpub/subject/yj.htm
	Parents, victims and others	www.cleo.on.ca/english/pub/onpub/subject/yj.htm
	Talking to police: Why you need a lawyer	www.cleo.on.ca/english/pub/onpub/subject/yj.htm
	Travelling with a Youth record	www.cleo.on.ca/english/pub/onpub/subject/yj.htm
	Your Record doesn't end when you turn 18	www.cleo.on.ca/english/pub/onpub/subject/yj.htm
	Youth in conflict with the law booklets	www.cleo.on.ca/english/pub/onpub/subject/yj.htm
	What's new in Youth justice	www.cleo.on.ca/english/pub/onpub/subject/yj.htm
	What's the big deal about court orders	www.cleo.on.ca/english/pub/onpub/subject/yj.htm
	Working with your lawyer	www.cleo.on.ca/english/pub/onpub/subject/yj.htm
Court Prep	Criminal -Youth court preparation	www.courtprep.ca/en/default.asp
Elizabeth Fry Society	Youth Court Program	www.elizabethfry.ab.ca/edmonton/Brochures/Courtworks/Youth.pdf
Edmonton John Howard Society	Community Youth Worker Program	www.johnhoward.org/programs_and_services/community_services/youth_work_program.htm
Justice Canada	If your child is in trouble with the law - information for	www.justice.gc.ca/eng/pi/yj-jj/information/child-enf.html
	Information about youth records	www.justice.gc.ca/eng/pi/yj-jj/information/rec-dos.html
	The Youth Criminal Justice Act: Summary and backg	www.justice.gc.ca/eng/pi/yj-jj/ycja-lsjpa/why-pourq.html
Legal Aid Alberta	Youth Criminal Defence Office and locations	www.legalaid.ab.ca/Getting+Legal+Aid/Youth+Criminal+Defence+Office/
People's Law School of British Columbia	Consequences of a Youth Record	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27

Public Legal Education Association of Saskatchewan	Busted: Do I have to give a statement to the police; \	www.plea.org/freepubs/busted/busted.htm
	Criminal law: Youth Criminal Justice Act	www.plea.org/freepubs/crim/crim.htm
	Going to youth justice court	www.plea.org/freepubs/youthcourt/yc.htm
	Youth Criminal Justice Act	www.plea.org/freepubs/ycja/ycja.htm
PLENA	Kids and Crime Network: Improving access to legal ir	http://plena.org/new/kac/pdf/KidsCrimeLearningResourcesEdition2006.pdf
Youth Criminal Defence Office	Crisis numbers	www.ycdo.ca/crisis/crisis.htm
	FAQs: What if I am Arrested? What is a bail hearing'	www.ycdo.ca/faq/faq.htm
	Legal resources: Extra-judicial measures, assessmen	www.ycdo.ca/legal/legal.htm

DEBT

CONTACT INFORMATION

Resources	*Contact Information*	*Website*
Alberta Motor Vehicle Industry Council	1-877-979-8100	www.amvic.org
Alberta Motor Vehicle Industry Council Investigations	1-877-279-8200	www.amvic.org
Edmonton 311 Information line	inside Edmonton: 311 outside of Edmonton: 780-442-:	www.gov.edmonton.ab.ca/for_residents/311.aspx
Edmonton Community Legal Centre	780-702-1725	www.eclc.ca/
Edmonton Provincial Court Civil	780-422-2508	www.albertacourts.ab.ca/ProvincialCourt/LocationsSittings/Detail/tabid/257/loc/Edmonton/De
Equifax	1-800-465-7166	www.equifax.com/EFX_Canada/contact_us/index.html
Law Information Centre (LInC)	780-644-8217	www.albertacourts.ab.ca/CourtServices/LInCLawInformationCentres/tabid/275/Default.aspx
Maintenance Enforcement Program	310-0000, 780-422-5555	www.justice.gov.ab.ca/mep/
Money Mentors	1-888-294-0076	http://www.moneymentors.ca/
Northern Credit Bureaus	1-800-532-8784	www.creditbureau.ca
Service Alberta	1-888-427-4088	www.servicealberta.gov.ab.ca/
Student Legal Services of Edmonton	780-492-2226	www.slsedmonton.com
Trans Union of Canada	1-800-633-9980	http://www.transunion.ca/
Grande Prairie Legal Guidance	780-882-0036	http://www.gplg.ca/

DEBT

BANKRUPTCY

Resources	*Information*	*Website*
Industry Canada	Contacts for Industry Canada and the Office of the Su	www.ic.gc.ca/epic/site/oca-bc.nsf/en/ca01508e.html
	Take Charge of Your Debts	http://www.ic.gc.ca/eic/site/oca-bc.nsf/eng/h_ca02222.html
Justice Canada	Companies' Creditors Arrangement Act	http://laws.justice.gc.ca/en/C-36/
Legal Information Society of Nova Scotia	Bankruptcy	http://www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54
Money Mentors	Debt management program	http://www.moneymentors.ca/home/our-services/debt-management.html
Office of the Superintendent of Bankruptcy Canada	All about bankruptcy mediation	www.ic.gc.ca/epic/site/bsf-osb.nsf/en/br01083e.html
	Bankruptcy and Insolvency Act, policies, rules, directiv	http://strategis.ic.gc.ca/epic/site/bsf-osb.nsf/en/h_br01013e.html
	Bankruptcy basics	http://strategis.ic.gc.ca/epic/site/bsf-osb.nsf/en/h_br01545e.html
	FAQs by creditors	http://strategis.ic.gc.ca/epic/site/bsf-osb.nsf/en/br01547e.html

	FAQs by debtors	http://strategis.ic.gc.ca/epic/site/bsf-osb.nsf/en/br01407e.html
	Trustees in bankruptcy	http://strategis.ic.gc.ca/epic/site/bsf-osb.nsf/en/h_br01224e.html
Service Alberta	Bill collection and debt repayment	www.servicealberta.gov.ab.ca/1009.cfm
	What creditors can do if you can't pay tipsheet	www.servicealberta.gov.ab.ca/1026.cfm
	Your credit report tipsheet	www.servicealberta.gov.ab.ca/1027.cfm
Student Legal Services of Edmonton	Credit and you booklet	www.slsedmonton.com/civil

DEBT

CIVIL ENFORCEMENT OF JUDGEMENT

Resources	*Information*	*Website*
Alberta Courts	Court of Queen's Bench of Alberta Civil Mediation Pro	www.albertacourts.ab.ca/go/CourtofQueensBench/CivilMediationProgram/tabid/74/Default.as
	Provincial Court Civil Mediation Program	www.albertacourts.ab.ca/go/ProvincialCourt/Civil/Mediation/FrequentQuestions/tabid/156/De
	Appealing in the Court of Queen's Bench against the ju	www.albertacourts.ab.ca/pc/civil/forms/3338.pdf
	Common questions on Civil Claim appeals in the Cou	www.albertacourts.ab.ca/CourtofQueensBench/FrequentlyAskedQuestions/tabid/95/Default.a
	Garnishee summons (Court of Queen's Bench)	www.albertacourts.ab.ca/qb/publication/GarnisheeSummons.pdf
	Getting and enforcing your judgement in Alberta in the	www.albertacourts.ab.ca/qb/publication/GettingandCollecting.pdf
	Writ of enforcement forms (Court of Queen's Bench)	www.albertacourts.ab.ca/qb/publication/WritofEnforcement.pdf
Alberta Justice	Civil claims: Civil Claims video	www.justice.gov.ab.ca/civil/claims_collecting.aspx
	Civil claims: Collecting your judgement	www.justice.gov.ab.ca/civil/claims_collecting.aspx
	Provincial Court Civil Mediation - Questions & Answer	www.gov.ab.ca/acn/200611/20815F208334B-9AFD-C59C-A97877BA125E4ADA.html
Better Business Bureau	Collecting a civil judgement	http://calgary.bbb.org/WWWRoot/SitePage.aspx?site=154&id=51fdf33e-3d9f-4886-a867-5f4
CanLii	Reciprocal Enforcement of Judgments Act	www.canlii.org/en/ns/laws/stat/rsns-1989-c-388/latest/rsns-1989-c-388.html
Edmonton Community Legal Centre	Civil enforcement tipsheet	www.eclc.ca/
Service Alberta	What creditors can do if you can't pay tipsheet	www.servicealberta.gov.ab.ca/1026.cfm

DEBT

COLLECTION AGENCIES

Resources	*Information*	*Website*
CanLii	Prohibited practices for collection agencies under Fair	www.canlii.org/en/ab/laws/regu/alta-reg-194-1999/latest/alta-reg-194-1999.html
Credit Counselling Services of Alberta	Repayment Programs: Orderly Payment of Debts (OF	www.creditcounselling.com/our-services.html
Edmonton Community Legal Centre	Provides help to individuals with debt issues	www.eclc.ca/
Equifax	Consumer information centre - Your credit report and	www.equifax.com/EFX_Canada/consumer_information_centre/overview_e.html
Legal Services Society of British Columbia	Consumer law and credit/debt law	http://www.lss.bc.ca/publications/pub.aspx?p_id=17
Office of the Superintendent of Bankruptcy Canada	Dealing with debt: A counsumer's guide	http://www.ic.gc.ca/eic/site/bsf-osb.nsf/eng/br01861.html
Public Legal Education and Information Service of New Bru	Consumer credit and you	www.legal-info-legale.nb.ca/pub.asp
	Consumer credit definitions	www.legal-info-legale.nb.ca/pub.asp
	Creditors' rights	www.legal-info-legale.nb.ca/pub.asp
	If it sounds too good to be true, it probably is!	www.legal-info-legale.nb.ca/pub.asp
Public Legal Education Association of Saskatchewan	Debts - Actions a creditor may take; seizure; garnishm	www.plea.org/freepubs/dts/debts.htm
	Debts and credit - agreements and contracts; debts ar	www.plea.org/freepubs/dac/dac.PDF

Service Alberta	Bill collection and debt repayment tipsheet	www.servicealberta.gov.ab.ca/1009.cfm
	What creditors can do if you can't pay tipsheet	www.servicealberta.gov.ab.ca/1026.cfm
	Your credit report tipsheet	www.servicealberta.gov.ab.ca/1027.cfm
Student Legal Services of Edmonton	Credit and you	www.slsedmonton.com/civil
Trans Union of Canada	Credit reporting; Credit disputes; FAQs	www.transunion.ca/

DEBT

CREDIT COUNSELLING AND DEBT REPAYMENT

Resources	*Information*	*Website*
Service Alberta	Dealing with credit; Where do I go for help?	www.servicealberta.gov.ab.ca/consumer/reality_choices/Credit/deal_with_credit.cfm
	Debt counselling	http://www.servicealberta.gov.ab.ca/1026.cfm#A7
Credit Counselling Services of Alberta	Repayment Programs: Orderly Payment of Debts (OF	www.creditcounselling.com/our-services.html
Industry Canada	Dealing with debt: A counsumer's guide	http://www.ic.gc.ca/eic/site/bsf-osb.nsf/eng/br01861.html
Legal Services Society of British Columbia	Can't pay your mortgage? What you can do if you're f	http://www.lss.bc.ca/publications/pub.aspx?p_id=15
	Consumer law and credit/debt law	http://www.lss.bc.ca/publications/pub.aspx?p_id=17
Office of the Superintendent of Bankruptcy Canada	FAQs for debtors	http://strategis.ic.gc.ca/epic/internet/inbsf-osb.nsf/en/br01407e.html
Public Legal Education and Information Service of New Bru	Consumer credit and you	www.legal-info-legale.nb.ca/pub.asp
	Consumer credit definitions	www.legal-info-legale.nb.ca/pub.asp
	Creditors' rights	www.legal-info-legale.nb.ca/pub.asp
	If it sounds too good to be true, it probably is!	www.legal-info-legale.nb.ca/pub.asp
Public Legal Education Association of Saskatchewan	Debts - Actions a creditor may take; seizure; garnishm	www.plea.org/freepubs/dts/debts.htm
	Debts and credit - agreements and contracts; debts ar	www.plea.org/freepubs/dac/dac.PDF

EMPLOYMENT

CONTACT INFORMATION

Resources	*Contact Information*	*Website*
Alberta Arbitration and Mediation Society	780-433-4881	www.aams.ab.ca/
Alberta Foreign Worker Hotline	1-877-427-6419 or 780-427-6419	http://www.albertacanada.com/immigration/contactus.html
Alberta Health Care Insurance Plan	780-427-1432	http://www.health.alberta.ca/health-care-insurance-plan.html
Alberta Human Rights and Citizenship Commission	780-427-7661	www.albertahumanrights.ab.ca/
Alberta Injured Workers Society	780-453-7954	www.ciwa.ca/englishSite/contacts/injuredWorkersGroups.htm
Alberta Labor Relations Board - union	780-427-8547	www.alrb.gov.ab.ca/
Alberta Temporary Foreign Worker Advisory Office	780-644-9955 or 1-877-944-9955	http://employment.alberta.ca/documents/WIA/WIA-IM_tfw_employer.pdf
Alberta Temporary Foreign Worker Helpline	780-644-9955 or 1-877-944-9955	http://employment.alberta.ca/documents/WIA/WIA-IM_tfw_employer.pdf
Alberta Works	1-866-644-5135	http://employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/3171.html
Bully Free Alberta	1-888-456-2323	www.bullyfreealberta.ca/contact.htm
Canadian Centre for Occupational Health and Safety	1-800-668-4284	www.ccohs.ca
Canadian Human Rights Commission	1-888-214-1090	www.chrc-ccdp.ca
Citizenship and Immigration Canada	1-800-242-2100	http://employment.alberta.ca/documents/WIA/WIA-IM_tfw_employer.pdf

Edmonton 311 Information line	inside Edmonton: 311 outside of Edmonton: 780-442-3	www.gov.edmonton.ab.ca/for_residents/311.aspx
Edmonton Community Legal Centre	780-702-1725	www.eclc.ca/
Edmonton Mennonite Centre for Newcomers	780-424-7709	www.emcn.ab.ca/Contact
Employment Insurance	1-800-206-7218	www.servicecanada.gc.ca/en/sc/ei/index.shtml
Employment Standards - non-union	780-427-3731	http://employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/1224.html
Human Resources and Social Development Canada		www.hrsdc.gc.ca/en/corporate/contact_us/contact_topic.shtml
Legal Aid Alberta	780-427-7575	www.legalaid.ab.ca/
WCB - Appeals Commission	780-412-8700	www.appealscommission.ab.ca/
WCB - Office of the Appeals Advisor	780-498-8640	http://www.wcb.ab.ca/workers/appeals_advisor.asp
Service Alberta	1-877-427-4088	www.servicealberta.gov.ab.ca/Consumer_Info.cfm
Student Legal Services of Edmonton - EI Hearings	780-492-2226	www.slsedmonton.com/civil
Workers Compensation Board	780-498-3999	http://www.wcb.ab.ca/
Workplace Health and Safety	1-866-415-8690	http://employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/53.html
Grande Prairie Legal Guidance	780-882-0036	http://www.gplg.ca

EMPLOYMENT

BULLYING AND HARASSMENT

Resources	*Information*	*Website*
Alberta Human Resources and Employment	A guide to resolving workplace conflicts brochure	www.alis.gov.ab.ca/pdf/cshop/letstalk.pdf
Alberta Human Rights and Citizenship Commission	Bullies at work: What to know, what you can do	www.albertahumanrights.ab.ca/employment/employer_info/issues_outside_hr_law/workplace
	Employers: What you need to know about bullies in th	www.albertahumanrights.ab.ca/employment/employer_info/issues_outside_hr_law/workplace
	General workplace harassment	www.albertahumanrights.ab.ca/employment/employer_info/issues_outside_hr_law/workplace
Alberta Justice	Bully free Alberta	www.bullyfreealberta.ca/contact.htm
Canadian Human Rights Commission	Discrimination and harassment: How to recognize dis	www.chrc-ccdp.ca/discrimination/discrimination-en.asp
	An anatomy of workplace violence in Canada - bullyin	www.workplaceviolence.ca/thm-bullying/discussion.html
Student Legal Services of Edmonton	Human rights in Canada booklet	www.slsedmonton.com/civil
	Sexual Harassment Law	www.slsedmonton.com/civil
Workers' Compensation Board Alberta	Preventing workplace violence	http://www.wcb.ab.ca/public/preventing_violence.asp

EMPLOYMENT

EMPLOYERS

Resources	*Information*	*Website*
Alberta Employment, Immigration and Industry	Temporary foreign workers - A guide for employers	http://employment.alberta.ca/documents/WIA/WIA-IM_tfw_employer.pdf
Alberta Human Rights and Citizenship Commission	Pre-employment inquiries	www.albertahumanrights.ab.ca/PreEmplInq.pdf
	Pre-employment medical testing	www.albertahumanrights.ab.ca/employment/employer_info/hiring/pre-employment_medicals
Alberta Labor Relations Board	Employment involvement in trade union activities and	www.alrb.gov.ab.ca/guide/6guidechap.htm#employerinvolvement
Workers' Compensation Board Alberta	Am I covered?	www.wcb.ab.ca/employers/
	Employer handbook and forms	http://www.wcb.ab.ca/employers/publications.asp
	The claim process: Employers top questions: How do	http://www.wcb.ab.ca/employers/claim_process.asp
Service Alberta	Employment agencies	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm

	Temporary foreign worker program	www.albertacanada.com/immigration/employers/temporaryforeignworkerprogram.html

EMPLOYMENT

EMPLOYEE (non-union)

Resources	*Information*	*Website*
Alberta Employment and Immigration	Using employment agencies	www.albertacanada.com/immigration/employers/employmentagencies.html
Alberta Human Resources and Employment	A guide to resolving workplace conflicts brochure	www.alis.gov.ab.ca/pdf/cshop/letstalk.pdf
	Rights and responsibilities of employers and employe	www.hre.gov.ab.ca/documents/WRR/WRR-ES-PUB_ESRO2005.pdf
Alberta Human Rights and Citizenship Commission	Duty to accommodate	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/bulletins/461.asp
	Duty to accommodate students with disabilities in post	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/bulletins/469.asp
	Equal pay for similar work	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/sheets/protected_grou
	Family status & marital status	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/506.asp
	Mental or physical disabilities & discrimination	www.albertahumanrights.ab.ca/employment/employee_info/accommodation/disabilities_disc
	Pregnancy: Pregnancy and maternity Leave	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/sheets/protected_grou
	Pregnancy: Rights and responsibilities related to preg	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/bulletins/472.asp
	Release, severance agreements, and human rights la	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/sheets/hr_and_emplo
	Source of income	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/507.asp
	Stereotyping, prejudice, and discrimination	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/sheets/protected_grou
Alberta Learning and Information Services	Standard wages for occupations in Alberta	http://alis.alberta.ca/wageinfo
Appeals Commission for Alberta Workers' Compensation	How do I appeal?	www.appealscommission.ab.ca/appeal/index.asp
Canadian Legal FAQs	Labour law: Contract of employment, employment sta	www.law-faqs.org/wiki/index.php/Labour
CanLii	Employment Standards Code	www.canlii.org/en/ab/laws/stat/rsa-2000-c-e-9/latest/rsa-2000-c-e-9.html
	Employment Standards Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-14-1997/latest/alta-reg-14-1997.html
Citizenship and Immigration Canada	Work permits/Canadian employers	www.cic.gc.ca/english/information/faq/work/index.asp
	Working temporarily in Canada	www.cic.gc.ca/english/work/index.asp
Community Legal Education Ontario	Employment Insurance	www.cleo.on.ca/english/pub/onpub/subject/work.htm
	Getting your Record of Employment	www.cleo.on.ca/english/pub/onpub/subject/work.htm
	Have you been fired or laid off?	www.cleo.on.ca/english/pub/onpub/subject/work.htm
	Taking time off work: Pregnancy and parental leaves	www.cleo.on.ca/english/pub/onpub/subject/work.htm
	Your rights at work	www.cleo.on.ca/english/pub/onpub/subject/work.htm
Edmonton Community Legal Centre	Employment tipsheet	www.eclc.ca/
Employment Standards	Employment Standards Legislation: Employment Sta	http://employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/1698.html
	Filing a complaint with Employment Standards	http://employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/1697.html
	Filing a confidential complaint with Employment Stan	http://employment.alberta.ca/documents/WRR/WRR-ES_es3532.pdf
	Office locations and contact information	http://employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/3024.html
	What are the Employment Standards?	http://employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/996.html
Freedom of Information and Protection of Privacy Act	FAQs - e.g., on personal Information of employees a	http://foip.gov.ab.ca/faq/employees.cfm
Legal Services Society of British Columbia	Social assistance on reserve in BC	www.lss.bc.ca/publications/subject.aspx?s_id=31
	Your welfare rights: A user's guide to BC employmen	www.lss.bc.ca/publications/pub.aspx?p_id=167
Service Alberta	Alberta foreign worker hotline	www.albertacanada.com/immigration/contactus.html

	Employment agencies tipsheet	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	Finding a job: Career planning and resources	www.services.gov.ab.ca/cps/rde/xchg/sa/hs.xsl/5960.html?topnav=living&topic=5246&subto
	Temporary foreign worker program	www.albertacanada.com/immigration/employers/temporaryforeignworkerprogram.html
	Temporary foreign worker: A guide for employees	http://employment.alberta.ca/documents/WIA/WIA-IM_tfw_employee.pdf
	Temporary foreign workers: Applying as a temporary	www.albertacanada.com/immigration/working/temporaryforeignworkers.html
Student Legal Services of Edmonton	Employment law booklet	www.slsedmonton.com/civil
	Human rights in Canada booklet	www.slsedmonton.com/civil
	Sexual Harassment Law	www.slsedmonton.com/civil
Workers' Compensation Board Alberta	Claimant and health care services policies: work, inju	www.wcb.ab.ca/public/policy/manual/claimant.asp
	Electronic injury reporting	www.wcb.ab.ca/providers/reporting_physicians.asp
	Publications for workers: Worker handbook	www.wcb.ab.ca/workers/publications_forms.asp
	The claim process	www.wcb.ab.ca/workers/claim_process.asp
	Workers' Compensation Act and Regulation	www.wcb.ab.ca/public/policy/manual/principles.asp

EMPLOYMENT

EMPLOYEE (union)

Resources	*Information*	*Website*
Alberta Arbitration and Mediation Society	About the Alberta Arbitration and Mediation Society - (	www.aams.ab.ca/
Alberta Human Resources and Employment	A guide to resolving workplace conflicts brochure	www.alis.gov.ab.ca/pdf/cshop/letstalk.pdf
Alberta Human Rights and Citizenship Commission	Duty to accommodate	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/bulletins/461.asp
	Duty to accommodate students with disabilities in post	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/bulletins/469.asp
	Equal pay for similar work	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/sheets/protected_grou
	Family status & marital status	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/506.asp
	Mental or physical disabilities & discrimination	www.albertahumanrights.ab.ca/employment/employee_info/accommodation/disabilities_disc
	Pregnancy: Pregnancy and maternity Leave	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/sheets/protected_grou
	Pregnancy: Rights and responsibilities related to preg	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/bulletins/472.asp
	Release, severance agreements, and human rights la	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/sheets/hr_and_emplo
	Source of income	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/507.asp
	Stereotyping, prejudice, and discrimination	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/sheets/protected_grou
Alberta Labour Relations Board	A guide to Alberta's labour laws relating to the public s	www.alrb.gov.ab.ca/guide/7guidechap.htm
	Application for reconsideration of board decisions	www.alrb.gov.ab.ca/bulletins/6bulletin.html
	Application or complaint forms	www.alrb.gov.ab.ca/forms.html
	Contact board offices	www.alrb.gov.ab.ca/contactus.html
	FAQs on labour issues	www.alrb.gov.ab.ca/faq.html
	Matters the board can or cannot handle	www.alrb.gov.ab.ca/bulletins/1bulletin.html
	Submitting applications, complaints, references, and p	www.alrb.gov.ab.ca/bulletins/2bulletin.html
Alberta Learning and Information Services	Standard wages for occupations in Alberta	http://alis.alberta.ca/wageinfo
Canada Industrial Relations Board	About the Canada Industrial Relations Board and work	http://www.cirb-ccri.gc.ca
	FAQs on industrial labour issues	http://www.cirb-ccri.gc.ca/about-apropos/faq_eng.asp
	Filing an unfair labour practice complaint (against an e	http://www.cirb-ccri.gc.ca/download-telechargement/section_37_complaint_e.pdf

CanLii	Freedom of Information and Protection of Privacy Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-f-25/latest/rsa-2000-c-f-25.html
	Freedom of Information and Protection of Privacy Reg	www.canlii.org/en/ab/laws/regu/alta-reg-186-2008/latest/alta-reg-186-2008.html
Freedom of Information and Protection of Privacy Act	FAQs - e.g., on personal Information of employees ar	http://foip.gov.ab.ca/faq/employees.cfm
Legal Canadian FAQs	FAQs on labour law in Alberta	www.law-faqs.org/ab/labour.htm
Student Legal Services of Edmonton	Employment law booklet	www.slsedmonton.com/civil
	Human rights in Canada booklet	www.slsedmonton.com/civil
	Sexual Harassment Law	www.slsedmonton.com/civil
Workers' Compensation Board Alberta	Eligibility for coverage	http://www.wcb.ab.ca/pdfs/workers/WCB-003_Worker_Handbook.pdf
	Claim process	http://www.wcb.ab.ca/workers/claim_process.asp
	Forms and publications for workers	http://www.wcb.ab.ca/workers/publications_forms.asp
	Electronic injury reporting	http://www.wcb.ab.ca/providers/reporting_physicians.asp
	Relevant statutes and regulations, including the Work	http://www.wcb.ab.ca/public/policy/legislation.asp

EMPLOYMENT

SAFETY IN THE WORKPLACE

Resources	*Information*	*Website*
Alberta Human Resources and Employment	A guide to resolving workplace conflicts brochure	www.alis.gov.ab.ca/pdf/cshop/letstalk.pdf
Canadian Centre for Occupational Health and Safety	Contact information	www.ccohs.ca/ccohs/contacting.html
Justice Canada	Occupational Health and Safety: General information	www.hrsdc.gc.ca/en/gateways/topics/oxs-gxr.shtml
Workers' Compensation Board Alberta	Preventing workplace violence	http://www.wcb.ab.ca/public/preventing_violence.asp
Workplace Health and Safety	Ask an expert: If you have a question or concern abou	www.hre.gov.ab.ca/cps/rde/xchg/hre/hs.xsl/3088.html
	Contact information	www.hre.gov.ab.ca/cps/rde/xchg/hre/hs.xsl/2874.html
	Legislation	www.hre.gov.ab.ca/cps/rde/xchg/hre/hs.xsl/271.html
	Office locations	www.hre.gov.ab.ca/cps/rde/xchg/hre/hs.xsl/2569.html
	Publications: Don't let this happen to you; How to wor	www.hre.gov.ab.ca/cps/rde/xchg/hre/hs.xsl/136.html
	Ten questions to ask your employer	www.hre.gov.ab.ca/cps/rde/xchg/hre/hs.xsl/3135.html

FAMILY

CONTACT INFORMATION

Resources	*Contact Information*	*Website*
AADAC	1-866-332-2322	www.aadac.com/79_785.asp
Alberta Arbitration & Mediation Society	780-433-4881	www.aams.ab.ca/
Alberta Children and Youth Services	780-422-3004	http://child.alberta.ca/home/local_offices.cfm
Alberta Children's Services - Adoption Services	780-422-0178	www.child.alberta.ca/home/600.cfm
Alberta Elder Abuse Awareness Network	780-496-5932	http://www.albertaelderabuse.ca
Alberta Seniors Information Line	780-427-7876 or 1-800-642-3853	www.seniors.gov.ab.ca/contact_us/info_line/
Autism Society of Alberta	1-877-777-7192	http://autismsocietyalberta.org/ContactsForAutismSocietyAlberta.html
Autism Society of Edmonton Area	780-453-3971	www.edmontonautismsociety.org/
Bullying Helpline	1-888-456-2323	www.child.alberta.ca/home/586.cfm

Canadian Grandparent's Rights Association	403-284-3887	http://victoria.tc.ca/Community/Seniors/grandparents.html
Centre for Constitutional Studies	780-492-5681	www.law.ualberta.ca/centres/ccs
Child Abuse Hotline	1-800-387-KIDS	www.child.alberta.ca/home/589.cfm
Child and Youth Advocate	1-888-890-2020	http://advocate.gov.ab.ca/
Children and Family Services - Edmonton and area	780-427-2250 or 780-422-3355	www.edmontonandareacfsa.gov.ab.ca
Children's Legal & Educational Resource Centre	403-207-9029	www.clerc-calgary.ca
Children's Services Crisis Unit (24 hr - Edmonton)	780-422-2001	www.edmontonandareacfsa.gov.ab.ca/publish/565.cfm
Community and Family Services	780-496-4000	http://child.alberta.ca/home/592.cfm
Edmonton 311 Information line	inside Edmonton: 311 outside of Edmonton: 780-442-3	www.gov.edmonton.ab.ca/for_residents/311.aspx
Edmonton Police Service - Elder abuse intervention team	780-477-2929	www.edmontonpolice.ca/CommunityPolicing/FamilyProtection/ElderAbuse.aspx
Edmonton Police Service (Information)	780-421-3333	www.edmontonpolice.ca/
Edmonton Police Service (Complaints)	780-423-4567	www.edmontonpolice.ca/EPS%20External/Home/ContactEPS/Concerns.aspx
Edmonton Protection Order Program	780-422-9222	www.legalaid.ab.ca/Getting+Legal+Aid/Family+Law+Office/
Emergency Social Services/Child and Family Crisis Unit	780-427-3390	www.child.alberta.ca/home/
Family and Community Support Services (**Leduc Resource Handbook**)	780-955-3555	www.leduc-county.com/services/fcss/Community%20Resource%20Guide%2006.29.07.pdf
Family Justice Services	780-427-8343	www.albertacourts.ab.ca/go/FamilyJusticeServices/tabid/120/default.aspx
Family Law Information Centre	780-415-0404	www.albertacourts.ab.ca/familylaw/
Family Violence Info Line	310-1818	www.child.alberta.ca/home/593.cfm
Freedom of Information and Protection of Privacy	780-422-2657	http://foip.gov.ab.ca/dsp_contact.cfm
Law Information Centre (LinC)	780-644-8217	www.albertacourts.ab.ca/linc
Lawyer Referral Service	1-800-661-1095	www.lawsocietyalberta.com/publicservices/lawyerReferralService.cfm
Legal Aid Alberta	780-427-7575	www.legalaid.ab.ca
Native Counselling Services of Alberta	780-451-4002	www.ncsa.ca/
Native Seniors' Centre	780-476-6595	www.nativeseniorscentre.ca
Parent Information Line	1-866-714-KIDS (5437)	www.child.gov.ab.ca
Peace Bonds In Edmonton, Phone The JP To Make An App	780-427-5913	www.justice.gov.ab.ca/criminal_pros/downloads/2008/DV_Handbook_2008_ReviewOfCivilO
Prevention of Family Violence and Bullying	780-422-5916	www.child.alberta.ca/home/593.cfm
Protection for Persons in Care Act Reporting Line	1-888-357-9339	www.seniors.gov.ab.ca/CSS/persons_in_care/
Province of Alberta Family and Youth Court (Edmonton)	780-427-2743	www.albertacourts.ab.ca/pc/family/notices/0208Intro.pdf
Restorative Justice and Family Violence Research Project	780-288-3981	
Queen's Printer	780-427-4952	www.qp.gov.ab.ca
Women's Centre of Calgary: Legal Advice Clinic	403-264-1155	www.pbla.ca
Grande Prairie Legal Guidance	780-882-0036	http://www.gplg.ca/
YouthOne.com: Online Anomymous Crisis chat for Youth	Online only	http://www.youthone.com/crisischat.php

FAMILY

LEGAL INFORMATION/CLINICS

Service Provider	*Service Information*	*Website*
Alberta Law Line	ALL provides brief legal advice to low-income individu	www.lawline.legalaid.ab.ca/Home.htm
ASSIST Community Services Centre	Free legal counselling/information service the 1st We	www.assistcsc.org/content/view/50/96/lang,en/
Children's Legal & Educational Resource Centre	CLERC provides young people in Alberta with legal in	www.clerc-calgary.ca
Dial-A-Law	Dial-A-Law provides the general public with basic info	www.clg.ab.ca/dial.htm
Family Law Information Centre	The FLIC are a service provided by Alberta Justice to	www.albertacourts.ab.ca/familylaw/
Family Law Office	As a program of Legal Aid, the Family Law Office (FL	www.legalaid.ab.ca/Getting+Legal+Aid/Family+Law+Office/
Emergency Protection Order Program	EPOP (780-422-9222) can provide information about	www.justice.gov.ab.ca/criminal_pros/downloads/2008/DV_Handbook_2008_ReviewOfCivilO
Family Justice Services	FJS works directly with individuals and also with the judges	www.albertacourts.ab.ca/ProvincialCourt/FamilyJusticeServices/Overview/tabid/120/Default.
Lawyer Referral Service	LRS provides a 30-minute consultation over the phon	www.lawsocietyalberta.com/publicservices/lawyerReferralService.cfm
Legal Aid Alberta	Legal Aid is legal assistance for people who cannot af	www.legalaid.ab.ca/
Native Counselling Services of Alberta	The Family Court Work Program ensures that Aborigi	www.ncsa.ca/page?u=programs-court-workers

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ADOPTION

Resources	*Information*	*Website*
Adoption Council of Canada	About adoption: Choosing adoption for your child; Ho	www.adoption.ca/AboutAdoption_FAQ.html
Alberta Children's Services	Adoption: Application forms	www.child.alberta.ca/home/645.cfm
	Adoption: FAQs	www.child.alberta.ca/home/647.cfm
	Adoption process	http://child.alberta.ca/home/611.cfm
	Adoption records	http://child.alberta.ca/home/602.cfm
	Adoption Records: Reunions	http://child.alberta.ca/home/642.cfm
	Adopting Alberta children: Private adoption in Alberta	www.child.alberta.ca/home/614.cfm
	Adult Adoption	www.child.alberta.ca/home/607.cfm
	Canadian Post Adoption Registries	www.child.alberta.ca/home/649.cfm
	Direct placement, spousal or relative adoption	http://child.alberta.ca/home/630.cfm
	Find a private adoption agency	http://child.alberta.ca/home/633.cfm
	Foster care and kinship care information	http://child.alberta.ca/home/595.cfm
	International adoption	www.child.alberta.ca/home/606.cfm
	Post Adoption Registry	www.child.alberta.ca/home/1014.cfm
Canadian Legal FAQs	Adoption records in Alberta	http://www.law-faqs.org/wiki/index.php/Ab
CanLii	Adoption Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-187-2004/latest/alta-reg-187-2004.html
Capital Health Edmonton area	Edmonton adoption clinic	www.capitalhealth.ca/ProgramsAndServices/BrowseServicesByAlpha/Content.htm?IA_ID=7
Children's Legal & Educational Resource Centre	Adoption handbook for adopted children	http://www.clerc-calgary.ca/webadmin/my_documents/my_pictures/Adoption_Handbook.pdf
Legal Information Society of Nova Scotia	Adoption	www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
Office of the Information and Privacy Commissioner of Alberta	Changes to adoption information	www.oipc.ab.ca/home/DetailsPage.cfm?ID=1486
Public Legal Education Association of Saskatchewan	Adoption: Independent or agency adoptions and step-	www.plea.org/freepubs/sp/single.htm

Service Alberta	Adoption information	www.servicealberta.ca/776.cfm
	Birth records adoptions FAQs	http://servicealberta.gov.ab.ca/pdf/vs/BirthRecords_booklet.pdf
Student Legal Services of Edmonton	Children at Risk	www.slsedmonton.com/family
Queen's Printer	"Adoption Kit - Self Help Kit for Private Adoptions" - S	http://www.qp.alberta.ca/Laws_Online.cfm

FAMILY

ADOPTION

Child, Youth, and Family Enhancement Act

Resources	*Information*	*Website*
Alberta Children's Services	Checklist for court documents under the CYFEA	http://child.alberta.ca/home/documents/ministry/Checklist_for_Court_Documents1.pdf
	Enhancement Act policy manual	http://child.alberta.ca/home/documents/ministry/Enhancement_Act_Policy_Manual_Mar_071
	Foster Care and the Enhancement Act	http://child.alberta.ca/home/documents/fostercare/38300_Foster_Care_Book.pdf
	Overview of significant changes in the Child, Youth, a	http://child.alberta.ca/home/documents/ministry/CS_Overview__low1.pdf
	Procedural Rights of children and youth	http://child.alberta.ca/home/documents/ministry/Procedural_Rights_of_Children_and_Youth1
CanLii	Adoption Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-187-2004/latest/alta-reg-187-2004.html
	Child, Youth, and Family Enhancement Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-c-12/latest/rsa-2000-c-c-12.html
	Child, Youth, and Family Enhancment Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-160-2004/latest/alta-reg-160-2004.html
Child and Youth Advocate	About the Child and Youth Advocate	http://advocate.gov.ab.ca/
Student Legal Services of Edmonton	Children at Risk	www.slsedmonton.com/family

FAMILY

ADOPTION

International Adoption

Resources	*Information*	*Website*
Alberta Children's Services	International adoption	http://child.alberta.ca/home/606.cfm
	International adoption application form for home asse	http://www.child.gov.ab.ca/home/documents/adoption/international_adoption_application.pdf
	Private international adoption: What does it mean? C	http://child.alberta.ca/home/634.cfm
Capital Health	Domestic adoption	www.capitalhealth.ca/EspeciallyFor/EdmontonAdoptionClinic/DomesticAdoption
	Edmonton Adoption Clinic	www.capitalhealth.ca/EspeciallyFor/EdmontonAdoptionClinic
	International post-adoption assessment	www.capitalhealth.ca/EspeciallyFor/EdmontonAdoptionClinic/InternationalPostAdoption
	International pre-adoption counselling	www.capitalhealth.ca/EspeciallyFor/EdmontonAdoptionClinic/InternationalPreAdoption
Citizenship and Immigration Canada	International adoption and immigration process	www.cic.gc.ca/english/immigrate/adoption/index.asp
Student Legal Services of Edmonton	Immigration Law	www.slsedmonton.com/civil

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CHILD PROTECTION

Resources	*Information*	*Website*
Alberta Children's Services	Child welfare: About child intervention services	www.child.alberta.ca/home/589.cfm
	Child welfare fact sheets: Apprehension	www.child.alberta.ca/home/1050.cfm
	Child welfare fact sheets: Court hearings	www.child.alberta.ca/home/1050.cfm

	Child welfare fact sheets: Having a decision reconsid	www.child.alberta.ca/home/1050.cfm
	Child welfare fact sheets: Temporary Guardianship O	www.child.alberta.ca/home/1050.cfm
Alberta Justice	Responding to child abuse handbook	www.solgps.alberta.ca/safe_communities/community_awareness/family_violence/Publicatior
Canadian Children's Rights Council	Children's Rights	http://www.canadiancrc.com/
	Drug-endangered Children Act	www.child.alberta.ca/home/526.cfm
AADAC	Protection of Children Abusing Drugs Act (PChAD): Ir	www.aadac.com/565_532.asp
CanLii	Child, Youth, and Family Enhancement Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-c-12/latest/rsa-2000-c-c-12.html
	Child, Youth, and Family Enhancment Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-160-2004/latest/alta-reg-160-2004.html
	Drug-endangered Children Act	www.canlii.org/en/ab/laws/stat/sa-2006-c-d-17/latest/sa-2006-c-d-17.html
	Drug-endangered Children Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-256-2006/latest/alta-reg-256-2006.html
Edmonton Police Service	Child protection - How to report child abuse	www.edmontonpolice.ca/CommunityPolicing/FamilyProtection/ChildProtection.aspx
Freedom of Information and Protection of Privacy	What type of infomration can schools disclose to child	http://foip.gov.ab.ca/faq/school_jurisdictions.cfm
Justice Canada	Age of consent of sexual activity FAQs	http://canada.justice.gc.ca/eng/dept-min/clp/faq.html
	Family violence publications: Child abuse	http://canada.justice.gc.ca/eng/pi/fv-vf/facts-info/child-enf.html
	Family violence publications: Sexual abuse and explo	http://www.justice.gc.ca/eng/pi/fv-vf/facts-info/sex_abu.html
	Family violence youth site	http://canada.justice.gc.ca/eng/pi/fv-vf/index.html
	What's wrong with spanking?	www.phac-aspc.gc.ca/ncfv-cnivf/familyviolence/pdfs/spanking_tip_sheet_e_web.pdf
Legal Services Society of British Columbia	Child protection/removal	www.familylaw.lss.bc.ca/legal_issues/child_protection.asp
	If your child is taken by the Ministry of Children and Fa	www.lss.bc.ca/publications/subject.aspx?s_id=5
	Parents' rights, kids' rights: A parent's guide to child p	www.lss.bc.ca/publications/subject.aspx?s_id=5
Little Warriors	Helps to Protect Children from Sexual Abuse	http://www.littlewarriors.ca/
	Child abuse and neglect (crisis unit)	http://www.edmontonandareacfsa.gov.ab.ca/publish/543.cfm
Native Counselling Services of Alberta	The Family Court Worker Program	www.ncsa.ca/page?u=programs-court-workers
People's Law School of British Columbia	Caring for children - Parents rights and responsibilities	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
Public Legal Education and Information Service of New Bru	Spanking and disciplining children	www.legal-info-legale.nb.ca/showpub.asp?id=147
Public Legal Education Association of Saskatchewan	Child abuse and neglect	www.plea.org/freepubs/freepubs.htm
	Child protection laws: The child protection hearing; fa	www.plea.org/freepubs/sp/single.htm
	Child protection services	www.plea.org/freepubs/freepubs.htm
Student Legal Services of Edmonton	Children at Risk	www.slsedmonton.com/family

FAMILY

CHANGE OF NAME

Resources	*Information*	*Website*
Alberta Courts	FAQs: I want to change my child's name. Do I have t	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
CanLii	Change of Name Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-c-7/latest/rsa-2000-c-c-7.html
	Change of Name Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-16-2000/latest/alta-reg-16-2000.html
Public Legal Education Association of Saskatchewan	Names and name changes	www.plea.org/freepubs/ncn/names.htm
Service Alberta	Choosing a last name for your child	www.servicealberta.ca/778.cfm
	Guidelines for choosing a given name or last name fo	www.servicealberta.ca/1172.cfm
	How do I legally change a name? Common Questions	www.servicealberta.ca/774.cfm#q25

	Legal change of name	www.servicealberta.gov.ab.ca/797.cfm
	Ordering a Change of Name Certificate	www.servicealberta.ca/798.cfm
Student Legal Services of Edmonton	How do I legally change a name?	www.slsedmonton.com/civil

FAMILY

COMMON LAW

Adult Interdependent Relationships Act

Resources	*Information*	*Website*
Alberta Justice	Alberta's Adult Interdependent Relationships Act and y	www.justice.gov.ab.ca/publications/default.aspx?id=3550%09
Alberta Law Line	Am I in a marriage?	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
	What about ending the adult relationship?	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
Canadian Legal FAQs	Adult interdependent relationships - FAQs	http://www.law-faqs.org/wiki/index.php/Ab
CanLii	Adult Interdependent Partner Agreement Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-141-2003/latest/alta-reg-141-2003.html
	Adult Interdependent Relationships Act	www.canlii.org/en/ab/laws/stat/sa-2002-c-a-4.5/latest/sa-2002-c-a-4.5.html
Community Legal Education Ontario	Living together: Opposite-sex and same-sex commor	www.cleo.on.ca/english/pub/onpub/subject/family.htm
Dial-A-Law (1-800-332-1091)	Tape on Common-Law Relationships	
Health Canada	Because life goes on… helping children and youth live	www.phac-aspc.gc.ca/publicat/mh-sm/pdf/booklet_e.pdf
Legal Information Society of Nova Scotia	Common-law relationships	www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
Legal Services Society of British Columbia	How is property divided when a common-law relations	www.familylaw.lss.bc.ca/help/faq.asp#propertyDivision
	Living together, living apart: common-law relationship	www.lss.bc.ca/publications/subject.aspx?s_id=14
	Property Issues and Common-Law Relationships	www.familylaw.lss.bc.ca/resources/fact_sheets/Property_issues_common_law.asp
People's Law School of British Columbia	The common law in your life	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
Public Legal Education and Information Service of New Bru	Living together	http://www.legal-info-legale.nb.ca/showpub.asp?id=126&langid=1
Student Legal Services of Edmonton	Common Law Relationships (Adult Interdependent Pa	www.slsedmonton.com/family
	Matrimonial Property	www.slsedmonton.com/family

FAMILY

CUSTODY AND ACCESS/PARENTING

Resources	*Information*	*Website*
ACJ Net	Women and the Law booklet	www.acjnet.org/abinteract/women_law.aspx
Alberta Courts	Family Court Counsellors/Intake Assistance	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/CourtCounsellorServices/t
	Family Justice Services: Forms under the Family Law	www.albertacourts.ab.ca/go/FamilyJusticeServices/tabid/120/default.aspx
	Family Justice Services: Mediation Services	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/MediationServices/tabid/1
	Family Justice Services: Overview of the Family Law	www.albertacourts.ab.ca/go/FamilyJusticeServices/tabid/120/default.aspx
	Family Justice Services: Parenting After Separation/F	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/CoursesSeminarsforParer
	Family Justice Services: Which Court should I choose	www.albertacourts.ab.ca/go/FamilyJusticeServices/tabid/120/default.aspx
	Family Law Information Centre: Forms and instructio	www.albertacourts.ab.ca/familylaw/courtforms.htm
	FAQs: At what age can a child decide with which pare	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
	FAQs: How do I get paternity testing done? How muc	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
	FAQs: How do I terminate my parental rights?	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen

	FAQs: I am not getting to see my children. Do I still h	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
	FAQs: I want to go on a holidy with my children to the	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
	FAQs: I want to move out ot the province with my chi	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
BC Lawline Blog	Is twelve a magic number?	http://bc-lawline.blogspot.com/
Alberta Law Line	Frequently asked questions on family law	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
Canadian Legal FAQs	Divorce: Access	http://www.law-faqs.org/wiki/index.php/Div
	Divorce: General information about custody, types of	http://www.law-faqs.org/wiki/index.php/Div
CanLII	Divorce Act	www.canlii.org/ca/sta/d-3.4/
	Family Law Act	www.canlii.org/en/ab/laws/stat/sa-2003-c-f-4.5/latest/sa-2003-c-f-4.5.html
	Family Law Act General Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-148-2005/latest/alta-reg-148-2005.html
Children's Legal & Educational Resource Centre	FAQ's for children about custody and access	http://www.clerc-calgary.ca/legal_info.asp
Community Legal Education Ontario	Custody and access	www.cleo.on.ca/english/pub/onpub/subject/family.htm
Justice Canada	Parenting after divorce	www.justice.gc.ca/eng/pi/pad-rpad/index.html
Law Courts Education Society of British Columbia	Kids guide to separation and divorce	www.lces.ca/family_law1/
	Teen guide to parental separation and divorce	www.lces.ca/family_law1/
	Parenting after separation program	www.lces.ca/family_law1/
Legal Information Society of Nova Scotia	Access	www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
	Custody	www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
	Safetly on your Way: Child custody and access inform	http://www.legalinfo.org/images/stories/pdf/flipaw.pdf
Legal Services Society of British Columbia	Video on: Family Matters in Supreme Court: Judicial	www.familylaw.lss.bc.ca/resources/video_FamMatSC.asp
	Video on: Making your case: The family court process	www.familylaw.lss.bc.ca/resources/video_MakYourCase.asp
	Legal information for battered women fact sheet serie	www.familylaw.lss.bc.ca/assets/pdf_pubs/lifbw-3caa.pdf
Maintenance Enforcement Program	Access enforcement	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=4062
	Where can I go for supervised visitation?	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=4062
Native Counselling Services of Alberta	The Family Court Worker Program	www.ncsa.ca/page?u=programs-court-workers
People's Law School of British Columbia	The child's right to love - Information for grandparents	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
Public Legal Education Association of Saskatchewan	Custody and access	www.plea.org/freepubs/cac/custody.htm
	Custody and access: Does the mother of a child auto	www.plea.org/freepubs/sp/single.htm
	Proof of parentage	www.plea.org/freepubs/sp/single.htm
	Single parents - Custody and Access	www.plea.org/freepubs/ump/unmarried.htm
PLENA	Access to justice resources edition: FAQs/parenting a	www.plena.org/pdf/AccesstoJusticeResourcesEditon2006.pdf
	Alberta's new Family Law Act: Supporting children an	www.plena.org/pdf/PLENALawandtheFamilyEdition2006.pdf
Student Legal Services of Edmonton	Custody and Access	www.slsedmonton.com/family

FAMILY

DIVORCE

Resources	*Information*	*Website*
ACJ Net	Women and the Law booklet	www.acjnet.org/abinteract/women_law.aspx
Alberta Courts	FAQs: How do I get a divorce?	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
	FAQs: Where can I get a copy of my divorce certifica	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen

Alberta Law Line	What about ending the adult relationship?	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
Canadian Legal FAQs	Divorce FAQs: Divorce Act, grounds for divorce, chilc	http://www.law-faqs.org/wiki/index.php/Div
Canadian Mental Health Association	Separation and Divorce	www.cmha.ca/bins/content_page.asp?cid=2-70-72
CanLII	Divorce Act	www.canlii.org/ca/sta/d-3.4/
Changing Together and The Legal Resource Centre of Albe	Marriage breakdown: Divorce	www.lawforforeignbrides.ca
Children's Legal & Educational Resource Centre	Family Law handbook, FAQ's for children about separ	http://www.clerc-calgary.ca/webadmin/my_documents/my_pictures/Adoption_Handbook.pdf
	FAQ's for children on divorce	http://www.clerc-calgary.ca/legal_info.asp
Collaborative Family Lawyers of Canada	Collaborative Divorce	www.collaborativelaw.ca/index.php
Community Legal Education Ontario	Getting divorced	www.cleo.on.ca/english/pub/onpub/subject/family.htm
CourtTips.ca	Court Tips for Parents: Representing yourself in BC ct	www.courttips.ca
Dial-A-Law (1-800-332-1091)	Tape on Annulment	
Health Canada	Because life goes on… helping children and youth live	www.phac-aspc.gc.ca/publicat/mh-sm/pdf/booklet_e.pdf
Justice Canada	What happens next? Information for kids about separ	www.justice-canada.com/eng/pi/pad-rpad/res/book-livre/title-titre.html
KidsHealth	Helping your child through a divorce	www.kidshealth.org/parent/emotions/feelings/help_child_divorce.html
	Tips for divorcing parents	www.kidshealth.org/parent/emotions/feelings/divorce.html
	What is divorce?	www.kidshealth.org/kid/feeling/home_family/divorce.html
Law Courts Education Society of British Columbia	Family Law and You Video - Self representation in BC	www.lces.ca/family_law1/
	Kids guide to separation and divorce	www.lces.ca/family_law1/
	Teen guide to parental separation and divorce	www.lces.ca/family_law1/
	Parenting after separation program	www.lces.ca/family_law1/
Legal Information Society of Nova Scotia	Divorce Information Kit: FAQs; legal words and phras	www.legalinfo.org/index.php?option=com_content&task=view&id=125&Itemid=141
	FAQs on uncontested divorces	www.legalinfo.org/index.php?option=com_content&task=view&id=125&Itemid=141
Legal Services Society of British Columbia	Living together, living apart: common-law relationship	www.familylaw.lss.bc.ca/resources/publications/pub_livingTogetherLivingApart.asp
Public Legal Education Association of Saskatchewan	When couples separate	www.plea.org/freepubs/separate/separation.htm
Queen's Printer	"Alberta Divorce Kit (uncontested)" - search the Catalc	www.qp.alberta.ca/Laws_Online.cfm
Service Alberta	Divorce law: Questions and Answers	www.services.gov.ab.ca/cps/rde/xchg/sa/hs.xsl/5961.html?topnav=living&topic=5249&subto
	Where do I get a copy of my divorce documents?	www.servicealberta.gov.ab.ca/774.cfm#q10
Student Legal Services of Edmonton	Divorce booklet	www.slsedmonton.com/family

FAMILY

FAMILY VIOLENCE

Resources	*Information*	*Website*
ACJ Net	Women and the Law booklet	www.acjnet.org/abinteract/women_law.aspx
Alberta Courts	Applying for a Protection Order on Notice	www.albertacourts.ca/familylaw/pdf/book25.pdf
	Applying for a Restraining Order without Notice	www.albertacourts.av.ca/familylaw/pdf/book24.pdf
	FAQs: How do I get a restraining order against my sp	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
	Review of an Emergency Protection Order	www.albertacourts.ab.ca/familylaw/pdf/book26inst.pdf
Alberta Children's Services	Abuse in same-sex and LGBTQ* Relationships bookle	www.child.gov.ab.ca
	Abuse in same-sex and LGBTQ* Relationships inform	www.child.gov.ab.ca
	Bullying prevention	http://child.alberta.ca/home/586.cfm

	Creating a culture of support in Alberta communities ir	www.child.gov.ab.ca
	Family Violence Prevention: Aboriginal families	www.child.alberta.ca/home/1009.cfm
	Family Violence Prevention: Adults, youth, family, frie	www.child.alberta.ca/home/824.cfm
	Family Violence Prevention: Resources for older adul	www.child.gov.ab.ca
	Healthy Relationships information sheet	www.child.gov.ab.ca/whatwedo/fvp/pdf/2.2%20-%20Resources%20for%20Older%20Adults.p
	Know your rights	www.child.gov.ab.ca/whatwedo/fvp/pdf/2.2%20-%20Resources%20for%20Older%20Adults.p
	Men abused by women information sheet	www.child.gov.ab.ca/whatwedo/fvp/pdf/2.2%20-%20Resources%20for%20Older%20Adults.p
	Men abused by women in intimate relationships bookl	www.child.gov.ab.ca/whatwedo/fvp/pdf/2.2%20-%20Resources%20for%20Older%20Adults.p
	Preventing abuse of older adults booklet	www.child.gov.ab.ca/whatwedo/fvp/pdf/2.2%20-%20Resources%20for%20Older%20Adults.p
	Preventing abuse of older adults information sheet	www.child.gov.ab.ca
	The response to elder abuse in Alberta: Legisltaion ar	www.child.gov.ab.ca/whatwedo/fvp/pdf/2.2%20-%20Resources%20for%20Older%20Adults.p
	Women abused in intimate relationships booklet	www.child.gov.ab.ca/whatwedo/fvp/pdf/2.2%20-%20Resources%20for%20Older%20Adults.p
	Women abused in intimate relationships information s	www.child.gov.ab.ca/whatwedo/fvp/pdf/2.2%20-%20Resources%20for%20Older%20Adults.p
Alberta Justice	Ablerta Victims of Crime Act	www.solgps.alberta.ca/programs_and_services/victim_services/Pages/default.aspx
	Victims of crime: Help for victims, victim impact state	www.solgps.alberta.ca/programs_and_services/victim_services/help_for_victims/Pages/defa
	Victims of family violence - information and rights boo	www.solgps.alberta.ca/safe_communities/community_awareness/family_violence/Publicatior
Alberta SPCA	Animal cruelty and family violence - A resource book f	www.albertaspca.org/PDFs/FamilyViolenceBook.pdf
Canadian Legal FAQs	Protection Against Family Violence Act FAQs	http://www.law-faqs.org/wiki/index.php/Ab
Canadian Network for the Prevention of Elder Abuse	Publications on elder abuse	www.cnpea.ca/
Canadian Resource Centre for Victims of Crime	What is a Peace Bond?	www.crcvc.ca/docs/peacebonds.pdf
CanLii	Protection Against Family Violence Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-p-27/latest/rsa-2000-c-p-27.html
	Protection Against Family Violence Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-80-1999/latest/alta-reg-80-1999.html
	Victims of Crime Act	www.canlii.org/ab/laws/sta/v-3/20070117/whole.html
	Victims of Crime Regulation	www.canlii.org/ab/laws/regu/2004r.63/20080415/whole.html
Changing Together and The Legal Resource Centre of Albe	Abuse or violence in the family	www.lawforforeignbrides.ca/FB-LIC/abuse.aspx
Edmonton John Howard Society	Family violence prevention	www.johnhoward.org/programs_and_services/index.html
Edmonton Police Service	Elder abuse intervention team	www.edmontonpolice.ca/CommunityPolicing/FamilyProtection/ElderAbuse.aspx
	Spousal violence	www.edmontonpolice.ca/CommunityPolicing/FamilyProtection/SpousalViolence.aspx
Justice Canada	Don't become a victim of the illegal trade in people bo	www.justice.gc.ca/eng/fs-sv/tp/pub/brochure/index.html
	Family violence publications	http://canada.justice.gc.ca/eng/pi/fv-vf/publi.html
	Family violence publications: Abuse of older adults	http://canada.justice.gc.ca
	Family violence publications: Abuse is wrong in any c	www.justice.gc.ca
	Family violence publications: Child abuse	www.justice.gc.ca
	Family violence publications: Dating violence	www.justice.gc.ca
	Family violence publications: Harassment - A handbo	www.justice.gc.ca
	Family violence publications: Sexual abuse and explo	www.justice.gc.ca
	Family violence publications: Spousal abuse	www.justice.gc.ca
	Family violence publications: Stalking is a crime calle	www.justice.gc.ca
	Family violence publications: What's wrong with span	www.phac-aspc.gc.cal
Legal Information Society of Nova Scotia	Family violence - FAQs	www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51

Legal Services Society of British Columbia	For your protection: Peace Bonds and Restraining Or	www.lss.bc.ca/publications/subject.aspx?s_id=15
	If you are an immigrant sponsored by your husband	www.lss.bc.ca/publications/subject.aspx?s_id=15
	Legal information for battered women fact sheet serie	www.lss.bc.ca/publications/subject.aspx?s_id=15
	Legal information for battered women fact sheet serie	www.lss.bc.ca/publications/subject.aspx?s_id=15
	Legal information for battered women fact sheet serie	www.lss.bc.ca/publications/subject.aspx?s_id=15
	Legal information for battered women fact sheet serie	www.lss.bc.ca/publications/subject.aspx?s_id=15
	Speaking of abuse: Violence against Aboriginal wome	www.lss.bc.ca/publications/subject.aspx?s_id=15
	Speaking of abuse: Violence against women in relatic	www.lss.bc.ca/publications/subject.aspx?s_id=15
	No Contact Orders explained	www.lss.bc.ca/publications/pub.aspx?p_id=74
Medicine Hat College	Women's rights for a safer tomorrow booklet	www.mhc.ab.ca/continuing-studies/womens_rights/Chpt5.htm
Oak-Net	Checking up on the abused	www.oak-net.org/index/check.html
	Giving evidence	www.oak-net.org/index/criminal.html
	No Contact Order	www.oak-net.org/index/orders.html#nocontact
	Using the law to keep an abuser away	www.oak-net.org/index/orders.html
	What can you do if you have been abused?	www.oak-net.org/index/cando.html
	What the law says about … financial/material abuse	www.oak-net.org/index/finance.html
	What the law says about … physical abuse	www.oak-net.org/index/law-phys.html
	What the law says about … psychological abuse	www.oak-net.org/index/law-psy.html
	What the law says about … medication abuse	www.oak-net.org/index/law-med.html
	What the law says about … neglect	www.oak-net.org/index/law-neg.html
People's Law School of British Columbia	Abuse of people with disabilities	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
Public Health Agency of Canada	Financial abuse of older adults: What is financial abu	www.phac-aspc.gc.ca/ncfv-cnivf/familyviolence/html/agefinancialab_e.html
	The abuse of parents by their teenage children	www.phac-aspc.gc.ca/ncfv-cnivf/familyviolence/html/fvparentsabu_e.html
	Parent abuse: The abuse of parents by their teenange	www.phac-aspc.gc.ca/ncfv-cnivf/familyviolence/pdfs/2003parentabuse_e.pd
Public Legal Education and Information Service of New Bru	Peace bonds and restraining orders	www.legal-info-legale.nb.ca/showpub.asp?id=161&langid=1
Public Legal Education Association of Saskatchewan	Abuse of older adults	www.plea.org/freepubs/aoa/oabuse.htm
	Abusive relationships	www.plea.org/freepubs/freepubs.htm
	Harassment intimidation and threats	www.plea.org/freepubs/hit/harass.htm
	Peace Bonds	www.plea.org/freepubs/pb/bonds.htm
	Victims of domestic violence	www.plea.org/freepubs/sp/single.htm
PLENA	Alberta directory of family law and family violence res	www.plena.org/new/documents/ResourceDirectory.pdf
	Safety from domestic violence: A resource manual fo	www.calgary.ca/docgallery/bu/community/plena_resource_manual.pdf
Service Alberta	Prevention of family violence and bullying: Family vic	www.familyviolence.gov.ab.ca/pfvb
Shelternet.ca	A list of shelters for abused women in a variety of lang	www.shelternet.ca/splashPage.htm
	Internet and e-mail safety - Questions and answers	www.shelternet.ca/en/women/internet-safety/
Student Legal Services of Edmonton	Domestic abuse	www.slsedmonton.com/family
The Support Network - 211	A confidential, non-judemental listening service for pe	www.thesupportnetwork.com
	Seniors' abuse helpline 454-8888	www.thesupportnetwork.com
	What is senior abuse? Questions and Answers	www.thesupportnetwork.com
Vigor	Violence in gay male relationships	www.vigorcalgary.ca/

Violetnet.org	General information about abuse	www.violetnet.org/info/toc.htm
	Getting out	www.violetnet.org/info/toc.htm
	Getting the police involved	www.violetnet.org/info/toc.htm
	Going to court	www.violetnet.org/info/toc.htm
	Protecting yourself	www.violetnet.org/info/toc.htm
	Taking your children with you	www.violetnet.org/info/toc.htm
	Understanding the legal implications of partner abuse	www.violetnet.org/info/toc.htm
Youthsafe.net	A guide to Alberta's resources for LGBT youth	www.youthsafe.net/
YouthOne.com	Anomymous online crisis chat for youth	www.youthone.com/crisischat.php

FAMILY

GRANDPARENTS CONTACT

Resources	*Information*	*Website*
ACJ Net	Grandparents' rights booklet	www.acjnet.org/abinteract/seniorsbooklets.aspx
Alberta Courts	Family Court Counsellors/Intake Assistance	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/CourtCounsellorServices/t
	Family Justice Services: Forms under the Family Law	www.albertacourts.ab.ca/go/FamilyJusticeServices/tabid/120/default.aspx
	Family Justice Services: Mediation Services	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/MediationServices/tabid/1
	Family Justice Services: Overview of the Family Law	www.albertacourts.ab.ca/go/FamilyJusticeServices/tabid/120/default.aspx
Alberta Justice	How is grandparent contact dealt with under Alberta's	www.justice.gov.ab.ca/families/family_law_legislation.aspx?id=4285
Canadian Grandparents' Rights	Canadian Grandparents' Rights Association: Florect k	http://plena.org/new/index.asp?id=51
Canadian Legal FAQ's	Grandparents' Rights	www.law-faqs.org/wiki/index.php/Grandparents
CanLii	Family Law Act	www.canlii.org/en/ab/laws/stat/sa-2003-c-f-4.5/latest/sa-2003-c-f-4.5.html
	Family Law Act General Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-148-2005/latest/alta-reg-148-2005.html
Legal Services Society of British Columbia	Access	www.familylaw.lss.bc.ca/legal_issues/grandparents.asp
	Benefits for grandparents and other relatives raising cl	www.familylaw.lss.bc.ca/resources/fact_sheets/grandparents_benefits.asp
	Can I get access to my grandchild?	www.familylaw.lss.bc.ca/help/faq_CustodyAccess.asp#grandchildAccess
	Grandparents' rights	www.familylaw.lss.bc.ca/resources/fact_sheets/grandparents_rights.asp
PLENA	Access to justice resources edition: What rights do I h	www.plena.org/pdf/AccesstoJusticeResourcesEditon2006.pdf
	Alberta's new Family Law Act: Supporting children an	www.plena.org/pdf/PLENALawandtheFamilyEdition2006.pdf

FAMILY

GUARDIANSHIP

Resources	*Information*	*Website*
Alberta Children's Servcies	Becoming the guardian of a child	www.child.alberta.ca/home/677.cfm
Alberta Courts	Family Justice Servcies: Overview of the Family Law	www.albertacourts.ab.ca/go/FamilyJusticeServices/tabid/120/default.aspx
Alberta Law Line	What about children and their legal guardians?	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
	What is a legal guardian?	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
Canadian Legal FAQs	Dependent Adults Act: Guardianship and Trustees FA	http://www.law-faqs.org/wiki/index.php/Ab
CanLii	Child, Youth, and Family Enhancement Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-c-12/latest/rsa-2000-c-c-12.html
	Child, Youth, and Family Enhancment Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-160-2004/latest/alta-reg-160-2004.html

	Dependent Adults Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-d-11/latest/rsa-2000-c-d-11.html
	Dependent Adults Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-289-1981/latest/alta-reg-289-1981.html
	Family Law Act	www.canlii.org/en/ab/laws/stat/sa-2003-c-f-4.5/latest/sa-2003-c-f-4.5.html
	Family Law Act General Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-148-2005/latest/alta-reg-148-2005.html
Legal Information Society of Nova Scotia	Guardianship of a minor	www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
Native Counselling Services of Alberta	The Family Court Worker Program	www.ncsa.ca/page?u=programs-court-workers
Seniors and Community Supports	Application for Review of Guardianship Order	http://seniors.alberta.ca/services_resources/opg/guardianship/kits/kit2/k2_forms/2889r.pdf
	Guardianship fact sheet	www.seniors.gov.ab.ca/services_resources/opg/guardianship/factsheets/pdf/GuardianshipFa
	Guardianship for Dependent Adults	www.seniors.gov.ab.ca/services_resources/opg/guardianship/index.asp
	Guardianship self-help kits	www.seniors.gov.ab.ca/services_resources/opg/guardianship/index.asp
	Physician's guide to guardianship and the dependent a	www.seniors.gov.ab.ca/services_resources/opg/guardianship/publications/pdf/NCN0682.pdf
	Understanding guardianship in Alberta	www.seniors.gov.ab.ca/services_resources/opg/guardianship/publications/pdf/NCN0680.pdf
Student Legal Services of Edmonton	Children at Risk	www.slsedmonton.com/family

FAMILY
MARRIAGE

Resources	*Information*	*Website*
ACJ Net	Women and the Law booklet	www.acjnet.org/abinteract/women_law.aspx
Canadian Legal FAQs	Marriage FAQs	http://www.law-faqs.org/wiki/index.php/Ab
CanLii	Marriage Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-m-5/latest/rsa-2000-c-m-5.html
	Marriage Act Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-162-2000/latest/alta-reg-162-2000.html
	Marriage for Civil Purposes Act 2005, c.33 [Assented t	www.canlii.org/en/ca/laws/stat/sc-2005-c-33/latest/sc-2005-c-33.html
Changing Together and The Legal Resource Centre of Albe	Before getting married - International arranged marria	www.lawforforeignbrides.ca
	Before getting married - Location of your marriage cer	www.lawforforeignbrides.ca
	Before getting married - Your future husband	www.lawforforeignbrides.ca/FB-BGM/default.aspx
	Before getting married - Your future husband - His ma	www.lawforforeignbrides.ca/FB-BGM/default.aspx
	Before getting married - Your future husband's expect	www.lawforforeignbrides.ca/FB-BGM/default.aspx
Legal Information Society of Nova Scotia	Marriage	www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
Legal Services Society of British Columbia	Living together, living apart: Common-law relatinoshi	www.familylaw.lss.bc.ca/resources/publications/pub_livingTogetherLivingApart.asp
Service Alberta	Vital Statistics: FAQs on marriage	www.servicealberta.gov.ab.ca/774.cfm#Marriage
	Vital Statistics: FAQs on marriage officiats	www.servicealberta.gov.ab.ca/774.cfm#Marriage%20Officiants
	Vital Statistics: Getting Married	www.servicealberta.gov.ab.ca/542.cfm
Student Legal Services of Edmonton	How do I Legally Change my Name?	www.slsedmonton.com/civil
	Getting married booklet	www.slsedmonton.com/family
The Centre for Education, Law and Society, of British Colun	Same sex marriage	www.lawconnection.ca

FAMILY
PROPERTY

Resources	*Information*	*Website*
Alberta Law Line	What about property?	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/

Canada Revenue Agency	Registered Retirement Savings Plan (RRSP)	www.cra-arc.gc.ca/tx/ndvdls/tpcs/rrsp-reer/rrsps-eng.html
Canadian Legal FAQs	Real Estate: What are dower rights?	http://www.law-faqs.org/wiki/index.php/Real-gen
CanLii	Family Law Act: Part 3.1, Canada Pension Plan (Can	www.canlii.org/en/ab/laws/stat/sa-2003-c-f-4.5/latest/sa-2003-c-f-4.5.html
	Matrimonial Property Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-m-8/latest/rsa-2000-c-m-8.html
	Matrimonial Property Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-13-1999/latest/alta-reg-13-1999.html
Changing Together and The Legal Resource Centre of Albe	Finances - Bank accounts and debts	www.lawforforeignbrides.ca/FB-MB/Bank.aspx
	Marriage breakdown: Matrimonial property	www.lawforforeignbrides.ca/FB-MB/property.aspx
Legal Information Society of Nova Scotia	Matrimonial property	www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
Public Legal Education Association of Saskatchewan	When couples separate	www.plea.org/freepubs/separate/separation.htm
Service Canada	Canada Pension Plan - Credit splitting upon divorce o	www.hrsdc.gc.ca/asp/gateway.asp?hr=en/isp/pub/factsheets/creditsplit.shtml&hs=cpr
	Do I require my spouse's consent in order to dispose c	www.servicealberta.ca/592.cfm
Student Legal Services of Edmonton	Matrimonial Property	www.slsedmonton.com/family

FAMILY

SEPARATION

Resources	*Information*	*Website*
ACJ Net	Women and the Law booklet	www.acjnet.org/abinteract/women_law.aspx
Alberta Courts	Family Justice Services: Parenting After Separation/F	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/CoursesSeminarsforParer
	FAQs: At what age can a child decide with which pare	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
	FAQs: I just separated from my spouse. What do I n	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
Canadian Mental Health Association	Separation and Divorce	www.cmha.ca/bins/content_page.asp?cid=2-70-72
CanLII	Divorce Act	www.canlii.org/en/ca/laws/stat/rsc-1985-c-3-2nd-supp/latest/rsc-1985-c-3-2nd-supp.html
	Matrimonial Property Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-m-8/latest/rsa-2000-c-m-8.html
	Matrimonial Property Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-13-1999/latest/alta-reg-13-1999.html
Changing Together and The Legal Resource Centre of Albe	Children during separation and divorce	www.lawforforeignbrides.ca/
	Marriage breakdown: Children during separation and	www.lawforforeignbrides.ca/
	Marriage breakdown: Separation	www.lawforforeignbrides.ca/
Children's Legal & Educational Resource Centre	Family Law handbook, FAQ's for children about seper	http://www.clerc-calgary.ca/webadmin/my_documents/my_pictures/Family_Law_Handbook.p
Citizenship and Immigration Canada	Sponsoring your family: To be a sponsor, you must p	www.cic.gc.ca/english/immigrate/sponsor/relatives-apply-who.asp
Community Legal Education Ontario	CPP benefits: Are you entitled - separated or divorce	www.cleo.on.ca/english/pub/onpub/subject/family.htm
Justice Canada	What happens next? Information for kids about separ	www.justice-canada.com/eng/pi/pad-rpad/res/book-livre/title-titre.html
Law Courts Education Society of British Columbia	Kids guide to separation and divorce	www.lces.ca/family_law1/
	Teen guide to parental separation and divorce	www.lces.ca/family_law1/
	Parenting after separation handbook	www.ag.gov.bc.ca/family-justice/resources/brochures_booklets/pas/PASHandbook.pdf
	Parenting after separation program	www.lces.ca/family_law1/
Legal Information Society of Nova Scotia	Separation	www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
Legal Services Society of British Columbia	Living together, living apart: Common-law relatinoshi	www.familylaw.lss.bc.ca/resources/publications/pub_livingTogetherLivingApart.asp
Public Legal Education Association of Saskatchewan	When couples separate	www.plea.org/freepubs/separate/separation.htm
Student Legal Services of Edmonton	Divorce booklet	www.slsedmonton.com/family
	Matrimonial Property	www.slsedmonton.com/family

FAMILY

SUPPORT

Child Support

Resources	*Information*	*Website*
ACJ Net	Women and the Law booklet	www.acjnet.org/abinteract/women_law.aspx
Alberta Courts	Family Justice Services: Overview of the Family Law	www.albertacourts.ab.ca/go/FamilyJusticeServices/tabid/120/default.aspx
	Family Justice Services: Forms/Family law kits	www.albertacourts.ab.ca/go/FamilyJusticeServices/tabid/120/default.aspx
	Family Law Information Centre: Amendments to the (	www.albertacourts.ab.ca/familylaw/amendedguidelines.htm
	Family Law Information Centre: Forms and instructior	www.albertacourts.ab.ca/familylaw/courtforms.htm
	Family Law Information Centre: Interjurisdictional Sup	www.albertacourts.ab.ca/familylaw/iso/iso.htm
	Family Law Information Centre: Maintenance Enforce	www.albertacourts.ab.ca/familylaw/mesa/mesa.htm
	FAQs: Can I change a child support order from anoth	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
	FAQs: Can I make my ex-spouse/ex-partner proivde p	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
	FAQs: How do I get my ex-pouse/ex-partner registere	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
	FAQs: How much child support will I have to pay?	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
	FAQs: I am not getting my child support. Do I still ha	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
	FAQs: I have a child support order from another prov	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
	FAQs: My ex-spouse/ex-partner and I agree on child s	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
	FAQs: The MEP is taking action against me. What ca	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
	FAQs: What do I do when my income changes and I (	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
BC Lawline Blog	Child Support Shenanigans	http://bc-lawline.blogspot.com/
Alberta Employment, Immigration, and Industry	Alberta Works Child Support Services - Questions and	http://employment.alberta.ca/documents/FCH/FCH-CSS_aw_css.pdf
Canadian Legal FAQs	Access and Child Support	http://www.law-faqs.org/wiki/index.php/Div
	Federal Child Support Guidelines FAQs	http://www.law-faqs.org/wiki/index.php/Div
Canadian Revenue Agency	Support Payment - tax laws	www.cra-arc.gc.ca/E/pub/tg/p102/p102-08e.pdf
CanLII	Divorce Act	www.canlii.org/en/ca/laws/stat/rsc-1985-c-3-2nd-supp/latest/rsc-1985-c-3-2nd-supp.html
	Family Law Act	www.canlii.org/en/ab/laws/stat/sa-2003-c-f-4.5/latest/sa-2003-c-f-4.5.html
	Family Law Act General Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-148-2005/latest/alta-reg-148-2005.html
	Federal Child Support Guidelines	www.canlii.org/en/ca/laws/regu/sor-97-175/latest/sor-97-175.html
Children's Legal & Educational Resource Centre	FAQ's for children on Child Support	http://www.clerc-calgary.ca/legal_info.asp
Community Legal Education Ontario	Child support and the Child Support Guidelines	www.cleo.on.ca/english/pub/onpub/subject/family.htm
Justice Canada	About child support in Canada	www.justice.gc.ca/eng/pi/sup-pen/acsi/about.html
	Are you eligible for the Canada Child Tax Benefit?	www.cra-arc.gc.ca/E/pub/tg/t4114/t4114-e.html
	Cases of interest - identified by specific provision of th	www.justice.gc.ca/eng/pi/sup-pen/cl-jur/toc-tdm.asp
	Child support on-line Calculator	www.justice.gc.ca/eng/pi/sup-pen/look-rech/index.asp
	Child support - Dealing with special expences	www.justice.gc.ca/eng/pi/sup-pen/pub/guide/step7-etap7.html
	Federal child support amounts: Simplified tables	www.justice.gc.ca/eng/pi/sup-pen/grl/pdftab.html
	Provincial and Territorial Child Support information	www.justice.gc.ca/eng/pi/sup-pen/pub/guide/pt_info.html
	Ten things you need to know - Child Support	www.justice.gc.ca/eng/pi/sup-pen/10/10.html

	The Federal Child Support Guidelines: Step-by-step	www.justice.gc.ca/eng/pi/sup-pen/pub/guide/index.html
	The Federal Child Support Guidelines: Step-by-step F	www.justice.gc.ca/eng/pi/sup-pen/pub/guide/qa-qr.html
Law Courts Education Society of British Columbia	Changing a child support order	www.courttips.ca
	Court tips for parents: Representing yourself in chaml	www.courttips.ca
Legal Information Society of Nova Scotia	Child support	www.legalinfo.org/index.php?option=com_content&task=view&id=33&Itemid=51
Maintenance Enforcement Program	Access enforcement	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=4062
	Collection guidelines	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=2796
	Creditor information and forms	www.justice.gov.ab.ca/mep/creditor_info.aspx
	Debtor information and forms	www.justice.gov.ab.ca/mep/debtor_info.aspx
	Deterrent penalties and service fees	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=3898
	Employer information about the Maintenance Enforcei	www.justice.gov.ab.ca/mep/employer_info.aspx
	Federal support deduction notices	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1008
	Federal licence denials	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1009
	Financial disclosure and default hearings: Default Hea	www.justice.gov.ab.ca/mep/info_sheets.aspx#jumpRec3899
	How do I get a court order for maintenance?	www.justice.gov.ab.ca/mep/default.aspx?id=1100
	How to register with the Maintenance Enforcement Pr	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=998
	If you have a compliment or complaint about the Main	www.justice.gov.ab.ca/mep/contact.aspx?id=1004
	Income support and the government's right to receive	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1014
	List of collection actions available to the Maintenance	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1006
	Maintenance Enforcement accounts online	https://extranet.gov.ab.ca/just/mep/
	Maintenance Enforcement Support Agreements	www.justice.gov.ab.ca/mep/debtor_info.aspx?id=3571
	Maintenance for adult children	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1555
	Making payments	www.justice.gov.ab.ca/mep/debtor_info.aspx?id=1002
	Making payments from outside Canada	www.justice.gov.ab.ca/mep/debtor_info.aspx?id=4243
	Motor vehicle restrictions and driver's licence cancella	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1038
	Non-wage support deduction notices	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1010
	Payment arrangements for arrears	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=4482
	Registrations ("Writs") at the Personal Property Regist	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=2213
	Responsibilities of the creditor	www.justice.gov.ab.ca/mep/creditor_info.aspx?id=1000
	Responsibilities of the debtor	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1001
	Responsibilities of the Maintenance Enforcement Proc	www.justice.gov.ab.ca/mep/creditor_info.aspx?id=999
	Requests for payments from the Department of Natior	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=2206
	Variable support orders	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1015
	Varying or changing your court order	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1017
	Wage support deduction notices	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1012
	Welcome to the Maintenance Enforcement Program	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=4737
	What to do if you cannot make your payment	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1016
	When a child turns 18	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1022
	When a debtor or creditor resides outside of Alberta	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1013
	When my child turns age 18, is he/she still entitled to s	www.justice.gov.ab.ca/mep/default.aspx?id=1101

	Why have arrears or other charges been added to my	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=4341
People's Law School of British Columbia	Child support in British Columbia - Information for par	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
Public Legal Education Association of Saskatchewan	Child and spousal maintenance	www.plea.org/freepubs/csm/maintenance.htm
	Maintenance: The child	www.plea.org/freepubs/sp/single.htm
Student Legal Services of Edmonton	Divorce booklet	www.slsedmonton.com/family
	Maintenance Payments (Divorce Act)	www.slsedmonton.com/family
	Maintenance Payments (Family Law Act)	www.slsedmonton.com/family

FAMILY

SUPPORT

Spousal Support

Resources	*Information*	*Website*
ACJ Net	Women and the Law booklet	www.acjnet.org/abinteract/women_law.aspx
Alberta Courts	Family Justice Services: Overview of the Family Law	www.albertacourts.ab.ca/go/FamilyJusticeServices/tabid/120/default.aspx
	Family Justice Services: Forms/Family law kits	www.albertacourts.ab.ca/go/FamilyJusticeServices/tabid/120/default.aspx
	Family Law Information Centre: Forms and instructior	www.albertacourts.ab.ca/familylaw/courtforms.htm
	Family Law Information Centre: Interjurisdictional Sup	www.albertacourts.ab.ca/familylaw/iso/iso.htm
	Family Law Information Centre: Maintenance Enforce	www.albertacourts.ab.ca/familylaw/mesa/mesa.htm
	FAQs: How do I get my ex-pouse/ex-partner registere	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
CanLII	Divorce Act	www.canlii.org/en/ca/laws/stat/rsc-1985-c-3-2nd-supp/latest/rsc-1985-c-3-2nd-supp.html
	Family Law Act	www.canlii.org/en/ab/laws/stat/sa-2003-c-f-4.5/latest/sa-2003-c-f-4.5.html
	Family Law Act General Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-148-2005/latest/alta-reg-148-2005.html
Citizen and Immigration Canada	Sponsoring your family: To be a sponsor, you must pr	www.cic.gc.ca/English/immigrate/sponsor/spouse-apply-who.asp
Maintenance Enforcement Program	Collection guidelines	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=2796
	Creditor information and forms	www.justice.gov.ab.ca/mep/creditor_info.aspx
	Debtor information and forms	www.justice.gov.ab.ca/mep/debtor_info.aspx
	Deterrent penalties and service fees	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=3898
	Employer information about the Maintenance Enforcer	www.justice.gov.ab.ca/mep/employer_info.aspx
	Federal support deduction notices	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1008
	Federal licence denials	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1009
	Financial disclosure and default hearings: Default Hea	www.justice.gov.ab.ca/mep/info_sheets.aspx#jumpRec3899
	How do I get a court order for maintenance?	www.justice.gov.ab.ca/mep/default.aspx?id=1100
	How to register with the Maintenance Enforcement Pro	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=998
	If you have a compliment or complaint about the Main	www.justice.gov.ab.ca/mep/contact.aspx?id=1004
	Income support and the government's right to receive	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1014
	List of collection actions available to the Maintenance	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1006
	Maintenance Enforcement accounts online	https://extranet.gov.ab.ca/just/mep/
	Maintenance Enforcement Support Agreements	www.justice.gov.ab.ca/mep/debtor_info.aspx?id=3571
	Debtor Information for Making payments	www.justice.gov.ab.ca/mep/debtor_info.aspx?id=1002
	Debtor Information for Making payments from outside	www.justice.gov.ab.ca/mep/debtor_info.aspx?id=4243

	Motor vehicle restrictions and driver's licence cancella	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1038
	Non-wage support deduction notices	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1010
	Payment arrangements for arrears	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=4482
	Registrations ("Writs") at the Personal Property Regist	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=2213
	Responsibilities of the creditor	www.justice.gov.ab.ca/mep/creditor_info.aspx?id=1000
	Responsibilities of the debtor	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1001
	Responsibilities of the Maintenance Enforcement Proc	www.justice.gov.ab.ca/mep/creditor_info.aspx?id=999
	Requests for payments from the Department of Natior	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=2206
	Variable support orders	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1015
	Varying or changing your court order	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1017
	Wage support deduction notices	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1012
	Welcome to the Maintenance Enforcement Program	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=4737
	What to do if you cannot make your payment	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1016
	When a debtor or creditor resides outside of Alberta	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1013
	Why have arrears or other charges been added to my	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=4341
Public Legal Education Association of Saskatchewan	Child and spousal maintenance	www.plea.org/freepubs/csm/maintenance.htm
Student Legal Services of Edmonton	Divorce booklet	www.slsedmonton.com/family
	Maintenance Payments (Divorce Act)	www.slsedmonton.com/family
	Maintenance Payments (Family Law Act)	www.slsedmonton.com/family

FAMILY

TRAVEL

Resources	*Information*	*Website*
Alberta Courts	FAQs: I want to go on a holidy with my children to the	www.albertacourts.ab.ca/go/CourtServices/FamilyJusticeServices/FamilyLawInformationCen
Canadian Legal FAQs	Travel: Children	http://www.law-faqs.org/wiki/index.php/Trav
Foreign Affairs and International Trade Canada	Gay, lesbian, bisexual, transgendered travel	http://www.voyage.gc.ca/faq/children-travel_enfants-voyage-eng.asp
	Tips for traveling with children	http://www.voyage.gc.ca/faq/children-travel_enfants-voyage-eng.asp
Passport Canada	Travelling with children: Documentation to facilitiate t	http://www.ppt.gc.ca/planification/16-.aspx?lang=eng

HOUSING

CONTACT INFORMATION

Resources	*Contact Information*	*Website*
Alberta Arbitration and Mediation Society	1-800-232-7214	www.aams.ab.ca/
Alberta - Canadian Home Builder's Association	1-800-661-3348	www.chbaalberta.ca/
Alberta Energy and Utilities Board (Dial 310-0000 to access	403-297-8311	www.eub.gov.ab.ca
Alberta New Home Warranty Program	1-800-352-8240	www.anhwp.com
Bissell Centre	780-423-2285 ext. 110	www.bissellcentre.org/services.htm
Boyle Street Community Services	780-424-4106	www.boylestreet.org/programs.html
Canadian Association of Accredited Mortgage Professionals	1-888-442-4625	www.caamp.org/index_e.htm

Canadian Condominium Institute (North Alberta)	780-413-8334	www.cci-north.ab.ca
Canadian Condominium Institute (South Alberta)	403-253-9082	www.cci-south.ab.ca
Canadian Mortgage and Housing Corporation	780-423-8700	www.cmhc-schl.gc.ca/en/noflash.html
Capital Health	780-413-7927	www.capitalhealth.ca/AboutUs/OurOrganization/PublicHealthDivision/EnvironmentalHealth/E
Capital Region Housing Corporation	780-420-6161/780-428-8200 (24-hour recording inform	www.crhc.ab.ca
E4C	780-424-7543 ext. 225	www.e4calberta.org/housing.html
Edmonton 311 Information line	inside Edmonton: 311 outside of Edmonton: 780-442-3	www.gov.edmonton.ab.ca/for_residents/311.aspx
Edmonton Apartment Association	780-413-9773	www.eaa.ab.ca
Edmonton Community Legal Centre	780-702-1725	www.eclc.ca/
Edmonton Inner City Housing Society	780-423-1339	www.eichs.org/
Edmonton John Howard Society - Residential services	780-428-7590	www.johnhoward.org/programs_and_services/residential_services/index.html
Edmonton Mennonite Centre for Newcomers	780-424-7709	www.emcn.ab.ca/Contact
Edmonton People In Need Shelter Society		http://icaf.ca/epinss.html
Edmonton Real Estate Board		www.ereb.com
Elizabeth Fry Society - Private Home Placement Program	780-421-1175 ext. 29 or 1-866-421-1175 ext. 29	www.elizabethfry.ab.ca/edmonton/edprofr.htm
Family and Special Purpose Housing	780-427-7876	www.seniors.gov.ab.ca/housing/family_special/index.asp
First-time Homebuyers Program	780-496-8200	http://www.edmonton.ca/for_residents/resident_services_programs/first-place.aspx
Handicapped Housing Society	780-451-1114	
HomeEd (City of Edmonton Non-profit Housing Corporation)	780-474-5706/780-421-4291	www.informedmonton.com/Public/agency/0356.htm
Homelessness and Eviction Prevention Fund	780-644-5135	http://employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/5203.html
Inner City Agencies Foundation		http://icaf.ca/index.html
Land Title Office	780-427-2742	www.servicealberta.gov.ab.ca/LandTitles.cfm
Landlord and Tenant Advisory Board	780-496-5959, Select Option 2	http://www.edmonton.ca/for_residents/resident_services_programs/landlord-and-tenant-advis
Landlord and Tenant Advisory Baord - Advice Line	780-496-5959, Select Option 4	http://www.edmonton.ca/for_residents/resident_services_programs/landlord-and-tenant-advis
Low-income and Special-needs Housing Services	780-496-6029	http://www.edmonton.ca/for_residents/resident_services_programs/lowincome-special-needs
Metis Urban Housing Corporation	780-452-6440	www.muhcab.ca/
Modular Manufactured Housing Association of Alberta and Saskatchewan	780-429-1798	www.affordablehomes.ca/admin/contentx/default.cfm?PageId=6
Native Seniors Centre: Urban Native Housing Registry (18 yrs+)	780-476-6595	http://www.nativeseniorscentre.ca/index.php?c=programs
Operation Friendship Seniors Society	780-429-2626	www.ofss.org/
Real Estate Council of Alberta	1-888-425-2754	www.reca.ca/about_reca/contact_reca.htm
Residential Tenancy Dispute Resolution Service	780-644-3000	www.servicealberta.ca/869.cfm
Seniors Associatio of Greater Edmonton (SAGE)	780-423-5510	www.mysage.ca/aboutus.cfm
Service Alberta	780-427-4088 or 1-877-427-4088	www.servicealberta.gov.ab.ca
The HOME Program - *Program coordinator*	780-504-6161	www.thehomeprogram.ca/index.htm
The HOME Program - *Mortgage specialist*	780-903-4000	www.thehomeprogram.ca/index.htm

HOUSING

BUYING A NEW HOME

Resources	*Information*	*Website*
Alberta Land Surveyors' Association	ALSA regulates the practice of land surveying for the p	www.alsa.ab.ca/
Alberta Real Estate Association	Buyers and sellers: Working with a realator; what sho	www.abrea.ab.ca/
Canadian Home Builders' Assocation	Choosing your builder	www.chba.ca/NewHome/index.php
	Home buyers' tools	www.chba.ca/NewHome/index.php
	Steps to owning a new home	www.chba.ca/NewHome/index.php
	Why buy new?	www.chba.ca/NewHome/index.php
Edmonton Real Estate Board	Buying a Home	http://www.ereb.com/Buying/ReadyToBuy.html
Industry Canada	Moving	www.consumerinformation.ca/app/oca/ccig/consumerChallenge.do;jsessionid=00009U6Bx4a
Public Legal Education Association of Saskatchewan	Buying and selling a home	www.plea.org/freepubs/bsh/home.htm
	Joint tenants or tenants in common	www.plea.org/freepubs/jt/joint.htm
Real Estate Council of Alberta	About RECA: RECA is mandated to protect consume	www.reca.ca/about_reca/reca_overview.htm
	Buying and selling - Multiple Listing Service (MLS)	www.reca.ca/consumer_information/about_your_transaction/multiple_listing_service.htm
	Buying and selling - Real estate listing contract	www.reca.ca/consumer_information/about_your_transaction/re_listing_contract.htm
	Buying and selling - Real estate purchase contract	www.reca.ca/consumer_information/about_your_transaction/re_purchase_contract.htm
	Buying and selling - Real estate purchase contracct - (	www.reca.ca/consumer_information/about_your_transaction/re_purchase_contract_condition
	Buying and selling - The offer process	www.reca.ca/consumer_information/about_your_transaction/buying_selling.htm
	Making a complaint	www.reca.ca/complaints_outcomes/complaints.htm
	Protect your interests: Avoiding remorse	www.reca.ca/consumer_information/protect_your_interests/avoiding_remorse.htm
	Protect your interests: Real Estate - A guide to consu	www.reca.ca/consumer_information/protect_your_interests/guide_consumer.htm
	Protect your interests: Stigmatized Properties	www.reca.ca/consumer_information/protect_your_interests/stigmatized_properties.htm
Service Alberta	Land Titles Procedure Manual	www.servicealberta.gov.ab.ca/836.cfm
The Alberta New Home Warranty Program	FAQs: How can I protect myself from Builders' Liens?	www.anhwp.com/faq.html
	FAQs: How do developer architectural controls affect	www.anhwp.com/faq.html
	FAQs: How is my deposit protected?	www.anhwp.com/faq.html
	FAQs: What are mortgage draws and/or progress pay	www.anhwp.com/faq.html
	FAQs: What are my responsibilities when I inspect m	www.anhwp.com/faq.html
	FAQs: What are specs?	www.anhwp.com/faq.html
	FAQs: What do I need to know about defects, deficie	www.anhwp.com/faq.html
	FAQs: What do I need to know about my blueprints?	www.anhwp.com/faq.html
	FAQs: What do I need to know about my Purchase A	www.anhwp.com/faq.html
	FAQs: What does the possession date mean?	www.anhwp.com/faq.html
	FAQs: What happens if I make changes?	www.anhwp.com/faq.html
	FAQs: What if I have water penetration issues concer	www.anhwp.com/faq.html
	FAQs: What if there are structural issues after the firs	www.anhwp.com/faq.html
	FAQs: What is an acceptable delay during constructic	www.anhwp.com/faq.html
	FAQs: What role do lawyers play in my home purcha	www.anhwp.com/faq.html
	FAQs: What should I expect from my builder during tl	www.anhwp.com/faq.html
	FAQs: Why is the lot plan important?	www.anhwp.com/faq.html

	Living in your new home	www.anhwp.com/hbindex.html
	The buying process	www.anhwp.com/hbindex.html
	What if something goes wrong?	www.anhwp.com/hbindex.html
	Who should I build with?	www.anhwp.com/hbindex.html
	Your walk through the first year	www.anhwp.com/hbindex.html
The HOME Program	The HOME Program helps low income people becom	www.thehomeprogram.ca/faq.htm

HOUSING

CONDOMINIUMS

Resources	*Information*	*Website*
Alberta New Home Warranty Program	Publication: From purchase to possession; your new h	www.anhwp.com/key.html
	Publication: The Way Home Condominium Guide	www.anhwp.com/key.html
Better Business Bureau	Condominium buying booklet	http://edmonton.bbb.org/WWWRoot/SitePage.aspx?site=155&id=728cd816-d571-44f9-b304
Canadian Condominium Institute (North Alberta Chapter)	CCI assists members in establishing and operating su	www.cci-north.ab.ca/
	Legal cases: A helpful decision respecting limitation p	www.cci-north.ab.ca/t10000020.html
	Legal cases: Condominium by-law oppressive and un	www.cci-north.ab.ca/t10000020.html
	Legal cases: Court can order eviction of owner	www.cci-north.ab.ca/t10000020.html
	Legal cases: Defendant did not cause fire	www.cci-north.ab.ca/t10000020.html
	Legal cases: Parking spaces not validly created or tra	www.cci-north.ab.ca/t10000020.html
	Legal cases: Rebate of condominium fees not in com	www.cci-north.ab.ca/t10000020.html
	Legal cases: Owner entitled to keep satelite dish	www.cci-north.ab.ca/t10000020.html
	Legal cases: Owners entitled to keep satelite dish	www.cci-north.ab.ca/t10000020.html
Canadian Condominium Institute (South Alberta Chapter)	CCI educates owners about condominium life, to equi	www.cci-south.ab.ca/sitebuilder/page.html
Canadian Mortgage and Housing Corporation	Information on buying a home, mortgage loan insuran	www.cmhc-schl.gc.ca/en/co/
	The condominum owner's guide to mold	http://www.cmhc-schl.gc.ca/en/co/maho/yohoyohe/momo/momo_003.cfm
CanLii	Condominium Proptery Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-c-22/latest/rsa-2000-c-c-22.html
	Condominium Property Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-168-2000/latest/alta-reg-168-2000.html
Municipal Affairs and Housing: Assessment Services Branc	Regulated Assessment Policy, Regulated Standards a	www.municipalaffairs.gov.ab.ca/am_assessment_services.cfm
Office of the Information and Privacy Commissioner	FAQs for Condominium Corporations	www.psp.gov.ab.ca/index.cfm?page=faqs/CondoFAQs.html
Real Estate Council of Alberta	About RECA: RECA is mandated to protect consume	www.reca.ca/about_reca/reca_overview.htm
Service Alberta	Buying and owning a condominium booklet	www.servicealberta.gov.ab.ca/1043.cfm
	Information for landlords and tenants: Renting a cond	www.servicealberta.gov.ab.ca/1022.cfm#anchor6
	New legislation for Alberta condominium owners and c	www.servicealberta.gov.ab.ca/993.cfm
	New legislation for Alberta condominium owners and c	www.servicealberta.gov.ab.ca/993.cfm

HOUSING

HOME RENOVATIONS

Resources	*Information*	*Website*
Better Business Bureau in Canada	Homes and maintenance: Appliance repair and servic	www.ccbbb.ca/cadvice_homes.cfm
	Homes and maintenance: Hiring a contractor tipsheet	www.ccbbb.ca/cadvice_homes.cfm

	Homes and maintenance: Contractor referrals tipshee	www.ccbbb.ca/cadvice_homes.cfm
	Homes and maintenance: Floor coverings tipsheet	www.ccbbb.ca/cadvice_homes.cfm
	Homes and maintenance: Heating and air conditionin	www.ccbbb.ca/cadvice_homes.cfm
	Homes and maintenance: Landscapers tipsheet	www.ccbbb.ca/cadvice_homes.cfm
	Homes and maintenance: Movers tipsheet	www.ccbbb.ca/cadvice_homes.cfm
	Homes and maintenance: Plumbing compalints tipshe	www.ccbbb.ca/cadvice_homes.cfm
	Homes and maintenance: Roofing tipsheet	www.ccbbb.ca/cadvice_homes.cfm
	Homes and maintenance: Security systems tipsheet	www.ccbbb.ca/cadvice_homes.cfm
Better Business Bureau of Central and Northern Alberta	About Better Business Bureau of Central and Northera	http://edmonton.bbb.org/WWWRoot/SitePage.aspx?site=155&id=bbbc799e-5f4f-42ec-8f2f-f
	Alarm Systems tipsheet	http://edmonton.bbb.org/WWWRoot/SitePage.aspx?site=155&id=728cd816-d571-44f9-b304
	Home improvement contractors tipsheet	http://edmonton.bbb.org/WWWRoot/SitePage.aspx?site=155&id=728cd816-d571-44f9-b304
	Roof repairs tipsheet	http://edmonton.bbb.org/WWWRoot/SitePage.aspx?site=155&id=728cd816-d571-44f9-b304
Canadian Home Builders' Association	A home inspection can help you plan	www.chba.ca/Renovation/BeforeYouBegin/index.php
	Advice from homeowners	www.chba.ca/Renovation/BeforeYouBegin/index.php
	Building permits	www.chba.ca/Renovation/BeforeYouBegin/index.php
	Consider the needs of your home	www.chba.ca/Renovation/BeforeYouBegin/index.php
	Financing your renovation	www.chba.ca/Renovation/BeforeYouBegin/index.php
	Get the information you need	www.chba.ca/Renovation/BeforeYouBegin/index.php
	Get the most for your renovation dollars	www.chba.ca/Renovation/BeforeYouBegin/index.php
	Golden Rules	www.chba.ca/Renovation/BeforeYouBegin/index.php
	Who's who in renovation	www.chba.ca/Renovation/BeforeYouBegin/index.php
Canadian Mortgage and Housing Corporation	FAQs on renovation	www.cmhc-schl.gc.ca/en/corp/faq/index.cfm
Industry Canada	Home renovations	www.consumerinformation.ca/app/oca/ccig/consumerChallenge.do;jsessionid=00009U6Bx4a
Service Alberta	Home renovation information: Get written estimates;	www.servicealberta.gov.ab.ca/1018.cfm
	Home renovations tipsheet	www.servicealberta.gov.ab.ca/pdf/tipsheets/Home_Renovations.pdf

HOUSING

LANDLORD AND TENANT

Residential Tenancies Act

Resources	*Information*	*Website*
Access to Justice Network	Rent controls	www.acjnet.org/abnews/default.aspx?id=18943
Alberta Courts	Application under the RTA and MHSTA - Instructions f	www.albertacourts.ab.ca/pc/civil/publication/rta.pdf
	FAQs on Residential Tenancies Act	www.albertacourts.ab.ca/ProvincialCourt/CivilSmallClaimsCourt/CommonQuestions/tabid/19
	Residential tenancies process	www.albertacourts.ab.ca/ProvincialCourt/CivilSmallClaimsCourt/ResidentialTenanciesProces
Grande Prairie Legal Guidance	Assistance on Landlords and Tenants issues	http://www.gplg.ca
	Residential tenancies process flowchart	www.albertacourts.ab.ca/ProvincialCourt/CivilSmallClaimsCourt/Flowcharts/tabid/165/Defaul
Alberta Human Rights and Citizenship Commission	About Alberta Human Rights and Citizenship Commis	www.albertahumanrights.ab.ca/
Canadian Legal FAQs	General information on laws, offences, privacy, securi	http://www.law-faqs.org/wiki/index.php/Ren-gen
	Landlords: Abandonment, landlord obligations, landlo	http://www.law-faqs.org/wiki/index.php/Ren-ll
	Tenants: abandonment, before the tenancy, damage	http://www.law-faqs.org/wiki/index.php/Ren-ten

Canadian Mortgage and Housing Corporation	An introduction to renting in Canada; for renters; for la	www.cmhc-schl.gc.ca/en/co/reho/index.cfm
	Fact Sheets: Dealing with pests, power outages; redu	www.cmhc-schl.gc.ca/en/co/reho/reho_005.cfm
	Renting in Alberta: Names of Acts/Regulations that af	www.cmhc-schl.gc.ca/en/co/reho/yogureho/fash/fash_001.cfm
	The tenant's guide to mold	www.cmhc-schl.gc.ca/en/co/reho/reho_001.cfm
Capital Health	Housing and health information	www.capitalhealth.ca/AboutUs/OurOrganization/PublicHealthDivision/EnvironmentalHealth/E
Community Legal Education Ontario	Fighting an eviction	www.cleo.on.ca/english/pub/onpub/subject/landlord.htm
	Maintenance and repairs	www.cleo.on.ca/english/pub/onpub/subject/landlord.htm
	Rent increases	www.cleo.on.ca/english/pub/onpub/subject/landlord.htm
	Web tool for renters with roommates: Sharing rental h	www.cleo.on.ca/english/pub/onpub/subject/landlord.htm
	What tenants need to know about the law	www.cleo.on.ca/english/pub/onpub/subject/landlord.htm
Edmonton Community Legal Centre	Tenant and landlord tipsheet	www.eclc.ca/
Industry Canada	Breaking a lease	www.consumerinformation.ca/app/oca/ccig/consumerChallengeTopic.do;jsessionid=00009U6
	Eviction	www.consumerinformation.ca/app/oca/ccig/consumerChallengeTopic.do;jsessionid=00009U6
	Rent Increases	www.consumerinformation.ca/app/oca/ccig/consumerChallengeTopic.do;jsessionid=00009U6
	Renting Housing - Security deposits	www.consumerinformation.ca/app/oca/ccig/consumerChallengeTopic.do;jsessionid=00009U6
Landlord and Tenant Advisory Board	About the Landlord and Tenant Advisory Board	http://www.edmonton.ca/for_residents/resident_services_programs/landlord-and-tenant-advis
Laws for Landlords in Alberta	Becoming a Landlord FAQs: Before you buy; laws an	http://landlord.landlordandtenant.org/llhome/default.aspx
	Before the tenancy FAQs: Laws and regulations; tena	http://landlord.landlordandtenant.org/lbeforetenancyfacts
	Disputes FAQs: Landlord/tenant obligations; landlord/	http://landlord.landlordandtenant.org/llhome/default.aspx
	During the Tenancy FAQs: Landlord/tenant obligation	http://landlord.landlordandtenant.org/llhome/default.aspx
	Ending the tenancy FAQs: Ending a fixed-term/perioc	http://landlord.landlordandtenant.org/llhome/default.aspx
	Public health requirements	http://tenant.landlordandtenant.org/disputeresolutionfacts/llord_health.aspx
	Regional Health Authorities	http://tenant.landlordandtenant.org/becomingtenantfacts/health_authorities.aspx
	Rent: Changing locks over rental issue; increasing rer	http://landlord.landlordandtenant.org/lldduringtenancyfaq/rent_duringfaqs.aspx
	Shared accommodation - agreement between tenants	http://tenant.landlordandtenant.org/becomingtenantfaq/sharedfaq.aspx
	Shared accommodation - lease and roommates, not s	http://tenant.landlordandtenant.org/movinginfaq/sharedacc.aspx
	Shared accommodation - notice to subtenants to leave	http://tenant.landlordandtenant.org/livingtherefaq/sharedaccom.aspx
Legal Services Society of British Columbia	Tenant survival guide	www.lss.bc.ca/publications/pub.aspx?p_id=118
People's Law School of British Columbia	Landlord guide	www.publiclegaled.bc.ca/
Public Legal Education Association of Saskatchewan	Renting a home	www.plea.org/freepubs/rah/renthome.htm
	Renting a place to live	www.plea.org/freepubs/rpl/rentplace.htm
Queen's Printer	Residential Tenancies Act	www.qp.gov.ab.ca/documents/Acts/R17P1.cfm?frm_isbn=077974862X
	Residential Tenancies Exemption Regulation	www.qp.gov.ab.ca/documents/Regs/2004_189.cfm?frm_isbn=0779732537
	Residential Tenancies Ministerial Regulation	www.qp.gov.ab.ca/documents/Regs/2004_211.cfm?frm_isbn=0779732278
	Residential Tenancy Dispute Resolution Service Regu	www.qp.gov.ab.ca/documents/Regs/2006_098.cfm?frm_isbn=0779745566
	Security Deposit Interest Rate Regulation	www.qp.gov.ab.ca/documents/Regs/2004_190.cfm?frm_isbn=0779732529
Service Alberta	A checklist for renters and landlords	www.servicealberta.gov.ab.ca/pdf/tipsheets/checklist_for_renters.pdf
	Changes to tenancy laws 2007	www.servicealberta.gov.ab.ca/1030.cfm
	Common questions - Landlords and tenants - How mu	www.servicealberta.gov.ab.ca/618.cfm
	Forms - Landlords and tenants	www.servicealberta.gov.ab.ca/623.cfm

	How to file a complaint: What we investigate; filing a	www.servicealberta.gov.ab.ca/562.cfm
	Information for landlords and tenants tipsheet	www.servicealberta.gov.ab.ca/1022.cfm
	Inspection reports	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm
	RTDRS: About RTDRS; affidavits; forms and notices;	www.servicealberta.ca/rtdrs/
	RTDRS information booklet	www.servicealberta.ca/rtdrs/documents/Booklet(8).pdf
	RTDRS procedure chart	www.servicealberta.ca/rtdrs/documents/Procedure_Chart(4).pdf
	Security Deposits: Security deposit interest calculator	www.servicealberta.gov.ab.ca/620.cfm
	Security Deposits: Table of yearly interest rates on se	www.servicealberta.gov.ab.ca/620.cfm
	Utility Sub-meters for Rental Units	www.servicealberta.gov.ab.ca/pdf/tipsheets/Sub-meters_for_rental_units.pdf
	Voluntary Code of Practice: Alberta's Residential Ten	www.servicealberta.gov.ab.ca/consumer/vcop/index.cfm
	What's new - Information for landlords and tenants	www.servicealberta.gov.ab.ca/pdf/tipsheets/whats_new_information_for_Landlords_and_Ter
Student Legal Assistance	Information for landlords: Abandoned goods	http://sla.ucalgary.ca/landlord
	Information for landlords: Changing the locks	http://sla.ucalgary.ca/landlord
	Information for landlords: Common areas	http://sla.ucalgary.ca/landlord
	Information for landlords: Court remedies	http://sla.ucalgary.ca/landlord
	Information for landlords: Duty to repair	http://sla.ucalgary.ca/landlord
	Information for landlords: Entry to premises	http://sla.ucalgary.ca/landlord
	Information for landlords: Employees	http://sla.ucalgary.ca/landlord
	Information for landlords: Honouring a tenancy for fix	http://sla.ucalgary.ca/landlord
	Information for landlords: Increasing the rent	http://sla.ucalgary.ca/landlord
	Information for landlords: Landlord's address	http://sla.ucalgary.ca/landlord
	Information for landlords: New landlords	http://sla.ucalgary.ca/landlord
	Information for landlords: Notice of objection	http://sla.ucalgary.ca/landlord
	Information for landlords: Other requirements	http://sla.ucalgary.ca/landlord
	Information for landlords: Overholding tenant	http://sla.ucalgary.ca/landlord
	Information for landlords: Peaceful enjoyment	http://sla.ucalgary.ca/landlord
	Information for landlords: Reasons a landlord cannot	http://sla.ucalgary.ca/landlord
	Information for landlords: Reasons permitting the lan	http://sla.ucalgary.ca/landlord
	Information for landlords: Rent owing	http://sla.ucalgary.ca/landlord
	Information for landlords: Substantial breach	http://sla.ucalgary.ca/landlord
	Information for landlords: The Residential Tenancy Di	http://sla.ucalgary.ca/landlord
	Information for landlords: Time limits	http://sla.ucalgary.ca/landlord
	Information for tenants: Are you a tenant	http://sla.ucalgary.ca/tenant
	Information for tenants: Ending a tenancy	http://sla.ucalgary.ca/tenant
	Information for tenants: Rent increases	http://sla.ucalgary.ca/tenant
	Information for tenants: Roomate	http://sla.ucalgary.ca/tenant
	Information for tenants: Security deposit	http://sla.ucalgary.ca/tenant
	Information for tenants: Subletting	http://sla.ucalgary.ca/tenant
	Information for tenants: The lease agreement	http://sla.ucalgary.ca/tenant
	Information for tenants: The Residential Tenancy Dis	http://sla.ucalgary.ca/tenant

Student Legal Servcies of Edmonton	Landlord and tenant booklet	www.slsedmonton.com/civil

HOUSING

LOW-COST HOUSING ASSISTANCE

Resources	*Information*	*Website*
Alberta Employment, Immigration and Industry	Homelessness and Eviction Prevention Fund	http://employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/5203.html
Bissell Centre	Bissell's housing worker can assit in finding stable, aff	www.bissellcentre.org/services.htm
Boyle Street Community Services	Assists low-income individuals and families in finding	www.boylestreet.org/programs.html
Capital Region Housing Corporation	Provides affordable housing in the Alberta capital regi	www.crhc.ab.ca/HTTP/index.shtml
Edmonton Inner City Housing Society	Provides long term, safe, appropriate, decent, non-lab	www.eichs.org/
Edmonton John Howard Society - Residential services	Residential services - A halfway house is to provide su	www.johnhoward.org/programs_and_services/residential_services/index.html
Edmonton Mennonite Centre for Newcomers	Trinity Manor: Supported transitional housing service	www.emcn.ab.ca/Services/Trinity_Manor.pdf
Edmonton People In Need Shelter Society	Provides housing, meals, nursing and personal care, r	http://icaf.ca/epinss.html
Elizabeth Fry Society - Private Home Placement Program	People who are interested in providing accomodation	www.elizabethfry.ab.ca/edmonton/edprofr.htm
Metis Urban Housing Corporation	Provides affordable, adequate, and appropriate rental	www.muhcab.ca/
Operation Friendship Seniors Society	Provides safe, affordable non-institutional housing opt	www.ofss.org/
Seniors and Community Supports	Family and special purpose housing: Social housing a	www.seniors.gov.ab.ca/housing/family_special/index.asp
	Housing Support Programs: Seniors housing, continu	www.seniors.gov.ab.ca/housing/index.asp
	Seniors Housing: Continuing care; Seniors Lodge Pro	www.seniors.gov.ab.ca/housing/seniors_housing/index.asp
Seniors Association of Greater Edmonton (SAGE)	Assisted living	www.mysage.ca/assistedchecklist.cfm
	Housing services	www.mysage.ca/housingservices.cfm
	Seniors housing guide	www.mysage.ca/seniorshousingguide.cfm
Student Legal Servcies of Edmonton	Homeless Rights	www.slsedmonton.com/civil
The HOME Program	The HOME Program helps low income people be	www.thehomeprogram.ca/faq.htm
The Support Network - 211	What is available in Edmonton for low-cost or subsidiz	http://www.thesupportnetwork.com/publicationsandresources/resourcelists.

HOUSING

MOBILE HOMES

Mobile Home Sites Tenancies Act

Resources	*Information*	*Website*
Alberta Courts	Application under the RTA and MHSTA - Instructions f	www.albertacourts.ab.ca/pc/civil/publication/rta.pdf
CanLii	Mobile Home Sites Tenancies Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-m-20/latest/rsa-2000-c-m-20.html
	Mobile Homes Sites Tenancies Ministerial Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-54-1996/latest/alta-reg-54-1996.html
	Security Deposit interest Rate Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-190-2004/latest/alta-reg-190-2004.html
Service Alberta	Renting a mobile home site booklet	www.servicealberta.gov.ab.ca/ConsumerTipsheets.cfm

HOUSING

MORTGAGE AND FINANCING

Resources	*Information*	*Website*
Canadian Bankers Association	Real estate fraud: Mortgage fraud and title fraud	www.cba.ca/en/viewDocument.asp?docid=567&fl=3&sl=308&tl=313

Canadian Mortgage and Housing Corporation	Consumer Information: Buying a home, mortgage loa	www.cmhc-schl.gc.ca/en/co/
Dial-a-Law	(1-800-332-1091) Tape on Foreclosure - 1 for English, 171 for real estate, 718 for foreclosure	
Ombudsman for Banking Services and Investments	OBSI is an independent service for resolving banking	www.obsi.ca/default.aspx
Legal Services Society of British Columbia	Can't pay your mortgage? What you can do if you're f	www.lss.bc.ca/publications/subject.aspx?s_id=17
Real Estate Council of Alberta	Making a complaint	www.reca.ca/complaints_outcomes/complaints.htm
	Mortgage fraud	www.reca.ca/consumer_information/mortgage%20_fraud.htm
	Mortgage fraud tipsheet	ww.reca.ca/consumer_information/pdfs/GS_Tip_Sheet.pdf
Service Alberta	Mortgage fraud tipsheet	www.servicealberta.ca/895.cfm
The HOME Program	The HOME Program helps low income people become	www.thehomeprogram.ca/faq.htm

HUMAN RIGHTS

CONTACT INFORMATION

Resources	*Information*	*Website*
Alberta Human Rights and Citizenship Commission	780-427-7661	www.albertahumanrights.ab.ca/
Alberta Ombudsman	780-427-2756	www.ombudsman.ab.ca/contact.php
Alternative Communications Policy	780-427 0731	www.seniors.gov.ab.ca/css/premiers_council/publications/Alternative_Communications.asp
Canadian Human Rights Commission	1-888-214-1090	www.chrc-ccdp.ca/contact/default-en.asp
Centre for Constitutional Studies	780-492-5681	www.law.ualberta.ca/centres/ccs
Edmonton 311 Information line	inside Edmonton: 311 outside of Edmonton: 780-442-3	www.gov.edmonton.ab.ca/for_residents/311.aspx
Edmonton Community Legal Centre	780-702-1725	www.eclc.ca/
PLENA	403-343-3712	http://plena.org/new/index.asp?id=42
Employment Standards - Edmonton	780-427-3731	http://employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/1224.html
Freedom of Information and Protection of Privacy	780-422-2657	http://foip.gov.ab.ca/dsp_contact.cfm
Native Seniors' Centre	780-476-6595	www.nativeseniorscentre.ca
Office of the Information and Privacy Commissioner of Albe	1-888-878-4044	www.oipc.ab.ca/contact/
Private Sector Privacy	780-644-7472	www.pipa.gov.ab.ca/index.cfm?page=contact.html
Student Legal Services of Edmonton	780-492-8244	www.slsedmonton.com/civil

HUMAN RIGHTS

DISCRIMINATION

Resources	*Information*	*Website*
Alberta Human Rights and Citizenship Commission	Case studies	www.albertahumanrights.ab.ca/publications/case_studies.asp
	Harassment as a form of discrimination: What is hara	www.albertahumanrights.ab.ca/HarassFormOfDiscrim.pdf
	Human rights complaints process: Making and resolvi	www.albertahumanrights.ab.ca/resolving_complaints.asp
	Human rights in Alberta FAQs: Making and resolving	www.albertahumanrights.ab.ca/complaints/faq.asp
	Human rights in other areas: Statements, publications	www.albertahumanrights.ab.ca/other/statements/715.asp
	Human rights in providing goods, services, accommoc	www.albertahumanrights.ab.ca/services/883.asp
	Human rights in providing goods, services, accommoc	www.albertahumanrights.ab.ca/services/878.asp
	Human rights in providing goods, services, accommoc	www.albertahumanrights.ab.ca/services/868.asp

	Human rights in providing goods, services, accommoc	www.albertahumanrights.ab.ca/services/862.asp
	Human rights in providing goods, services, accommoc	www.albertahumanrights.ab.ca/services/873.asp
	Human rights in providing goods, services, accommoc	www.albertahumanrights.ab.ca/services/898.asp
	Human rights in providing goods, services, accommoc	www.albertahumanrights.ab.ca/services/893.asp
	Human rights in providing goods, services, accommoc	www.albertahumanrights.ab.ca/services/857.asp
	Human rights in providing goods, services, accommoc	www.albertahumanrights.ab.ca/services/888.asp
	Human rights in the hospitality industry	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/bulletins/474.asp
	Legislation and bylaws	www.albertahumanrights.ab.ca/publications/legislation_bylaws.asp
	Obtaining and responding to medical information in th	http://www.albertahumanrights.ab.ca/publications/AHRIS/1419.asp
	Mental or physical disabilities and discrimination inforr	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/disa
	Rights and responsibilities related to pregnancy, childb	www.albertahumanrights.ab.ca/Bull_pregnancy.pdf
	Stereotyping, prejudice, and discrimination sheet	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/502.asp
	When is discrimination not a contravention of the law	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/bulletins/1272.asp
Canadian Human Rights Commission	Alternative dispute resolution	www.chrc-ccdp.ca/disputeresolution_reglementdifferends/adr_rdd-
	Discrimination and harassment: Discrimination; haras	www.chrc-ccdp.ca/discrimination/default-en.asp
Canadian Legal FAQs	Charter of Rights and Freedoms FAQs	http://www.law-faqs.org/wiki/index.php/Ren-ten
CanLii	Human Rights, Citizenship, and Multiculturalism Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-h-14/latest/rsa-2000-c-h-14.html
	Human Rights, Citizenship and Multiculturalism Educa	www.canlii.org/en/ab/laws/regu/alta-reg-13-2000/latest/alta-reg-13-
Public Legal Education Association of Saskatchewan	Human Rights	www.plea.org/freepubs/hr/human.htm
	The Rights Path: A handbook on human rights issues	www.plea.org/freepubs/rightspath.pdf
Public Legal Education Network of Alberta	Disibilities and Law Pathfinder booklet	http://www.plena.org/pdf/DisabilitiesandLawPathfinder.doc
Student Legal Services of Edmonton	Homeless Rights	www.slsedmonton.com/civil
	Human rights in Canada booklet	www.slsedmonton.com/civil
	Sexual harassment in the workplace booklet	www.slsedmonton.com/civil

HUMAN RIGHTS

EMPLOYMENT

Resources	*Information*	*Website*
Alberta Human Resources and Employment	A guide to rights and responsibilities in Alberta workpla	www.alis.gov.ab.ca/pdf/cshop/rightresponse.pdf
Alberta Human Rights and Citizenship Commission	Appearance and dress codes	www.albertahumanrights.ab.ca/AppearDressCode.pdf
	Drug and alcohol testing	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/131
	Equal pay for similar work	www.albertahumanrights.ab.ca/EqualPay.pdf
	Employment equity	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/504.
	FAQS: Information for employees	www.albertahumanrights.ab.ca/employment/employee_info/faqs.asp
	FAQs: Making and resolving human rights complaints	www.albertahumanrights.ab.ca/complaints/faq.asp
	Human rights complaints process	www.albertahumanrights.ab.ca/complaints/complaint_process.asp
	Human rights in Alberta today	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/479.asp
	Legislation and bylaws	www.albertahumanrights.ab.ca/publications/legislation_bylaws.asp
	Pre-employment inquiries	www.albertahumanrights.ab.ca/PreEmplInq.pdf
	Pregnancy and maternity leave	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/508.

	Releases, severance agreements, and human rights la	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/she
	Sexual harassment in the workplace	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/501.
	Sexual orientation	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/she
Alberta Ombudsman	Alberta ombudsman responds to complaints of unfair t	www.ombudsman.ab.ca/
Canadian Human Rights Commission	Discrimination and harassment: Discrimination; haras	www.chrc-ccdp.ca/discrimination/default-en.asp
	Employment equity	www.chrc-ccdp.ca/employment_equity/default-en.asp
CanLii	Human Rights, Citizenship, and Multiculturalism Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-h-14/latest/rsa-2000-c-h-14.html
	Human Rights, Citizenship and Multiculturalism Educa	www.canlii.org/en/ab/laws/regu/alta-reg-13-2000/latest/alta-reg-13-
Justice Canada	Canadian Charter of Rights and Freedoms	http://laws.justice.gc.ca/en/Charter/index.html
Student Legal Services of Edmonton	Human rights in Canada booklet	www.slsedmonton.com/civil
	Sexual harassment in the workplace booklet	www.slsedmonton.com/civil

HUMAN RIGHTS

PRIVACY LAWS

Resources	*Information*	*Website*
CanLii	Freedom of Information and Protection of Privacy Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-f-25/latest/rsa-2000-c-f-25.html
	Freedom of Information and Protection of Privacy Reg	www.canlii.org/en/ab/laws/regu/alta-reg-186-2008/latest/alta-reg-186-
	Health Information Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-f-25/latest/rsa-2000-c-f-25.html
	Health Information Act - Designation Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-69-2001/latest/alta-reg-69-
	Health Information Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-70-2001/latest/alta-reg-70-
	Personal Information Protection Act	www.canlii.org/en/ab/laws/stat/sa-2003-c-p-6.5/latest/sa-2003-c-p-6.5.html
	Personal Information Protection Act Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-366-2003/latest/alta-reg-366-
Freedom of Information and Protection of Privacy	About Freedom of Information and Protection of Priva	http://foip.gov.ab.ca/
	Online Training course on FOIP: Focus on Privacy	http://foip.alberta.ca/training/onlinetraining.cfm
Justice Canada	Canadian Charter of Rights and Freedoms	http://laws.justice.gc.ca/en/Charter/index.html
Office of the Information and Privacy Commissioner	PIPA Information: What is the Personal Information F	www.pipa.gov.ab.ca/index.cfm?page=resources/PIPAbrochure.html
Office of the Information and Privacy Commissioner of Albe	About the Health Information Act	www.oipc.ab.ca/hia/
	Access to Motor Vehicle Information Regulation	www.oipc.ab.ca/amvir/
	About the Personal Information Protection Act	www.oipc.ab.ca/pipa/
	Form: Request for review form	www.oipc.ab.ca/hia/publications.cfm
	Form: Request to access health information form	www.oipc.ab.ca/hia/publications.cfm
	Form: Request to correct or amend health informatior	www.oipc.ab.ca/hia/publications.cfm
	Form: Reporting a privacy breach to the OIPC	www.oipc.ab.ca/hia/publications.cfm
	FAQs: FOIP	www.oipc.ab.ca/foip/faq.cfm
	FAQs: HIA	www.oipc.ab.ca/hia/faqs.cfm
	FAQs: PIPA	www.oipc.ab.ca/pipa/faqs.cfm
	Guidelines on facsimile transmission brochure	www.oipc.ab.ca/hia/publications.cfm
	Health Information - A personal matter: A practical gu	www.oipc.ab.ca/hia/publications.cfm
	Investigations and reviews - FOIP	www.oipc.ab.ca/foip/investigations.cfm
	Investigations and reviews - HIA	www.oipc.ab.ca/hia/investigations.cfm

Investigations and reviews - PIPA	www.oipc.ab.ca/pipa/investigations.cfm
Key steps in responding to privacy breaches	http://www.oipc.ab.ca/ims/client/upload/Key%20Steps%20in%20Responding%20to%20a%2(
Office of the Information and Privacy Commissioner b	www.oipc.ab.ca/hia/publications.cfm
PIPA describes how organizations should handle its cu	www.oipc.ab.ca/ims/client/upload/PIPASummary.pdf
Protecting your privacy brochure	www.oipc.ab.ca/hia/publications.cfm
Public sector outsourcing and risks to privacy report	www.oipc.ab.ca/hia/publications.cfm
The Health Information Act - At a glance for custodian	www.oipc.ab.ca/hia/publications.cfm
The Health Information Act - At a glance for individual	www.oipc.ab.ca/hia/publications.cfm
The Health Information Act - Use and disclosure of he	www.oipc.ab.ca/hia/publications.cfm

IMMIGRATION

CONTACT INFORMATION

Resources	*Contact Information*	*Website*
Alberta Association of Immigrant Serving Agencies	403-290-5758	www.aaisa.ca
Alberta Foreign Worker Hotline	1-877-427-6419 or 780-427-6419	http://www.albertacanada.com/immigration/contactus.html
ASSIST Community Services Centre	780-429-3111	http://assistcsc.org/
Canadian International Immigrant and Refugee Support Ass	780-429-1986	www.rosenet-ca.org/facts/f-isa.htm#edmo
Catholic Social Services	780-432-1137 (south office) or 780-424-3545 (central	http://www.catholicsocialservices.ab.ca/
Changing Together - A centre for immigrant women	780-421-0175	www.changingtogether.com/
Citizenship and Immigration Canada	1-888-242-2100	www.cic.gc.ca/english/contacts/call.asp
Edmonton 311 Information line	inside Edmonton: 311 outside of Edmonton: 780-442-3	www.gov.edmonton.ab.ca/for_residents/311.aspx
Edmonton Community Legal Centre	780-702-1725	www.eclc.ca/
Edmonton Centre for Survivors of Torture and Trauma	780-423-9698	www.emcn.ab.ca/Community_Services/health_wellness/ECSTT
Edmonton Immigrant Services Association	780-474-8445	http://eisa-edmonton.org/
Edmonton Immigrant Men Support Network Society	780-474-6058	www.eimsns.ca
Edmonton Mennonite Centre for Newcomers	780-424-7709	www.emcn.ab.ca/
Immigration and Refugee Board of Canada	403-292-6134	www.irb-cisr.gc.ca/en/contactus/index_e.htm
Indo-Canadian Women's Association - Millwoods Centre for	780-490-0477	
Legal Aid Alberta	780-427-7575	www.legalaid.ab.ca/
New Home Immigration and Settlement Centre	780-456-4663	www.newhomecentre.org/index.html
Sikh Women's Association of Edmonton	780-462-8888	www.rosenet-ca.org/facts/f-isa.htm#edmo
Student Legal Services of Edmonton	780-492-8244	www.slsedmonton.com
USA Direct Immigration - US visas and immigration	1-866-668-8011	www.usadimmigration.com/contact-phone.php

IMMIGRATION

LEGAL INFORMATION/CLINICS

Service Provider	*Service Information*	*Website*
Alberta Law Line	ALL provides brief legal advice to low-income individu	www.lawline.legalaid.ab.ca/Home.htm
ASSIST Community Services Centre	Free legal counselling/information service the 1st Wed	www.assistcsc.org/content/view/50/96/lang,en/

Dial-A-Law	Dial-A-Law provides the general public with basic infor	www.clg.ab.ca/dial.htm
Edmonton Community Legal Centre	ECLC assists individuals with legal problems in the are	www.eclc.ca/
Lawyer Referral Service	LRS provides a 30-minute consultation over the phone	www.lawsocietyalberta.com/publicservices/lawyerReferralService.cfm
Legal Aid Alberta	Legal aid is legal assistance for people who cannot aff	www.legalaid.ab.ca/

IMMIGRATION

CITIZENSHIP

Resources	*Information*	*Website*
Changing Together and The Legal Resource Centre of Albe	Living in Canada: Getting Canadian Citizenship	www.lawforforeignbrides.ca
Citizenship and Immigration Canada	Applying for citizenship: Am I a Canadian citizen?	www.cic.gc.ca/ENGLISH/citizenship/index.asp
	Applying for citizenship: Becoming a citizen	www.cic.gc.ca/ENGLISH/citizenship/index.asp
	Applying for citizenship: Citizenship for adopted	www.cic.gc.ca/ENGLISH/citizenship/index.asp
	Applying for citizenship: Proof of citizenship	www.cic.gc.ca/ENGLISH/citizenship/index.asp
	Applying for citizenship: Renouncing citizenship	www.cic.gc.ca/ENGLISH/citizenship/index.asp
	Applying for citizenship: Retaining citizenship	www.cic.gc.ca/ENGLISH/citizenship/index.asp
	Applying for citizenship: Resuming citizenship	www.cic.gc.ca/ENGLISH/citizenship/index.asp
	Applying for citizneship: The citizenship ceremony	www.cic.gc.ca/ENGLISH/citizenship/index.asp
	Applying for citizenship: The citizenship test	www.cic.gc.ca/ENGLISH/citizenship/index.asp
	Canadian citizenship	www.cic.gc.ca/english/resources/publications/citizenship.asp
	FAQs on citizenship and immigration	www.cic.gc.ca/ENGLISH/information/faq/citizenship/index.asp
	Sponsorship of parents, grandparents, adopted children and other relatives - The sponsor's guide	www.cic.gc.ca/english/information/applications/guides/5196E2.asp
Justice Canada	Citizenship Act	http://laws.justice.gc.ca/en/C-29/index.html
	Citizenship Act Regulations	http://laws.justice.gc.ca/en/C-29/index.html
Student Legal Services of Edmonton	Immigration Law	www.slsedmonton.com/civil

IMMIGRATION

IMMIGRATION ISSUES

Resources	*Information*	*Website*
Alberta Employment, Immigration, and Industry	Immigration information	http://employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/4305.html
	A Foreign Qualification Recognition Plan for Alberta b	http://employment.alberta.ca/documents/wia/wia-im_fqr_ab_plan.pdf
Canada Legal Information Sources	Choosing a Canadian immigration lawyer for your nee	www.canadalegal.info/ref-canada-immigration/cvl-client-testimonials-040330
	A Foreign Qualification Recognition Plan for Alberta b	http://employment.alberta.ca/documents/wia/wia-im_fqr_ab_plan.pdf
Changing Together and The Legal Resource Centre of Albe	Before getting married: International dating and matchmaking agencies	www.lawforforeignbrides.ca
	Before getting married: International arranged marriages	www.lawforforeignbrides.ca
	Before getting married: Location of your marriage ceremony	www.lawforforeignbrides.ca
	Before getting married: Questions to ask	www.lawforforeignbrides.ca

Before getting married: Your future husband - his marital status	www.lawforforeignbrides.ca
Before getting married: Your future husband's expectations of a wife	www.lawforforeignbrides.ca
Before getting married: Visiting your future husband before marriage	www.lawforforeignbrides.ca
Canadian Law: Areas of laws of importance to Foreign Brides	www.lawforforeignbrides.ca/FB-CL/default.aspx
Canadian Law: Brief introduction to Canadian law	www.lawforforeignbrides.ca/FB-CL/default.aspx
Canadian Law: Canadian Charter of Rights and Freedoms	www.lawforforeignbrides.ca/FB-CL/default.aspx
Canadian Law: Sources of Laws	www.lawforforeignbrides.ca/FB-CL/default.aspx
Canadian Law: What is the role of the police?	www.lawforforeignbrides.ca/FB-CL/default.aspx
Canadian Law: Who does the law apply to?	www.lawforforeignbrides.ca/FB-CL/default.aspx
Canadian Law: Who makes the law?	www.lawforforeignbrides.ca/FB-CL/default.aspx
Children - Children during separation and divorce	http://www.lawforforeignbrides.ca/FB-Children/custody.aspx
Children - Your husband sponsoring your children	www.lawforforeignbrides.ca/FB-Children/sponsoring.aspx
Children - Legal obligations of having children	www.lawforforeignbrides.ca/FB-Children/obligation.aspx
Children - Length of sponsorship	www.lawforforeignbrides.ca/FB-Children/sponsoring.aspx#length
Children - Sponsorship application for children	www.lawforforeignbrides.ca/FB-Children/sponsoring.aspx#spon
Children - Status of children born in Canada	www.lawforforeignbrides.ca/FB-Children/status.aspx
Coming to Canada: Length of processing sponsorship application	www.lawforforeignbrides.ca/FB-CTC/length.aspx
Coming to Canada: Permanent resident -	www.lawforforeignbrides.ca/FB-CTC/sponsorship.aspx
Coming to Canada: Sponsorship - Common law and conjugal partner relationships	www.lawforforeignbrides.ca/FB-CTC/conjugal.aspx
Coming to Canada: Visitor Visa	www.lawforforeignbrides.ca/FB-CTC-Visa/default.aspx
Living in Canada: Abuse or violence in the family	www.lawforforeignbrides.ca/FB-LIC/default.aspx
Living in Canada: Eligibility for student financing	www.lawforforeignbrides.ca/FB-LIC/financing.aspx
Living in Canada: Filing income tax returns	www.lawforforeignbrides.ca/FB-LIC/default.aspx
Living in Canada: Health benefits - 'Medicare'	www.lawforforeignbrides.ca/FB-LIC/default.aspx
Living in Canada: Getting Canadian Citizenship	www.lawforforeignbrides.ca/FB-LIC/default.aspx
Living in Canada: Gov't benefits programs	www.lawforforeignbrides.ca/FB-LIC/default.aspx
Living in Canada: Legal Aid	www.lawforforeignbrides.ca/FB-LIC/default.aspx
Living in Canada: Working as a Permanent Resident	www.lawforforeignbrides.ca/FB-LIC/default.aspx
Living in Canada: Working while waiting for sponsorship to be approved	www.lawforforeignbrides.ca/FB-LIC/default.aspx
Living in Canada: Studying in Canada	www.lawforforeignbrides.ca/FB-LIC/study.aspx
Marriage breakdown: Children during separation and divorce	www.lawforforeignbrides.ca/FB-MB/default.aspx

	Marriage breakdown: Divorce	www.lawforforeignbrides.ca/FB-MB/default.aspx
	Marriage breakdown: Finances - bank accounts and debts	www.lawforforeignbrides.ca/FB-MB/default.aspx
	Marriage breakdown: Financial support	www.lawforforeignbrides.ca/FB-MB/default.aspx
	Marriage breakdown: Matrimonial property	www.lawforforeignbrides.ca/FB-MB/default.aspx
	Marriage breakdown: Separation	www.lawforforeignbrides.ca/FB-MB/default.aspx
	Marriage breakdown: Implications for sponsorship - Application being proceessed	www.lawforforeignbrides.ca/FB-MB/default.aspx
	Marriage breakdown: Implications for sponsorship - Permanent residence status granted	www.lawforforeignbrides.ca/FB-MB/default.aspx
Citizenship and Immigration Canada	A newcomer's introduction to Canada	www.cic.gc.ca/english/resources/publications/guide/index.asp
	Application for a Permanent Resident Card	www.cic.gc.ca/EnGLIsh/information/applications/prcard.asp
	Application forms and guides	www.cic.gc.ca/english/information/applications/index.asp
	Come to Canada: Adopt from abroad	www.cic.gc.ca/english/immigrate/adoption/index.asp
	Come to Canada: Immigrate	www.cic.gc.ca/english/immigrate/index.asp
	Come to Canada: Immigrate - Sponsoring your	www.cic.gc.ca/english/immigrate/sponsor/index.asp
	Come to Canada: Refugees	www.cic.gc.ca/english/refugees/index.asp
	Come to Canada: Study	www.cic.gc.ca/english/study/index.asp
	Come to Canada: Temporary Resident Visas	www.cic.gc.ca/english/visit/index.asp
	Come to Canada: Visit	www.cic.gc.ca/english/visit/index.asp
	Come to Canada: Work temporarily	www.cic.gc.ca/english/work/index.asp
	Live in Canada: After you arrive	www.cic.gc.ca/english/newcomers/index.asp
	Live in Canada: After you arrive - Being a Permanent Resident	www.cic.gc.ca/english/newcomers/about-pr.asp
	Live in Canada: Before you arrive	www.cic.gc.ca/english/newcomers/before.asp
	Provincial nominations across Canada	www.cic.gc.ca/EnGLIsh/immigrate/provincial/apply-who.asp
	Publications: About immigration; About the department; Citizenship; Immigrating to Canada; Newcomers; Studying in Canada; etc.	www.cic.gc.ca/english/resources/publications/index.asp
	Residency obligations for permanent residents	www.cic.gc.ca/ENGLISH/RESOURCES/PUBLICATIONS/WELCOME/wel-16e.asp#s2
	Skilled workers and professionals	www.cic.gc.ca/english/immigrate/skilled/index.asp
	Sponsorship of a spouse, common-law partner, conjugal partner or dependant child living outside of Canada	www.cic.gc.ca/english/information/applications/guides/3999E6.asp
	Sponsorship of parents, grandparents, adopted children and other relatives - The sponsor's guide	www.cic.gc.ca/english/information/applications/guides/5196E2.asp
	Visiting Canada: Business visitors	www.cic.gc.ca/english/visit/business.asp
	Visiting Canada: Letter of invitation for countries whose citizens require a Temporary Resident Visa to enter Canada	www.cic.gc.ca/english/visit/letter.asp

	Welcome to Canada: What you should know	www.cic.gc.ca/english/resources/publications/welcome/index.asp
	Working temporarily in Canada: FAQs	www.cic.gc.ca/english/information/faq/work/index.asp
	Working temporarily in Canada: The live-in caregiver program	www.cic.gc.ca/english/work/caregiver/index.asp
	Work permits/Canadian employers	www.cic.gc.ca/english/information/faq/work/index.asp
Community Legal Education Ontario	Every child's legal right to education	www.cleo.on.ca/english/pub/onpub/subject/refugee.htm
	Pre-Removal Risk Assessment (PRRA)	www.cleo.on.ca/english/pub/onpub/subject/refugee.htm
	Sponsoring a member of the family class	www.cleo.on.ca/english/pub/onpub/subject/refugee.htm
	Your status as a permanent resident	www.cleo.on.ca/english/pub/onpub/subject/refugee.htm
	What can happen if a permanent resident is convicted	www.cleo.on.ca/english/pub/onpub/subject/refugee.htm
Legal Services Society of British Columbia	If you are an immigrant sponsored by your husband	www.lss.bc.ca/publications/pub.aspx?p_id=53
	Sponsorship breakdown	www.familylaw.lss.bc.ca/resources/publications/pub_sponBreak.asp
Service Alberta	Immigrate to Alberta: After you arrive; Before you arrive; Checklists; FAQs; Role of the Alberta government	www.albertacanada.com/immigration/immigrate/index.html
	Provincial Nominee Program (PNP), i.e., for skilled workers	www.alberta-canada.com/pnp/
Service Canada	Immigration: Citizenship Program, Host Program, Immigration Loans Program, Permanent Resident Program, etc.	www.servicecanada.gc.ca/en/subjects/immigrate/index.shtml
Student Legal Services of Edmonton	Immigration Law	www.slsedmonton.com/civil

IMMIGRATION

REFUGEE

Resources	*Information*	*Website*
CanLII	Immigration and Refugee Protection Act	www.canlii.org/en/ca/laws/stat/sc-2001-c-27/latest/sc-2001-c-27.html
	Immigration and Refugee Associated Regulations	www.canlii.org/en/ca/laws/regu/sor-2002-227/latest/sor-2002-227.html
Catholic Social Services	FAQs: Who does Catholic Social Services' help?	http://www.catholicsocialservices.ab.ca/CatholicSocialServices/faq.aspx
Citizenship and Immigration Canada	Fact sheets on refugee issues	http://www.cic.gc.ca/english/department/laws-policy/responses.asp
	FAQs: The refugee system	www.cic.gc.ca/English/information/faq/refugees/index.asp
	Guardianship protocol: Resettling dependent minors r	www.cic.gc.ca/english/refugees/outside/guardianship.asp
	Sponsoring refugees	www.cic.gc.ca/english/refugees/index.asp
Community Legal Education Ontario	Hiring a lawyer to help with your refugee claim	www.cleo.on.ca/english/pub/onpub/subject/refugee.htm
	Making a refugee claim	www.cleo.on.ca/english/pub/onpub/subject/refugee.htm
	Pre-Removal Risk Assessment (PRRA)	www.cleo.on.ca/english/pub/onpub/subject/refugee.htm
	Sponsoring a member of the family class	www.cleo.on.ca/english/pub/onpub/subject/refugee.htm
	Your status as a permanent resident	www.cleo.on.ca/english/pub/onpub/subject/refugee.htm
	What can happen if a permanent resident is convicted	www.cleo.on.ca/english/pub/onpub/subject/refugee.htm
Immigration and Refugee Board of Canada	FAQs: Refugee Protection Division; Immigration Divi	www.irb-cisr.gc.ca/en/about/faqs/index_e.htm
	Publications: Detention review hearings	www.irb-cisr.gc.ca/en/about/publications/index_e.htm

	Publications: Immigration admissibility hearings	www.irb-cisr.gc.ca/en/about/publications/index_e.htm
	Publications: Immigration and Refugee Board of Can	www.irb-cisr.gc.ca/en/about/publications/index_e.htm
	Publications: Immigration and Refugee Protection Ac	www.irb-cisr.gc.ca/en/about/publications/index_e.htm
	Publications: Interpreter handbook	www.irb-cisr.gc.ca/en/about/publications/index_e.htm
Legal Services Society of British Columbia	A guide to humanitarian and compassionate applicatic	www.lss.bc.ca/publications/pub.aspx?p_id=90
	A guide to pre-removal risk assessment applications	www.lss.bc.ca/publications/pub.aspx?p_id=93
	How to fill out a personal information form	http://legalaid.bc.ca/publications/pub.aspx?p_id=88
	Legal help and other services for refugee claimants	http://legalaid.bc.ca/publications/pub.aspx?p_id=85
	Refugee fact sheets	http://legalaid.bc.ca/publications/subject.aspx?s_id=18
	Personal information form	http://legalaid.bc.ca/publications/pub.aspx?p_id=88
	Starting a refugee claim	http://legalaid.bc.ca/publications/subject.aspx?s_id=18
Student Legal Services of Edmonton	Immigration Law	www.slsedmonton.com/civil

IMMIGRATION

TEMPORARY RESIDENT STATUS

Resources	*Information*	*Website*
Changing Together and The Legal Resource Centre of Albe	Living in Canada: Studying in Canada	http://www.lawforforeignbrides.ca/FB-LIC/study.aspx
	Living in Canada: Working	http://www.lawforforeignbrides.ca/FB-LIC/Working.aspx
	Living in Canada: Working while waiting for sponsorship to be approved	http://www.lawforforeignbrides.ca/FB-LIC/waiting.aspx
Citizenship and Immigration Canada	Studying in Canada	www.cic.gc.ca/english/study/index.asp
	Working temporarily in Canada	www.cic.gc.ca/english/work/index.asp
	Working temporarily in Canada: How to apply	www.cic.gc.ca/english/work/apply-how.asp
	Working temporarily in Canada: Extending your stay	www.cic.gc.ca/english/work/extend-stay.asp
Service Canada	Immigration: Citizenship Program, Host Program, Immigration Loans Program, Permanent Resident Program, etc.	www.servicecanada.gc.ca/en/subjects/immigrate/index.shtml
Student Legal Services of Edmonton	Immigration Law	www.slsedmonton.com/civil

INCOME SUPPORT

CONTACT INFORMATION

Resources	*Contact Information*	*Website*
Alberta Works - Human Resources and Employment Incom	780-644-5135	www.hre.gov.ab.ca/cps/rde/xchg/hre/hs.xsl/3341.html
Appeals Secretariat	780-427-2709	www.appeals.gov.ab.ca/contactus.asp
Assured Income for the Severely Handicapped (AISH)	780-644-1364 or toll free 1-800-477-8589	http://www.seniors.gov.ab.ca/AISH/contacts.asp
Canada Revenue Agency - CPP	1-800-277-9914	www.servicecanada.gc.ca/en/common/contactus/index.shtml
Canada Revenue Agency - Child Tax Benefit	1-800-387-1193	http://www.cra-arc.gc.ca/cntct/phn-eng.html
Canada Revenue Agency - GST/HST Credit	1-800-959-1953	http://www.cra-arc.gc.ca/cntct/phn-eng.html
Canada Revenue Agency - Indivicual income tax enquiries	1-800-959-8281	http://www.cra-arc.gc.ca/cntct/phn-eng.html

Canada Revenue Agency - Old Age Security	1-800-277-9914	www.servicecanada.gc.ca/en/common/contactus/index.shtml
Canada Revenue Agency - Universal Child Care Beneft	1-800-387-1193	http://www.cra-arc.gc.ca/cntct/phn-eng.html
Edmonton 311 Information line	inside Edmonton: 311 outside of Edmonton: 780-442-3	www.gov.edmonton.ab.ca/for_residents/311.aspx
Edmonton Community Legal Centre	780-702-1725	www.eclc.ca/
Employment Insurance	1-800-206-7218	www.servicecanada.gc.ca/en/common/contactus/index.shtml
Income Support Class Action hotline	1-877-507-7706	
Native Seniors' Centre	780-476-6595	www.nativeseniorscentre.ca
Persons with Developmental Disabilities (PDD) Program	780-427-1177	www.pdd.org/default.shtml
Seniors and Community Supports	780-427-7876	www.seniors.gov.ab.ca/contact_us/index.asp
Student Legal Services of Edmonton	780-492-8244	www.slsedmonton.com/civil
The Support Network	211	www.thesupportnetwork.com
WCB - Appeals Commission	780-412-8700	www.appealscommission.ab.ca/
WCB - Office of the Appeals Advisors	780-498-7640	http://www.wcb.ab.ca/workers/appeals_advisor.asp

INCOME SUPPORT

EMPLOYMENT INSURANCE

Resources	*Information*	*Website*
Alberta Humanr Rights and Citizenship Commissions	Becoming a parent in Alberta: What you need to know	www.albertahumanrights.ab.ca/publications/bulletins_sheets_booklets/1180.asp
	Appealing an Employment Insurance decision	www1.servicecanada.gc.ca/en/ei/menu/eihome.shtml
CanLII	Employment Insurance Act	www.canlii.org/en/ca/laws/stat/sc-1996-c-23/latest/sc-1996-c-23.html
	Employment Insurance Regulations	www.canlii.org/en/ca/laws/regu/sor-96-332/latest/sor-96-332.html
Community Legal Education Ontario	Employment Insurance	www.cleo.on.ca/english/pub/onpub/subject/work.htm
Justice Canada	Serving Employment Insurance appellants	www.ei-ae.gc.ca/en/home.shtml
	Serving Employment Insurance appellants FAQs	www.ei-ae.gc.ca/en/faq.shtml
Legal Services Society of British Columbia	Your Welfare Rights: A BC Guide To Employment and	http://legalaid.bc.ca/publications/pub.aspx?p_id=167
Service Alberta	Employment Insurance	http://www.programs.alberta.ca/Living/Dynamic.aspx?N=770+548+550
	Employment Support Programs	http://www.programs.alberta.ca/Living/Dynamic.aspx?N=770+548+552
Service Canada	Applying for Employment Insurance	www1.servicecanada.gc.ca/en/ei/menu/eihome.shtml
	Employment Insurance	www1.servicecanada.gc.ca/en/ei/menu/eihome.shtml
	Employment Insurance and where you live	www1.servicecanada.gc.ca/en/ei/menu/eihome.shtml
	Employment Insurance forms	www1.servicecanada.gc.ca/en/ei/menu/eihome.shtml
	Employment Insurance fraud	www1.servicecanada.gc.ca/en/ei/menu/eihome.shtml
	Employment FAQs	www1.servicecanada.gc.ca/en/ei/menu/eihome.shtml
	Employment Insurance Legislation	www1.servicecanada.gc.ca/en/ei/menu/eihome.shtml
	Employment Insurance publications	www1.servicecanada.gc.ca/en/ei/menu/eihome.shtml
	Types of benefits	www1.servicecanada.gc.ca/en/ei/menu/eihome.shtml
	While on Employment Insurance	www1.servicecanada.gc.ca/en/ei/menu/eihome.shtml

INCOME SUPPORT

INCOME SUPPORT

Resources	*Information*	*Website*
Appeals Secretariat	Appealing decisions: AISH, Alberta Works Income Su	www.appeals.gov.ab.ca/index.asp
Edmonton Community Legal Centre	CPP benefits tipsheet	www.eclc.ca/
Legal Services Society of British Columbia	Benefits and services for seniors	http://www.lss.bc.ca/publications/pub.aspx?p_id=8
	Welfare fact sheet series: Welfare and disability bene	www.lawlink.bc.ca/links/welfare.asp
	When I'm 64: A guide to benefits and services for pec	www.lss.bc.ca/publications/subject.aspx?s_id=28
Seniors and Community Supports	Alberta Seniors Benefit Program	www.seniors.gov.ab.ca/financial_assistance/seniors_benefit/index.asp
	Alberta Seniors Benefit Program - Appeal	www.seniors.gov.ab.ca/financial_assistance/seniors_benefit/appeal/index.asp
	AISH: What is AISH? Am I eligible to receive AISH?	www.seniors.gov.ab.ca/aish/
	AISH Policy Manual - Income type execmption table	www.seniors.gov.ab.ca/aish/regulations/Display.asp?EntityCode=HLEVEL_4&EntityKey=790
	AISH tipsheets: AISH facts; Eligibility for AISH; Treati	www.seniors.gov.ab.ca/aish/
	Blind Persons' Rights Act	www.seniors.gov.ab.ca/CSS/bpra/index.asp
Service Alberta	Pensions and retirement	http://www.programs.alberta.ca/Living/5965.aspx?Ns=5250&N=770
Service Canada	CPP - Retired pension	www.hrsdc.gc.ca/en/isp/pub/factsheets/retire.shtml
	Guaranteed Income Supplement - Allowance applicati	www1.servicecanada.gc.ca/asp/gateway.asp?hr=en/isp/common/gisapp02.shtml&hs=jxj
	Guaranteed Income Supplement - provides additional	www.hrsdc.gc.ca/en/isp/pub/oas/gismain.shtml
	The Old Age Security appeals process	www.hrsdc.gc.ca/en/isp/oas/oasappeal.shtml
	The Old Age Security Program	www.hrsdc.gc.ca/asp/gateway.asp?hr=en/isp/oas/oastoc.shtml&hs=ozs
The Support Network - 211	FAQs	http://www.thesupportnetwork.com/clientservices/twooneone/faq.php

INCOME SUPPORT

TAX BENEFITS AND CREDITS

Resources	*Information*	*Website*
Canada Revenue Agency	Canada Child Tax Beneft	http://www.cra-arc.gc.ca/bnfts/cctb/menu-eng.html
	Canada Child Tax Benefit (Publication T4114)	www.cra-arc.gc.ca/E/pub/tg/t4114/README.html
	Child Disability Benefit	http://www.cra-arc.gc.ca/bnfts/dsblty-eng.html
	Children's Special Allowances	http://www.cra-arc.gc.ca/E/pbg/tf/rc64/README.html
	Universal Child Care Benefit (UCCB), including applic	http://www.cra-arc.gc.ca/bnfts/uccb-puge/menu-eng.html
	Goods and Services Tax/Harmonized Sales Tax (GST	http://www.cra-arc.gc.ca/bnfts/gsthst/menu-eng.html
Human Resources and Social Development Canada	For parents and caregivers: Education savings, finan	www.hrsdc.gc.ca/en/gateways/individuals/audiences/pc.shtml
Justice Canada	Eligibility for the Canada Child Tax Benefit (CCTB) up	www.justice-canada.com/eng/pi/pad-rpad/news-nouv/072006.html

INCOME SUPPORT

WORKERS' COMPENSATION BOARD ALBERTA

Appeals or Reviews of WCB Decisions

Resources	*Information*	*Website*
Appeals Commission for Alberta Workers' Comensation	About the Appeals Commission for Alberta Workers' C	www.appealscommission.ab.ca/
	What is Legislation?	www.appealscommission.ab.ca/Legislation/index.asp
Community Legal Education Ontario	Workers' Compensation series	www.cleo.on.ca/english/pub/onpub/subject/compen.htm
Workers' Compensation Board	Appeals process: only after completion of the review p	http://www.wcb.ab.ca/workers/appeals_advisor.asp

	Questioning a decision on your WCB file?	http://www.wcb.ab.ca/pdfs/workers/WFS_Questioning_a_WCB_Decision.pdf

INCOME SUPPORT

WORKERS' COMPENSATION BOARD ALBERTA

Claims & Benefits

Resources	*Information*	*Website*
Community Legal Education Ontario	Workers' Compensation series	www.cleo.on.ca/english/pub/onpub/subject/compen.htm
Workers' Compensation Board	Qualifying for WCB pension	http://www.wcb.ab.ca/pdfs/workers/WFS_Permanent_disability_compensation_and_pensions
	The Claim Process	http://www.wcb.ab.ca/pdfs/workers/WFS_Claims_process.pdf
	Understanding WCB benefits	http://www.wcb.ab.ca/workers/
	Worker handbook - Your forms and guide to WCB inju	http://www.wcb.ab.ca/pdfs/workers/WCB-003_Worker_Handbook.pdf

INCOME SUPPORT

WORKERS' COMPENSATION BOARD ALBERTA

General Requirements & Information

Resources	*Information*	*Website*
Alberta Human Rights and Citizenship Commission	Human rights in the workplace	www.albertahumanrights.ab.ca/workplace.asp
CanLii	Workers' Comensation Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-w-15/latest/rsa-2000-c-w-15.html
	Workers' Compensation Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-325-2002/latest/alta-reg-325-2002.html
Community Legal Education Ontario	Workers' Compensation series	www.cleo.on.ca/english/pub/onpub/subject/compen.htm
Human Resources and Social Development Canada	Provincial and territorial Workers' Compensation Boar	http://www.hrsdc.gc.ca/eng/labour/workers_compensation/wcb.shtml
Workers' Compensation Board	General inquiries to the Workers' Compensation Boar	www.wcb.ab.ca/contact/default.asp
	Employers' roles and responsibilties in the event of an	www.wcb.ab.ca/workers/
	Employees' roles and responsibilties in the event of ar	www.wcb.ab.ca/workers/
	What the WCB covers	https://www.wcb.ab.ca/pdfs/workers/WCB-003_Worker_Handbook.pdf
	Publications and forms for workers	https://www.wcb.ab.ca/workers/publications_forms.asp
	Returning To Work (includes FAQs)	http://www.wcb.ab.ca/workers/case_plan.asp
	Safety Information	http://employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/53.html
	Policies and information manual for claimants	http://www.wcb.ab.ca/public/policy/manual/policy_manual.asp
	Policy and legislation	http://www.wcb.ab.ca/public/policy/legislation.asp
	Worker handbook	http://www.wcb.ab.ca/pdfs/workers/WCB-003_Worker_Handbook.pdf
	WCB seminars and workshops	www.wcb.ab.ca/employers/seminars.asp

MENTAL HEALTH ISSUES

CONTACT INFORMATION

Resources	*Contact Information*	*Website*
Alberta Caregivers Association	780-453-5088	www.albertacaregiversassociation.org/contact.htm
Alberta Mental Health Board Help Line (24 hr crisis/info/refe	1-877-303-2642	http://www.amhb.ab.ca/knowledge/Pages/GettingHelpinAlberta.aspx
Alberta Network for Mental Health	780-452-1930	www.anmhf.ca/
Alzheimer Society of Alberta	780-488-2266	www.alzheimer.ab.ca/

Boyle Street Community Services	780-424-4106	www.boylestreet.org/programs.html
Canadian Mental Health Association (CMHA)	780-414-6300	www.cmha.ca/bins/index.asp
Capital Health - Mental Health Services		www.capitalhealth.ca/AboutUs/OurOrganization/MentalHealth/default.htm
Adult Crisis Response Team (24 hrs)	780-482-0222	http://www.capitalhealth.ca/ProgramsAndServices/BrowseServicesByAlpha/Content?IA_ID=4
Children's Mental Health Community Response Team ((	780-413-4733	http://www.capitalhealth.ca/ProgramsAndServices/BrowseServicesByAlpha/Content?IA_ID=1
Children's Mental Health Crisis Line	780-427-4491	
University of Alberta Hospital - Psychiatric Treatment Cl	780-407-6501	http://www.psychiatry.ualberta.ca/Home/ContactUs/
Child and Adolescent Services Association (CASA)	780-438-0011	www.casaservices.org/
CoDependents Anonymous (CoDA)	780-436-6853	www.cdrs.ca/Meetings/alta.html
Cornerstone Counselling Centre	780-482-6215	www.cornerstonecounselling.com/
Dual Recovery Anonymous	780-452-1930	
Edmonton 311 Information line	inside Edmonton: 311 outside of Edmonton: 780-442-3	www.gov.edmonton.ab.ca/for_residents/311.aspx
Edmonton People In Need Shelter Society		http://icaf.ca/epinss.html
Edmonton Mennonite Centre for Newcomers	780-424-7709	www.emcn.ab.ca/
Emotions Anonymous	780-436-2951	
Mars Hill Centre	780-435-0202	www.marshillcentre.com/
Mental Health Patient Advocate	780-422-1812	http://www.ppao.gov.on.ca/
Mood Disorders Society	edmontonbipolar@hotmail.com	http://www.mooddisorderscanada.ca/
Mood Disorders Society of Canada	519-824-5565	www.mooddisorderscanada.ca/
Multicultural Health Brokers Co-op	780-423-1973	www.mchb.org/
NABIS Brain Injury Society	780-479-1757 or 1-800-425-5552	www.nabis.ab.ca/
Obsessive Compulsive Disorder Support Group	780-456-3393	
Psychologists' Association of Alberta - Referral line service	780-428-8255	www.psychologistsassociation.ab.ca/pages/referral_service
Schizophrenia Society of Alberta	780-452-4661	www.schizophrenia.ab.ca/
The Support Network - 24 hr Distress line	780-482-4357	http://www.thesupportnetwork.com/crisispreventionprograms/distressline.php
Caregiver Support Program	780-482-0198	http://www.thesupportnetwork.com/crisispreventionprograms/caregiversupport/
Suicide Bereavement Program	780-482-0198	http://www.thesupportnetwork.com/crisispreventionprograms/suicidebereavement/
Suicide Prevention Training Program	780-482-0198	http://thesupportnetwork.com/educationandtraining/suicideprevention.php

MENTAL HEALTH ISSUES

MENTAL HEALTH ISSUES

Resources	*Information*	*Website*
Alberta Health and Wellness	Alberta Mental Health Patient Advocate Office	http://www.health.alberta.ca/about/AMHPA-questions.html
	Formal patients under the Mental Health Act	http://www.health.alberta.ca/documents/Mental-Health-Act-Patients.pdf
	How the Health Information Act will work	http://www.health.alberta.ca/documents/HIA-How-it-will-work.pdf
	Review panels under the Mental Health Act	http://www.health.alberta.ca/documents/Mental-Health-Act-Panels.pdf
	Your rights under the Mental Health Act	http://www.health.alberta.ca/about/AMHPA-rights.html
Canadian Mental Health Association	The Mental Health Act of Alberta - A guide for consum	http://download.cmha.ab.ca/alberta/mha.pdf
Health Canada	All together now - How families are affected by depres	www.phac-aspc.gc.ca/dca-dea/publications/pdf/together_e.pdf
Mental Health Patient Advocate Office	Information about the rights of patients detained under	www.mhpa.ab.ca

Oak-Net	More on treatment under the Mental Health Act	www.oak-net.org/index/mental2.html
	Treatment under the Mental Health Act	www.oak-net.org/index/mental.html
	Understanding consent for medical treatment	www.oak-net.org/index/plan.html#consent
Public Legal Education Network of Alberta	Disibilities and Law Pathfinder booklet	http://www.plena.org/pdf/DisabilitiesandLawPathfinder.doc
CanLii	Mental Health Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-m-13/latest/rsa-2000-c-m-13.html
	Mental Health Act Forms and Review Panels Regulati	www.canlii.org/en/ab/laws/regu/alta-reg-136-2004/latest/alta-reg-136-2004.html
	Mental Health Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-19-2004/latest/alta-reg-19-2004.html
	Patient Advocate Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-148-2004/latest/alta-reg-148-2004.html

PROFESSIONAL SERVICES COMPLAINTS

ENGINEERING

Resources	*Information*	*Website*
APEGGA	Investigative committee	www.apegga.org/Regulatory/Complaints/toc.html
APEGGA	FAQs on complaints	www.apegga.org/Public/complaints.html

PROFESSIONAL SERVICES COMPLAINTS

HEALTH CARE PROVIDERS

Resources	*Information*	*Website*
Alberta Dental Association and College	Complaint resolution process	http://www.abda.ab.ca/ResolvingAnIssueWithYourDentist/ComplaintQA/tabid/66/Default.asp
Alberta Health and Wellness	Contact Information for claims	http://www.health.alberta.ca/AHCIP/contact-AHCIP.html
	FAQs on health care insurance plan	http://www.health.alberta.ca/AHCIP/common-questions.html
	Third-party liability: Medical, dental, or other health ca	http://www.health.alberta.ca/AHCIP/third-party-liability.html
Alberta Medical Association	Contact Information	www.albertadoctors.org/
Legal Information Society of Nova Scotia	Medical malpractice and complaints	www.legalinfo.org/index.php?option=com_content&task=view&id=36&Itemid=54

PROFESSIONAL SERVICES COMPLAINTS

LAWYERS

Resources	*Information*	*Website*
Alberta Courts	Taxation of laywer's bills	www.albertacourts.ab.ca/cs/taxoffice/TaxationofaLawyers-.pdf
Public Legal Education Association of Saskatchewan	Going to a lawyer: First meeting, fees, common conc	www.plea.org/freepubs/gl/lawyer.htm
The Law Society of Alberta	Complaint process	www.lawsocietyalberta.com/publicservices/complaintsprocesspublic.cfm

PROFESSIONAL SERVICES COMPLAINTS

INSURANCE

Resources	*Information*	
Alberta Finance and Enterprise	Contact Insurance	www.finance.alberta.ca/publications/insurance/contact.html

PROFESSIONAL SERVICES COMPLAINTS

POLICE/RCMP

Resources	*Information*	*Website*
Alberta Justice	Law Enforcement Review Board: How do I appeal a d	www.solgps.alberta.ca/Lists/Common%20Questions/DispForm.aspx?ID=86
	What do I do if I have a complaint about the police?	www.solgps.alberta.ca/Lists/Common%20Questions/DispForm.aspx?ID=73
Alberta Solicitor General and Public Security	Policing oversight and Complaints	www.solgps.alberta.ca/programs_and_services/public_security/policing/policing_oversight_c
Canadian Police Information Centre	Provides Canadian law enforcement agencies with inf	www.cpic-cipc.ca/English/index.cfm
Commission for Public Complaints Against the RCMP	Make a complaint; Request a review; FAQs	http://www.cpc-cpp.gc.ca/srv/mac/index-eng.aspx
Edmonton Police Commission	Complaints or concerns - options available	www.edmontonpolicecommission.com/content.php?typeID=1&pageID=7
	EPS public complaints investigationi process	www.edmontonpolicecommission.com/content.php?typeID=2&pageID=8
Edmonton Police Service	Concerns: Reporting your concerns; Investigation pro	www.edmontonpolice.ca/EPS%20External/Home/ContactEPS/Concerns.aspx
Queen's Printer	Police Act	http://www.qp.gov.ab.ca/documents/Acts/P17.cfm?frm_isbn=9780779735938
	Police Service Regulation	http://www.qp.gov.ab.ca/documents/Regs/1990_356.cfm?frm_isbn=9780779734368
Student Legal Services of Edmonton	How do I make a complaint against the Edmonton Pol	www.slsedmonton.com/civil

PROFESSIONAL SERVICES COMPLAINTS

REAL ESTATE

Resources	*Information*	*Website*
Real Estate Council of Alberta	Complaints	www.reca.ca/complaints_outcomes/complaints.htm
	What RECA investigates and the process	www.reca.ca/complaints_outcomes/investigations/pdf/consumer_investigation_guide.pdf

PROFESSIONAL SERVICES COMPLAINTS

OTHER

Resources	*Information*	*Website*
Alberta Health and Wellness	Restraunt inspection reports	http://www.health.alberta.ca/health-info/food-restaurant-inspections.html
Alberta Superintendent of Financial Institutions	I want to file a complaint regarding: Credit unions, loa	www.finance.alberta.ca/business/fin_inst/faqs_consumer.html#11

WILLS & ESTATES

DECISION IN ADVANCE

Personal Directives

Resources	*Information*	*Website*
ACJ Net	Personal Directive Booklet	www.acjnet.org/abinteract/seniorsbooklets.aspx
Canadian Legal FAQs	Making a personal directive: What is it? How do I ma	www.law-faqs.org/wiki/index.php/PD
	Being an Agent for a Personal Directive	www.law-faqs.org/wiki/index.php/Agent-1-1
CanLii	Personal Directives Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-p-6/latest/rsa-2000-c-p-6.html
	Personal Directives Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-99-2008/latest/alta-reg-99-2008.html
Capital Health	Glenrose Health Ethics Committee provides consultati	www.capitalhealth.ca/ProgramsAndServices/BrowseServicesByAlpha/Content.htm?IA_ID=1(
Manitoba Justice	A legal information guide for seniors: Wills and estate	www.gov.mb.ca/publictrustee/pdf/legal_guide_seniors.pdf
Oak-Net	Personal Directives: What is a personal directive? W	www.oak-net.org/index/perdir.html
Provincial Health Ethics Network	The Personal Directives Act - FAQs	www.phen.ab.ca/perdir/pd-qanda.asp
Seniors and Community Supports	FAQs on Personal directives	www.seniors.gov.ab.ca/opg/personaldirectives/faq.asp
	Personal directives information	www.seniors.gov.ab.ca/services_resources/opg/persdir/index.asp

	Publications: Personal directives - Choosing now for t	www.seniors.gov.ab.ca/services_resources/opg/persdir/publications/index.asp
	Publications: Understanding personal directives	www.seniors.gov.ab.ca/services_resources/opg/persdir/publications/index.asp
	Personal Directives Registry	www.seniors.gov.ab.ca/opg/registry/
Student Legal Services of Edmonton	Wills, personal directives and enduring power of attorr	www.slsedmonton.com/civil

WILLS & ESTATES

DECISION IN ADVANCE

Power of Attorney

Resources	*Information*	*Website*
ACJ Net	Power of Attorney	www.acjnet.org/abinteract/seniorsbooklets.aspx
Alberta Justice	What is a power of attorney? What is an enduring pov	www.justice.gov.ab.ca/dependent_adults/enduring_powers_of_attorney.aspx
Alberta Law Line	What are "Powers of Attorney"?	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
Canadian Legal FAQs	Being an Attorney	www.law-faqs.org/wiki/index.php/Attorney
	Enduring power of attorney witnessed by the Adult Inte	www.law-faqs.org/wiki/index.php/Inter-29
	Making a Power of Attorney: What is it? How do I ma	www.law-faqs.org/wiki/index.php/PoA
CanLII	Powers of Attorney Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-p-20/latest/rsa-2000-c-p-20.html
Community Legal Education Ontario	Continuing power of attorney for property	www.cleo.on.ca/english/pub/onpub/subject/health.htm
	Power of attorney for personal care	www.cleo.on.ca/english/pub/onpub/subject/health.htm
Legal Information Society of Nova Scotia	Power of attorney	www.legalinfo.org/index.php?option=com_content&task=view&id=39&Itemid=57
Manitoba Justice	A legal information guide for seniors: Wills and estate	www.gov.mb.ca/publictrustee/pdf/legal_guide_seniors.pdf
Oak-Net	Making a Power of Attorney	www.oak-net.org/wills/MakingaPowerofAttorneyDec4.pdf
	What is the difference between power of attorney and	www.oak-net.org/index/endure2.html
People's Law School of British Columbia	Power of attorney	www.publiclegaled.bc.ca/snapfiles/Power_of_Attorney.pdf
Public Legal Education and Information Service of New Bru	Power of attorney	www.legal-info-legale.nb.ca/pub.asp
	Power of attorney for personal care	www.legal-info-legale.nb.ca/pub.asp
Public Legal Education Association of Saskatchewan	Power of attorney	www.plea.org/freepubs/freepubs.htm
Student Legal Services of Edmonton	Wills, personal directives and enduring power of attorr	www.slsedmonton.com/civil

WILLS & ESTATES

DECISION IN ADVANCE

Wills

Resources	*Information*	*Website*
Alberta Law Line	Frequently asked questions on wills and estates	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
Alberta Funeral Services Regulatory Board	Prearranging a funeral and planning information	www.afsrb.ab.ca/PrearrangingaFuneral.htm
Canadian Legal FAQs	Wills and estates: Making a will	www.law-faqs.org/wiki/index.php/Ab
	Being an Executor	www.law-faqs.org/wiki/index.php/Executor
CanLii	International Wills Registration System Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-35-1997/latest/alta-reg-35-1997.html
	Wills Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-w-12/latest/rsa-2000-c-w-12.html
Community Legal Education Association of Manitoba	Wills and estates FAQs	www.communitylegal.mb.ca/faqlist.php
Legal Information Society of Nova Scotia	Making a will	www.legalinfo.org/index.php?option=com_content&task=view&id=39&Itemid=57

Manitoba Justice	A legal information guide for seniors: Wills and estate	www.gov.mb.ca/publictrustee/pdf/legal_guide_seniors.pdf
Oak-Net	What is a will? Why should I make a will? How do I n	www.oak-net.org/index/wills.html
People's Law School of British Columbia	A death in your family - practical considerations upon	www.publiclegaled.bc.ca/snapfiles/Publications/Death_in_Your_Family.pdf
	Choosing an executor - being an executor	www.publiclegaled.bc.ca/snapfiles/BeingExecutor.pdf
	Writing your will	www.publiclegaled.bc.ca/section.asp?catid=139&subid=1&pageid=27
Public Legal Education and Information Service of New Bru	Being an executor	www.legal-info-legale.nb.ca/pub.asp
	Checklist for making a will	www.legal-info-legale.nb.ca/pub.asp
	Choosing an executor	www.legal-info-legale.nb.ca/pub.asp
	Making a will	www.legal-info-legale.nb.ca/pub.asp
	Probate of a will	www.legal-info-legale.nb.ca/pub.asp
Public Legal Education Association of Saskatchewan	A death in the family	www.plea.org/freepubs/death/death.htm
	Power of attorney; Wills and Estates	www.plea.org/freepubs/freepubs.htm
	Wills and estate planning; Power of attorney	www.plea.org/freepubs/olderadults/olderadults.htm
Public Trustee	Glossary of terms	www.justice.gov.ab.ca/public_trustee/glossary.aspx
Seniors Association of Greater Edmonton	When someone dies… booklet	www.mysage.ca/whensomeone.cfm
Student Legal Services of Edmonton	Wills, personal directives and enduring power of attorr	www.slsedmonton.com/civil

WILLS & ESTATES

GUARDIANSHIPS AND TRUSTEESHIPS

Resources	*Information*	*Website*
Alberta Law Line	FAQs on wills and estates	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
Alberta Courts	Dependent Adults Act Practice Note	www.albertacourts.ab.ca/qb/practicenotes/qb_dependent_adults_act_practice_note.htm
Canadian Legal FAQs	Trusteees under the Dependent Adults Act	www.law-faqs.org/wiki/index.php/Trus
CanLii	Dependent Adults Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-d-11/latest/rsa-2000-c-d-11.html
	Dependent Adults Regulation	www.canlii.org/en/ab/laws/regu/alta-reg-289-1981/latest/alta-reg-289-1981.html
Oak-Net	Trusteeship under the Dependent Adults Act	www.oak-net.org/index/trust.html
	When your wishes are not made known legally	www.oak-net.org/index/depend.html
Office of the Public Guardian	OPG provides decision-making mechanisms for indivi	www.seniors.gov.ab.ca/opg/
Public Legal Education and Information Service of New Bru	When you can't manage your affairs, who will?	www.legal-info-legale.nb.ca/pub.asp
Public Trustee	Public Trustee and dependent adults	www.justice.gov.ab.ca/dependent_adults/trustee_dependent_adult.aspx

WILLS & ESTATES

RESPONSIBILITIES AFTER THE FACT

Administration of Estates

with or without a will

Resources	*Information*	*Website*
Alberta Courts	Surrogate court - common questions	www.albertacourts.ab.ca/CourtofQueensBench/FrequentlyAskedQuestions/tabid/95/Default.a
ACJ Net	Making a Will Booklet	www.acjnet.org/abinteract/seniorsbooklets.aspx
Alberta Insurance Council	Regulation of insurance industry	www.abcouncil.ab.ca/
Alberta Law Line	FAQs on wills and estates	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/

Canadian Legal FAQs	Wills and Estates	www.law-faqs.org/wiki/index.php/Ab
	Being an Executor	www.law-faqs.org/wiki/index.php/Executor
CanLii	Dependants Relief Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-d-10.5/latest/rsa-2000-c-d-10.5.html
	Dower Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-d-15/latest/rsa-2000-c-d-15.html
	Dower Regulations	www.canlii.org/en/ab/laws/regu/alta-reg-39-2000/latest/alta-reg-39-2000.html
	Fatal Accidents Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-f-8/latest/rsa-2000-c-f-8.html
	Insurance Act and its associated regulations	www.canlii.org/en/ab/laws/stat/rsa-2000-c-i-3/latest/rsa-2000-c-i-3.html
	Matrimonial Property Act and its associated regulation	www.canlii.org/en/ab/laws/stat/rsa-2000-c-m-8/latest/rsa-2000-c-m-8.html
	Surrogate Rules	
Last Post Fund	LPF is dedicated to ensure that no war veterans, milita	www.lastpostfund.ca/EN/home.php
Public Legal Education and Information Service of New Bru	Dying without a will	www.legal-info-legale.nb.ca/pub.asp
	Probate of a will	www.legal-info-legale.nb.ca/pub.asp
Public Trustee for Alberta	Glossary of terms	www.justice.gov.ab.ca/public_education/vocabulary.aspx
Service Alberta	Dealing with death (web-based materials)	www.services.gov.ab.ca/cps/rde/xchg/sa/hs.xsl/5959.html?topnav=living&topic=5251&subto
Student Legal Services of Edmonton	Wills, personal directives and enduring power of attorr	www.slsedmonton.com/civil

WILLS & ESTATES

RESPONSIBILITIES AFTER THE FACT

Administration of Estates

with a will

Resources	*Information*	*Website*
Alberta Courts	Surrogate court - common questions	www.albertacourts.ab.ca/CourtofQueensBench/FrequentlyAskedQuestions/tabid/95/Default.a
Alberta Law Line	FAQs on wills and estates	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
Canadian Legal FAQs	Role of the executor (i.e., administrator) under a will	www.law-faqs.org/wiki/index.php/Will-11
	Being an Executor	www.law-faqs.org/wiki/index.php/Executor
Last Post Fund	LPF is dedicated to ensure that no war veterans, milita	www.lastpostfund.ca/EN/home.php
Public Legal Education and Information Service of New Bru	Probate of a will	www.legal-info-legale.nb.ca/pub.asp
Service Alberta	Dealing with death - with a will: Deceased persons an	www.services.gov.ab.ca/cps/rde/xchg/sa/hs.xsl/5959.html?topnav=living&topic=5251&subto
Student Legal Services of Edmonton	Wills, personal directives and enduring power of attorr	www.slsedmonton.com/civil

WILLS & ESTATES

RESPONSIBILITIES AFTER THE FACT

Administration of Estates

without a will

Resources	*Information*	*Website*
Alberta Law Line	FAQs on wills and estates	www.lawline.legalaid.ab.ca/Frequently+Asked+Questions/
Canadian Legal FAQs	Wills and Estates	www.law-faqs.org/wiki/index.php/Will
CanLii	Intestate Succession Act	www.canlii.org/en/ab/laws/stat/rsa-2000-c-i-10/latest/rsa-2000-c-i-10.html
	Ultimate Heir Act	
Last Post Fund	LPF is dedicated to ensure that no war veterans, milita	www.lastpostfund.ca/EN/home.php

Public Legal Education and Information Service of New Bru	Dying without a will	www.legal-info-legale.nb.ca/pub.asp
Student Legal Services of Edmonton	Wills, personal directives and enduring power of attorr	www.slsedmonton.com/civil

THE SUPPORT NETWORK - 211

RESOURCES FOR ABORIGINAL PEOPLE
Counselling

Resources	*Contact Information*	*Website*
Aboriginal Consulting Services Association	780-448-0378	

RESOURCES FOR ABORIGINAL PEOPLE
Education

Resources	*Contact Information*	*Website*
Aboriginal Consulting Services Assocation	780-448-0378	
Ben Calf Robe Society	780-477-6648	http://www.bcrsociety.ab.ca/
Bent Arrow Traditional Healing Society	780-481-3451	www.bentarrow.ca/about/
Boyle Street Education Centre	780-428-1420	http://bsec.ab.ca/
Edmonton Catholic Schools - Aboriginal Education	780-441-6000	www.ecsd.net/programs/aboriginal_education.html
Edmonton Public Schools - Aboriginal Education	780-429-8000	http://aboriginaleducation.epsb.ca/
Nechi Training, Research and Health Promotion Institute	780-459-1884	www.nechi.com/
Spirit Keeper Youth Society - Gang intervention and preven	780-428-9299	www.spiritkeeper.ca/index.php?option=com_content&task=view&id=39&Itemid=23

RESOURCES FOR ABORIGINAL PEOPLE
Employment

Resources	*Contact Information*	*Website*
Bent Arrow Traditional Healing Society		www.bentarrow.ca/about/
Adult employment programs	780-481-3451	
Wind Dancers Youth Pre-employment (15-29)	780-481-3451	
Bissel Centre - Employment services (inner city)	780-424-4385	www.bissellcentre.org/services.htm
EmployAbilities - Niso Kamatotan	780-945-4636	www.employabilities.ab.ca/index.cfm?PageId=13
Metis Employment Services, Zone IV	780-423-2237	www.albertametis.ca/MNAHome/Home.aspx
Nativ Counselling Services of Alberta	780-423-2141	www.ncsa.ca/
Quest for Success (employment training)	780-451-7559	
Oteenow Employment Centre	780-423-2340	www.oteenow.com/home.html
Trade Winds to Success Training Society		http://www1.servicecanada.gc.ca/eng/employment/aboriginal_training/projects/project_profile
Aboriginal Pre-apprenticeship Training	780-471-9100	

RESOURCES FOR ABORIGINAL PEOPLE
Health

Resources	*Contact Information*	*Website*
Capital Health - Aboriginal Diabetes Wellness Program	780-735-4512	www.capitalhealth.ca/ProgramsAndServices/BrowseServicesByAlpha/Content.htm?IA_ID=48

Health Canada - First Nations and Inuit Health Branch	780-495-2703	www.hc-sc.gc.ca/fniah-spnia/index-eng.php

RESOURCES FOR ABORIGINAL PEOPLE
Housing/Homelessness Prevention/Urban SKills

Resources	*Contact Information*	*Website*
Boyle Street Community Services	780-424-4106	www.boylestreet.org/about.html
Housing Registry/Family Shelter Network		
Native Counselling Services of Alberta	780-451-4002	www.ncsa.ca/
Cunningham Place (Transitional; 18-30)	780-990-1120	
Homeless Prevention Program	780-423-2141	
Urban Skills (for Aboriginal women)	780-474-4120	
Native Seniors Centre	780-476-6595	www.nativeseniorscentre.ca/
Urban Native Housing Registry (18 yrs+)		

RESOURCES FOR ABORIGINAL PEOPLE
Family Violence and Abuse

Resources	*Contact Information*	*Website*
Aboriginal Consulting Services Association	780-448-0378	

RESOURCES FOR ABORIGINAL PEOPLE
Parenting Programs/Support

Resources	*Contact Information*	*Website*
Ben Calf Robe Society	780-477-6648	http://www.bcrsociety.ab.ca/
Bent Arrow Traditional Healing Society	780-481-3451	www.bentarrow.ca/about/
Aboriginal Parent Link Centre	780-474-2400	
Bissell Centre - Family Support Program	780-423-2285	www.bissellcentre.org/services.htm
Boys and Girls Clubs of Edmonton - Parent Talk	780-481-1292	http://boysandgirls.ab.ca/c5/programs/parent_talk/
KARA Family Resource Centre: Aboriginal ParentingToday	780-478-5396	www.kara-frc.ca/family_support.html
Metis Child and Family Services Society	780-452-6100	http://www.metischild.com/
Native Counselling Services of Alberta	780-451-4002	www.ncsa.ca/

RESOURCES FOR ABORIGINAL PEOPLE
Substance Abuse/Addictions

Resources	*Contact Information*	*Website*
Poundmakers Lodge Treatment Centre	780-458-1884	www.poundmaker.org/
Inpatient Treatment Centre		
Gambling Program		

RESOURCES FOR ABORIGINAL PEOPLE
Supportive Services

Resources	*Contact Information*	*Website*
Ben Calf Robe Society	780-477-6648	http://www.bcrsociety.ab.ca/
Bent Arrow Traditional Healing Society	780-481-3451	www.bentarrow.ca/about/
Bissell Centre	780-423-2285	www.bissellcentre.org/services.htm
Boyle Street Community Services	780-424-4106	www.boylestreet.org/about.html
Canadian Native Friendship Centre	780-479-1999	http://www.cnfc.ca/
Catholic Social Services - Aboriginal Resources	780-471-1122	http://www.catholicsocialservices.ab.ca/CSSFindServicesbyCategory/AboriginalResources.a
Edmonton Native Healing Centre	780-482-5522	http://enhc.tripod.com/
Elizabeth Fry Society of Edmonton: Aboriginal Women's P	780-421-1175	www.elizabethfry.ab.ca/edmonton/edprofr.htm
Metis Child and Family Services Society	780-452-6100	www.metischild.com/
Native Seniors Centre (55+)	780-476-6595	www.nativeseniorscentre.ca/index.php?c=programs
Red Road Healing Society	780-471-3221 or 780-471-3220	http://redroadjourney.ca/

RESOURCES FOR ANGER MANAGEMENT
Counselling (Individual and family)

Resources	*Contact Information*	*Website*
Ben Calf Robe Society: Anger management	780-477-6648	http://www.bcrsociety.ab.ca/
Catholic Social Services	780-420-1970	http://www.catholicsocialservices.ab.ca
City of Edmonton Community Services (Short-term counsel	780-496-4777	http://www.edmonton.ca/for_residents/resident_services_programs/counselling-services.aspx
Cornerstone Counselling Centre	780-482-6215	www.cornerstonecounselling.com/
Jewish Family Services	780-454-1194	http://www.jfsc.org/programs__services/counselling/counselling.html
Psychologists' Association of Alberta (Referral line service)	780-428-8255	www.psychologistsassociation.ab.ca/pages/referral_service
The Family Centre	780-424-5580	www.the-family-centre.com/
The Support Network (Walk-in counselling)	780-482-0198	http://www.thesupportnetwork.com/crisispreventionprograms/walkincounselling/
University of Alberta - Faculty of Education (Counselling ce	780-492-3746	www.uofaweb.ualberta.ca/edpsychology/clinicalservices.cfm
YWCA of Edmonton (Counselling centre)	780-423-9922 x.222	http://www.ywcaofedmonton.org/pro_counsel.php

RESOURCES FOR ANGER MANAGEMENT
Men: Groups/workshops

Resources	*Contact Information*	*Website*
The Family Centre (Men and anger: 2-day workshop)	780-917-8205	www.the-family-centre.com/

RESOURCES FOR ANGER MANAGEMENT
Woman: Groups/workshops

Resources	*Contact Information*	*Website*
Child and Family Services Authority Region #6 (8-week gro	780-477-6648	
Dickinsfield Amity House (Anger management for women)	780-478-5022	www.amityhouse.ca/programs/default.asp
KARA Family Resource Centre (8 weekly sessions, evening	780-478-5396 x.224	www.kara-frc.ca/
Mill Woods Family Resource Centre (Woman's workshop)	780-413-4521 x.205	www.mwfrc.org/
The Family Centre (Women and anger: 2-day workshop)	780-917-8205	www.the-family-centre.com/

YWCA of Edmonton - Counselling centre	780-423-9922 x.222	http://www.ywcaofedmonton.org/pro_counsel.php

RESOURCES FOR ANGER MANAGEMENT
Mixed: Groups/workshops (Family Groups)

Resources	*Contact Information*	*Website*
Ben Calf Robe Society (4-day group sessions)	780-477-6648	http://www.bcrsociety.ab.ca/
Boys and Girls Club: Parent Talk and Dance of Anger	780-481-1292	
Catholic Social Services: Family Living Program: $250/pe	780-420-6081	http://www.catholicsocialservices.ab.ca/CSSFindServicesbyCategory/Family.aspx?id=194
Cornerstone Counselling Centre: $200; 4-week group thera	780-482-6215	www.cornerstonecounselling.com/
Our House Addiction Recovery Centre: 5-week program	780-474-8945	http://ourhouseedmonton.com/
Native Counselling Services (Personal development)	780-990-1120	
Mill Woods Family Resource Centre	780-413-4521 x.205	www.mwfrc.org/
The Family Centre: Raising self-esteem and building skills	780-917-8205	www.the-family-centre.com/
YWCA of Edmonton - Counselling centre: Building healthy	780-423-9922 x.222	http://www.ywcaofedmonton.org/pro_counsel.php

RESOURCES FOR ANGER MANAGEMENT
Youth: Groups/workshops

Resources	*Contact Information*	*Website*
Catholic Social Services: 12-14 yrs; 8 weeks; $250/person	780-420-6081	http://www.catholicsocialservices.ab.ca
Mill Woods Family Resource Centre: 13-17 yrs; 8 weeks	780-413-4521x.201	www.mwfrc.org/
The Family Centre		www.the-family-centre.com/
Dealing with anger - boys 9-12; 10 weeks	780-424-5580	
Dealing with anger - adolescent femals 13-17; 10 week	780-424-5580	
Dealing with anger - adolescent males 13-17; 10 weeks	780-424-5580	

RESOURCES FOR FAMILY VIOLENCE AND ABUSE
Counselling

Resources	*Contact Information*	*Website*
AADAC	780-427-2736	www.aadac.com/
Aboriginal Consulting Services Association	780-448-0378	
Catholic Social Services	780-420-1970	http://www.catholicsocialservices.ab.ca
City of Edmonton Community Services (no cost)	780-496-4777	http://www.edmonton.ca/for_residents/311.aspx
St. Albert Stop Abuse in Families Society (SAIF)	780-460-2195	www.stopabuse.ca/Default.aspx
The Family Centre	780-424-5580	www.the-family-centre.com/
Men abused in their intimate relationships		
Women abused in their intimate relationships		
Women dealing with their abusive behaviour		
The Support Network: Walk-in counselling	780-482-0198	http://www.thesupportnetwork.com/volunteerinfo/walkincounselling.php
YWCA of Edmonton - Counselling centre	780-423-9922 x.222	http://www.ywcaofedmonton.org/pro_counsel.php
Women who abuse in intimate relationships		

RESOURCES FOR FAMILY VIOLENCE AND ABUSE
Court Preparation/Legal/Protection

Resources	*Contact Information*	*Website*
Edmonton John Howard Society: Victims' Assistance Progr	780-422-0721	www.johnhoward.org/programs_and_services/community_services/victims_assistance.html
Edmonton Protection Order Program (EPOP)	780-422-9222	
Legal Aid Alberta	780-427-7575	www.legalaid.ab.ca/
United Victim's Assistance Foundation (24hrs)	780-504-3992	
personal protection; escorts for moving; court		

RESOURCES FOR FAMILY VIOLENCE AND ABUSE
Crisis

Resources	*Contact Information*	*Website*
Child and Family Services Region 6: Child abuse/neglect -	780-422-2001	
Elder Abuse Intervention Team (EAIT): 65+ non-emerg ser	780-477-2929	http://www.edmontonpolice.ca/communitypolicing/familyprotection/elderabuse.aspx
Kids Kottage: Crisis nursery - 24 hrs	780-944-2888	www.kidskottage.org/
Sexual Assault Centre - 24-hr crisis line	780-423-4121	http://www.sace.ab.ca/
The Support Network		www.thesupportnetwork.com/
Distress line 24 hrs	780-482-4357	
Senior's abuse help line 24 hrs	780-454-8888	

RESOURCES FOR FAMILY VIOLENCE AND ABUSE
Outreach/Referral/Support

Resources	*Contact Information*	*Website*
Changing Together - Family violence prevention program	780-421-0175	www.changingtogether.com/contactus.html
Edmonton John Howard Society	780-423-1635	www.johnhoward.org/

RESOURCES FOR FAMILY VIOLENCE AND ABUSE
Group programs

Resources	*Contact Information*	*Website*
A Safe Place (Sherwood Park): Children exposed to violen	780-464-7233	http://asafeplace.ca/website/programs/programs_outside_index.php
Aboriginal Consulting Services Association: men; women, (	780-448-0378	
City of Edmonton Community Services	780-496-4777	http://www.edmonton.ca/for_residents/resident-services-programs.aspx
Children exposed to family violence group		
Drop-in support gropus for women (free, quality child care)		
From chaos to peace - Education/support for male vicitms		
Making connections - For women who have experienced abuse		
Edmonton Family Violence Treatment Education and Rese	780-439-4635	www.edmontonfamilyviolence.ca/
Changing Ways - 16-week group for abusive men		
New directions and partner outreach - for children, youth, parents		

The Family Centre - *Men dealing with their abusive behavio*	780-424-5580	www.the-family-centre.com/
YWCA of Edmonton	780-423-9922 x.222	http://www.ywcaofedmonton.org/pro_counsel.php
Beyond abuse support services for women		
Paths of change (ages 5-17; child witnesses)		

RESOURCES FOR FAMILY VIOLENCE AND ABUSE
Shelters/Housing

Resources	*Contact Information*	*Website*
A Safe Place - Sherwood Park; 24hr crisis line	780-464-7233	http://asafeplace.ca/website/programs/programs_outside_index.php
Alberta Council of Women's Shelters	780-456-7000 or 1-866-331-3933	www.acws.ca
Edmonton John Howard Society - MATHS	780-421-7355	www.johnhoward.org/programs_and_services/community_services/family_violence_preventi
Men's Alternative Temp Housing and Supports Program		
Edmonton Seniors' Safe Housing (60+)	780-702-1520	www.mysage.ca/safehousing.cfm?ts=14
Edmonton Women's Shelter Ltd.		http://www.winhouse.org
WIN House: 24hr crisis line	780-479-0058	
Lurana Shelter: 24hr crisis line	780-424-5875	

RESOURCES FOR MEN
Basic Needs/Financial Assistance

Resources	*Contact Information*	*Website*
Alberta Human Resources and Employment	780-644-5135	http://employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/3171.html
Income Support Contact Centre (24hrs)		http://employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/689.html
City Centre (105 Street Site)	780-415-4900	
Meadowlark	780-415-8116	
North (Fort Road)	780-422-9440	
South (Argyll Centre)	780-644-2888	
West (Westcor Building)	780-415-6500	
Edmonton's Food Bank	780-425-4190	www.edmontonsfoodbank.com/
Edmonton YMCA (Short-term housing)	780-421-9622	www.edmonton.ymca.ca/housing/6.1_housing_info.htm
Hope Mission - Herb Jamieson Centre)	780-429-3470	www.hopemission.com/men.htm
Money Mentors	1-888-294-0076	http://www.moneymentors.ca/
Salvation Army Community and Family Services	780-424-9222	http://ab.salvationarmy.ca/
Food Assistance Program		

RESOURCES FOR MEN
Counselling

Resources	*Contact Information*	*Website*
Aboriginal Consulting Services Association	780-448-0378	
Catholic Social Services	780-420-1970	www.catholicsocialservices.ab.ca/home_css.asp
City of Edmonton Community Services (no cost)	780-496-4777	www.edmonton.ca/portal/server.pt/gateway/PTARGS_0_0_267_211_0_43/http%3B/CMSSer

Cornerstone Counselling Centre	780-482-6215	www.cornerstonecounselling.com/
Jewish Family Services	780-454-1194	
Edmonton's Bereavement Centre	780-454-1231	
Psychologists' Association of Alberta	780-428-8255	www.psychologistsassociation.ab.ca/pages/referral_service
The Family Centre	780-454-1194	www.the-family-centre.com/
The Support Network - walk-in counselling	780-482-0198	www.thesupportnetwork.com/

RESOURCES FOR MEN
Emergency Numbers - 24 hrs

Resources	*Contact Information*	*Website*
Alberta Alcohol and Drug Abuse Commission (AADAC)		www.aadac.com/
AADAC Helpline	1-866-332-2322	
AADAC Recovery Centre (Detox)	780-427-4291	
Child Welfare - 24 hr Safety Unit	780-422-2001	www.child.gov.ab.ca/home/589.cfm
The Support Network - Distress Line	780-482-4357	http://www.thesupportnetwork.com.ws026.alentus.com/crisispreventionprograms/distressline.

RESOURCES FOR MEN
Employment

Resources	*Contact Information*	*Website*
Alberta Human Resources and Employment		http://employment.alberta.ca/cps/rde/xchg/hre/hs.xsl/3171.html
Career Information Hotline	780-422-4266	
Labour Market Information Centres (LMIC's)		
City Centre (105 Street)	780-415-4900	
Meadowlark	780-415-8116	
North (Fort Road)	780-415-9831	
South (Argyll Centre)	780-644-2827	
Workplace Health and Safety	780-415-8690	
Human Resources and Skills Development Canada - EI	1-800-206-7218	www.hrsdc.gc.ca/en/employment/ei/index.shtml

RESOURCES FOR MEN
Family Violence and Abuse

Resources	*Contact Information*	*Website*
Aboriginal Consulting Services Association	780-448-0378	http://www.informedmonton.com/public/agency/0020.htm
Edmonton Family Violence Treatment Education and Resea	780-439-4635	www.edmontonfamilyviolence.ca/
City of Edmonton Community Services: Men abused in inti	780-944-5466	
The Family Centre		www.the-family-centre.com/
Men dealing with their abusive behaviour	780-917-8222	
Men who have been abused by their female partners	780-424-5580	

RESOURCES FOR MEN

Health and Sexuality

Resources	*Contact Information*	*Website*
Capital Health		www.capitalhealth.ca/default.htm
Capital Health Link (24 hrs)	780-408-5465	
STD and HIV Testing	780-413-5156	
Planned Parenthood Edmonton	780-423-3737	www.ppae.ab.ca/
Pride Centre of Edmonton	780-488-3234	www.pridecentreofedmonton.org/

RESOURCES FOR MEN
Relationships/Communication/Support

Resources	*Contact Information*	*Website*
City of Edmonton Community Services - Support groups; no fee		http://www.edmonton.ca/for_residents/resident_services_programs/7230.aspx
G.A.T.T.E. (Growth, Attitude, Truth, Trust, Energy)	780-484-4219	
Men Without Hats (drop-in)	780-944-5543	
Men's Talk and Do 1 and 2	780-944-5466	
Mars Hill Centre - Christian based groups	780-435-0202	www.marshillcentre.com/rg_intern.aspx
Men for Sobriety	780-459-8689 or 780-983-1951	http://www.informedmonton.com/Public/program/1987_0003.htm
Pilgrims Hospice: Bereavement support groups	780-413-9801	www.pilgrimshospice.ca/page.asp?fb=14
The Men's Help Line	780-452-7193	www.justice.gov.ab.ca/mep/info_sheets.aspx?id=1874

RESOURCES FOR MENTAL HEALTH
Advocacy/Information/Referral

Resources	*Contact Information*	*Website*
Alberta Network for Mental Health (Fellowship)	780-452-1930	www.anmhf.ca/
Alzheimer Society of Alberta	780-488-2266	www.alzheimer.ab.ca/
Canadian Mental Health Association (CMHA)	780-414-6300	www.cmha.ca/bins/index.asp
Mental Health Patient Advocate	780-422-1812	http://www.amhb.ab.ca/mhalberta/Pages/MentalHealthPatientAdvocate.aspx
Schizophrenia Society of Alberta	780-452-4661	www.schizophrenia.ab.ca/

RESOURCES FOR MENTAL HEALTH
Assessment/Testing/Treatment

Resources	*Contact Information*	*Website*
Capital Health		www.capitalhealth.ca/default.htm
Children's Mental Health Regional Intake	780-413-4700	
Edmonton Mental Health Clinic	780-427-4444	
Child and Adolescent Services Association (CASA)	780-438-0011	http://www.casaservices.org/
Psychologists' Association of Alberta - Referral line service	780-428-8255	www.psychologistsassociation.ab.ca/pages/referral_service
University of Alberta - Faculty of Edmonton Counselling Ce	780-492-3746	www.uofaweb.ualberta.ca/edpsychology/counsellingcentre.cfm

RESOURCES FOR MENTAL HEALTH

Crisis

Resources	*Contact Information*	*Website*
Alberta Mental Health Board Help Line (24 hr crisis/info/refe	1-877-303-2642	www.amhb.ab.ca/Pages/default.aspx
Capital Health - Mental Health Services		www.capitalhealth.ca/AboutUs/OurOrganization/MentalHealth/default.htm
Adult Crisis Response Team (24 hrs)	780-482-0222	
Children's Mental Health - Community Response Team	780-413-4733	
Children's Mental Health Crisis Line	780-427-4491	
University of Alberta Hospital - Psychiatric Treatment Cl	780-407-6501	
The Support Network - Distress Line (24 hrs)	780-482-4357	http://www.thesupportnetwork.com.ws026.alentus.com/crisispreventionprograms/distressline.

RESOURCES FOR MENTAL HEALTH

Depression - Education Groups

Resources	*Contact Information*	*Website*
Capital Health - Bipolar education group	780-429-7809	www.capitalhealth.ca/ProgramsAndServices/BrowseServicesByAlpha/Content?IA_ID=10109
Catholic Social Services (18+; 10 wks; $250; limited subsidi	780-420-6081	http://www.catholicsocialservices.ab.ca

RESOURCES FOR MENTAL HEALTH

Employment/Living Skills/Training

Resources	*Contact Information*	*Website*
Capital Health - Independent Living Support Program (ILS)	780-427-4444	www.capitalhealth.ca/ProgramsAndServices/BrowseServicesByAlpha/Content?IA_ID=10121
Distinctive Employment Counselling Services of Alberta (DI	780-474-2500	www.decsa.com/
EmployAbilities	780-423-4106	www.employabilities.ab.ca/index.cfm
Excel Society	780-455-2601, press '0'	www.excelsociety.org/
House Next Door Society	780-444-2070	http://www.informedmonton.com/public/agency/0725.htm
On Site Placement Services Association	780-488-8122	www.osp.ab.ca/
Prosper Place Clubhouse	780-426-7861	www.ssa-edmonton.com/Programs.html

RESOURCES FOR MENTAL HEALTH

Housing/Supported Independent Living

Resources	*Contact Information*	*Website*
Canadian Mental Health Association (CMHA): Housing Pro	780-414-6300	www.cmha.ca/bins/site_page.asp?cid=284-1189-1693-1704&lang=1
Capital Health - Community Care Services	780-496-1300	www.capitalhealth.ca/AboutUs/OurOrganization/AreasofService/CommunityCareServices/de

RESOURCES FOR MENTAL HEALTH

Immigrant Mental Health Services

Resources	*Contact Information*	*Website*
Edmonton Mennonite Centre for Newcomers	780-424-7709	www.emcn.ab.ca/
Multicultural Health Brokers Co-op	780-423-1973	www.capitalhealth.ca/ProgramsAndServices/BrowseServicesByAlpha/Content?IA_ID=5833

RESOURCES FOR MENTAL HEALTH

Inner City Mental Health Services

Resources	*Contact Information*	*Website*
Bissell Centre	780-423-2285	www.bissellcentre.org/
Boyle McCauley Health Centre	780-422-7333 x.238	www.bmhc.net/
Boyle Street Community Services	780-424-4106	www.boylestreet.org/about.html
E4C (Mentally-ill, hard-to-house, inner city)	780-425-7927	www.e4calberta.org/
Edmonton People In Need Shelter Society	780-424-6733	http://icaf.ca/epinss.html

RESOURCES FOR MENTAL HEALTH

Suicide Education and Support

Resources	*Contact Information*	*Website*
Canadian Mental Health Association (CMHA)	780-414-6300	www.cmha.ca/bins/site_page.asp?cid=284-1189-1693&lang=1
The Support Network		http://www.thesupportnetwork.com/crisispreventionprograms/
Caregiver Support Program	780-482-0198	
Distress Line (24 hr crisis line)	780-482-4357	
Suicide Bereavement Program	780-482-0198	
Suicide Prevention Program	780-482-0198	

RESOURCES FOR MENTAL HEALTH

Support Groups

Resources	*Contact Information*	*Website*
Alberta Caregivers Association	780-453-5088	www.albertacaregiversassociation.org/
CoDependents Anonymous (CoDA)	780-436-6853	www.cdrs.ca/
Cornerstone Counselling Centre	780-482-6215	www.cornerstonecounselling.com/
Dual Recovery Anonymous	780-452-1930	
Emotions Anonymous - depressed, anxious, etc.	780-436-2951	http://www.informedmonton.com/public/agency/0582.htm
Mars Hill Centre - overcoming anxiety (Christian-based sup	780-435-0202	www.marshillcentre.com/
Mood Disorders Society (16-30; family)		www.mooddisorderscanada.ca/
Mood Disorders Society of Canada	519-824-5565	www.mooddisorderscanada.ca/
Obsessive Compulsive Disorder Support Groups	780-456-3393	
Schizophrenia Society of Alberta	780-452-4661	www.schizophrenia.ab.ca/

RESOURCES FOR PEOPLE WITH ADDICTIONS

Addictions Counselling

Resources	*Contact Information*	*Website*
Alberta Alcohol and Drug Abuse Commission (AADAC)		www.aadac.com/
Adult Counselling and Prevention Services	780-427-2736	
AADAC Youth Services (12-17)	780-422-7383	
Enhanced Services for Women	780-427-2736	
Opioid (Opiate) Dependency Program	780-422-1302	

Catholic Social Services	780-471-1122	http://www.catholicsocialservices.ab.ca
Poundmakers Lodge - Gambling Program	780-458-1884	www.aadac.com/86_301.asp

RESOURCES FOR PEOPLE WITH ADDICTIONS

Detoxification Programs

Resources	*Contact Information*	*Website*
Alberta Alcohol and Drug Abuse Commission - detox	780-427-4291	www.aadac.com/86_372.asp
George Spady Centre Society	780-424-8335	www.netsational.com/spady/

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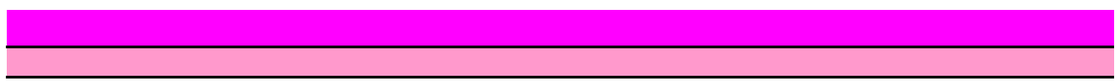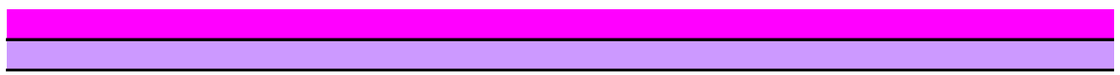
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